



G-Cloud 9 services Digital Marketplace

Pricing schedule

allpay Bill Payment Solutions

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Over-The-Counter Network Payment Solutions

Volume per annum	Post Office Network	PayPoint Network
0 – 1,000,000	From 29.9p to 45p per transaction (Dependent on volume)	From 37p to 45p per transaction (Dependent on volume)
1,000,001 +	Negotiable on requirements	Negotiable on requirements

Payment Transaction Volume per annum	Webconnect Cost per calendar month
0 – 100,000	£47.00
100,001 – 1,000,000	£59.00
1,000,001 +	£95.00

Charges may be payable for Individual Identification Number (IIN) and stationery.

Other ancillary charges may apply depending on services undertaken.

Direct Debit and Direct Credits

Direct Debit Fully Managed Service (Sponsored or Bureau)

Volume per annum	Cost per transaction
0 – 1,000,000 Direct Debit collections	From 5p to 35p (dependent on volume)
1,000,001 + Direct Debit collections	Negotiable on requirements

Payment Transaction Volume per annum	Webconnect Cost per calendar month
0 – 100,000	£47.00
100,001 – 1,000,000	£59.00
1,000,001 +	£95.00

Additional features

Feature	Cost
Re-presentment	Standard transaction fee, as above
Refund	Standard transaction fee, as above
Online set-up	Monthly fee from £30 to £100 (dependent on volume)
Letter notifications	Negotiable on requirements
Email	Monthly fee from £30 to £500 (dependent on volume)
SMS	From 3p to 15p (dependent on volume)
Bank account validation	FOC

Charges are payable for implementation and migration services, negotiable on expected volumes.

Electronic Funds Transfer

Transaction volume banding	Cost per transaction
0 – 1,000,000 Direct Debits and Direct Credits	From 3p to 20p (dependent on volume)
1,000,001 + Direct Debits and Direct Credits	Negotiable on requirements

Monthly service management charge may be applicable dependent on requirements.

The pricing table below shows the debit and credit card rate for processing transactions via the following channels

- Online e-commerce payments
- Automated Telephone Payments (IVR)
- Virtual Terminal (Call Centre Payments)
- DTMF Call Masking (Call Centre Payments)
- Smartphone Mobile Application
- SMS Text Payments
- Recurring Card Transactions

Annual Activity	Debit Card	Credit Card
0 – 5,000 Transactions per annum Or £0 - £1,000,000 Transaction value per annum	0.49% of transaction Value, minimum charge of £0.10 per transaction	1.80% of transaction Value minimum charge of £0.10 per transaction
5,001 + Transactions per annum Or £1,000,000.01 + Transaction value per annum	Negotiable on requirements	Negotiable on requirements

All transaction prices quoted include the use of allpay's Merchant ID (MID), acquirer and interchange fees.

Additional Service Fees;

Virtual Terminal (Call Centre)

Virtual Terminal Licence for call centre payments	From £220 - £386 per annum per user (Dependent on volume)
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Recurring Card Payments (Integrated into the Virtual Terminal)

Transaction rate (in addition to the % rate quoted above). This charge includes all notifications sent by the system	£0.15 per transaction
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DTMF Call Masking (Integrated into the Virtual Terminal)

<u>Description</u>	<u>Price</u>
Single Inbound line setup	£16,200
Outbound line setup	£7,500

Additional inbound line setup	£1,562.50 per line
Transaction rate (in addition to the % rate quoted above)	£0.24 per transaction
Pence per minute rate (inbound)	0-1,000,000 minutes per year - £0.0109 pence per minute 1,000,001 + - Negotiable on requirements
Pence per minute rate (outbound)	0-1,000,000 minutes per year - £0.0109 pence per minute 1,000,001 + - Negotiable on requirements <u>Additional Call Costs:</u> Mobile - £0.05546 pence per minute Landline - £0.0050 pence per minute

The above rates are subject to change depending on your telephony infrastructure and requirements

Online e-commerce Payments

<u>Description</u>	<u>Price</u>
allpay branded online payment site	FOC
Client branded gateway	£400 setup £40 per month maintenance fee

Automated Telephone Payments (IVR)

<u>Description</u>	<u>Price</u>
allpay branded Generic IVR (0844 number)	FOC
allpay branded Generic IVR (0330 number)	£60 per month
Client branded IVR	£8,000 setup Additional transaction rate - £0.24 per transaction 0-1,000,000 minutes per year - £0.0109 pence per minute 1,000,001 + - Negotiable on requirements

Smartphone Mobile Application

<u>Description</u>	<u>Price</u>
Setup cost	FOC

Payment Transaction Volume per annum	Webconnect Cost per calendar month
0 – 100,000	£47.00
100,001 – 1,000,000	£59.00
1,000,001 +	£95.00

Other ancillary charges may apply depending on services undertaken.