Sales/Support: 0800 040 7228

Modern Slavery Statement

The iomart Group, which incorporates the 'Cloud Services' and 'Easyspace' divisions together with their trading names (collectively "iomart"), takes all possible steps to combat and prevent slavery and human trafficking. All of our legal entities are covered by this Group statement.

iomart takes its responsibility in this area very seriously and has implemented robust controls and checks, including continual monitoring, with a view to improving our processes and performance to eliminate any possible complicity in human rights violations.

iomart has consolidated revenue of over £100 million.

This statement has been published in accordance with section 54(1) of the United Kingdom Modern Slavery Act of 2015 and reflects iomart's commitment and efforts to operate responsibly; including protecting the human rights of all who work directly and indirectly for iomart.

Business Overview

Predominately recognised as a leading provider of managed cloud compute services across

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industry sectors, our business has over 400 employees and thousands of customers. Iomart, through its divisions, provides end-to-end business hosting solutions, delivering managed cloud products and services from our own data centres and high speed dark fibre network in the United Kingdom, with associated suppliers globally and providers who offer third party clouds. All maintained by our UK-based 24/7 support service.

While heavily centred in the United Kingdom, our business operates across multiple geographies including United States, Canada, Ireland, Netherlands, Germany, Austria, Dubai, India, Indonesia, Australia, Japan and Hong Kong.

Tackling Modern Slavery

iomart is committed to ensuring that there is no modern slavery or human trafficking in our supply chain or in any part of our business.

We are committed to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chain.

iomart ensures that only those who choose to work freely are employed within our business. An individual's human rights are important to iomart and therefore we do not accept any form of discrimination, harassment or bullying.

We recognise that where individuals are employed through our business partners, we are not directly responsible for the employee relationship or how they manage their employees. To mitigate the risk, we demand certain contractual standards.

iomart employees are able to raise any concerns or complaints freely and have access to the Whistle Blowing Policy if required.

Supply Chain Conformance

iomart's supply chain includes numerous hosting products and cloud service suppliers. We have zero tolerance to modern slavery and human trafficking. To ensure that all those in our supply chain comply with our values we monitor and enforce compliance with those

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values in a number of ways:

Identifying Risk: We conduct internal risk and material assessments to identify potential categories, countries, product or other areas that receive additional scrutiny for risks including Slavery and Human Trafficking.

Suppliers go through a due diligence process prior to product or service provision to ensure they have policies in place to address human rights in the workplace, with annual monitoring in place to check Corporate Social Responsibility (CSR) reporting. The depth of due diligence varies based on factors such as the category and country of origin of the supplier, products, and services. This due diligence involves senior and executive management responsible for CSR, who evaluate proposed products, services, or suppliers.

Managing Risk: Where a supplier is at risk for human trafficking, they must demonstrate awareness, policy and measures for driving it out of their business before they are allowed to provide the product or service. Performance monitoring and reviews check their adherence.

Where applicable, iomart may use Vendor Partnership Programmes. This involves working either directly with the vendor or with their defined distribution channel (by making use of approved resellers). Vendor Partnership Programme benefits typically include:

Asset and serial number information are checked to ensure that equipment is not sourced from the "grey market" and

The businesses which are part of the programme issue defined statements and assurance with respect to their compliance with the Modern Slavery Act.

Raising Awareness

iomart complies with a comprehensive set of employment and personnel-based policies and procedures, as well as all relevant employment legislation, covering the Modern Slavery Act 2015.

All employees are made aware of their responsibility to comply with formal policies and procedures, and regular training is provided to reinforce this message. To ensure a high

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level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to our employees through our induction program. Employees also receive training on ethical purchasing when relevant to their role. From this training, our employees can gain a better understanding of the nature of any risks we may face as an organisation and implement supportive actions where necessary.

https://www.iomart.com/modern-slavery-statement/

iomart will continue to monitor its supply chain and will reassess policies annually to ensure that it is continuing to meet its organisational values.

Approval for this Statement

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our slavery and human trafficking statement for the financial year ending 31 March 2019 and has been approved by the Board of iomart Group PLC.

This statement will be reviewed annually and made available on our website.

This statement was approved by the Board of iomart Group plc.

Angus MacSween

Director and Chief Executive Officer

15 April 2019

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