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Evolution AI and Our Engagement Model

Evolution AI was set up to reduce the unpredictability associated with data science projects and reduce their risk of failure. We developed our model after decades of collective experience of data science projects (see [here](#)).

Evolution AI specialise in Natural Language Processing (NLP), a subfield of artificial intelligence. NLP can be used to process information from documents such as contracts, web pages or completed forms. For instance machine reading can be used to extract information from documents or make judgements based on documents.

Evolution AI works as an implementation partner, providing specialist teams supported by a specialised large-scale machine learning platform. This engagement model allows rapid development and supports continuous iterative development.

Collaboration Methodology

We have developed several tools to enable effective collaboration with partner organisations at all stages of the data science development process. For example:

**Early Stage**
- Interviews with subject matter experts
- Group interviews
- Brainstorming sessions
- Deep dive sessions
- Embedding Evolution AI engineers in client teams
- Rapid prototyping and integration of feedback

**Late Stage**
- Shared roadmap
- Live prototyping
- Pilot studies
- Measurement and evaluation
- Collaborate on the definition of success
Overall approach and delivery

We propose a phased approach in order to manage and decrease risk:

1. Data Discovery
2. Proof of concept
3. Pilot deployment
4. Full production deployment
5. Support

Service Description

Evolution AI Platform and Evolution AI Transcribe & Classify are separate products and are purchased separately.

Evolution AI Platform

Evolution AI has developed a high-performance data science/machine learning/deep-learning platform.

Features:

- Integration with a wide range of external systems for data ingestion
- In memory-data store enabling querying of billions of rows of data in seconds
- Scalable real-time endpoints exposing machine learning models
- Intuitive dashboards for visualisation and validation by human analysts
- Large scale processing of text documents (eg PDF documents or web pages)
- Advanced Search, Discovery & Analytics
- Machine Learning Engine
- Knowledge Management
- Social Media Analysis
- Secure Public cloud/Private cloud/Hybrid cloud or on premise deployment

Benefits:

- Integrate structured and unstructured data in any size or format
- Secure Collaboration between users
- Uncover insights from the data
Evolution AI Transcribe & Classify

An Artificial Intelligence based Text Mining software that enables the automated extraction and classification of structured data from unstructured data sources such as word documents, pdfs, web pages, xml files, scanned documents and other

Service features

- Flexible input: word, pdf, web pages, document scans
- Export to multiple database and knowledge base formats
- Big data processing capabilities
- Secure Public cloud/Private cloud/Hybrid cloud or on premise deployment

Service benefits

- Extract structured data from unstructured sources automatically
- Classify data according to predefined classes
- Increase staff ability to process documents
- Clear up paperwork backlogs
- Draw new understanding from your stored data

Service Management

Support for the service

Customer satisfaction is a top priority for Evolution AI. Every customer is assigned a dedicated technical account manager, during the onboarding procedure.

To ensure business continuity and minimise risk we provide:

- 9-5 Business Days support
- 1-hour initial response to critical issues
- Priority access to technical resources

Customer Responsibilities

Management

Using our online tools, you will need to manage your usage of and access to the service.
Data quality and security
In using the service, you need to ensure your compliance with our Terms which include:
- Being responsible for the accuracy, quality and legality of your data and the means by which you acquired your data.
- Using commercially reasonable efforts to prevent unauthorised access to or use of the service, and notify Evolution AI promptly of any such unauthorised access or use.

Client-Side Technical Requirements
Evolution AI Platform and Evolution AI Transcribe & Classify products can be deployed into:
- Public Cloud SaaS (Software as a Service)
- Private Cloud SaaS (Software as a Service)
- Hybrid Cloud
- On premise

Browser requirements
Evolution AI systems support a range of popular browsers, including Internet Explorer 10, Mozilla Firefox and Google Chrome.

Planned Maintenance Windows
We reserve the right to perform planned maintenance activities with prior notification.

Disaster Recovery
Evolution AI products support primary-secondary model, where customer data is stored in 2 locations and replicated over secure network link. This enables improved service availability and disaster recovery.

Backup
Evolution AI products provide a documented backup procedure. It can be used both during standard deployment maintenance activity and between software upgrades.
On-boarding

We propose a phased approach in order to manage and decrease risk:

1. Data Discovery
2. Proof of concept
3. Pilot deployment
4. Full production deployment
5. Support

This process utilizes best practices and techniques our consultants have developed over many years of client engagements.

Off-boarding

Evolution AI products utilize open, non-proprietary data and file formats. Depending on the circumstances we are able to assist a customer with data retrieval. After contract termination data will be securely wiped.