Data & AI

Service Definition Document

G-Cloud 12

risual

www.risual.com

About risual

UK-based business & technology services organisation, offering consultancy, support and training for cloud technologies.

We deliver in partnership with our clients, through co-working, co-design and co-delivery principles.

Microsoft Gold Partner across 14 categories and an Azure Expert MSP, putting us in the top 0.002% of MS partners globally.

15+ years transforming the workplace through the introduction, adoption and strategic management of Microsoft cloud technologies.

300+ Enterprise clients.
100+ Cloud registered clients.
700+ Individual Microsoft & APMP Certs.

Our goal is to introduce sustainable change, by driving positive social impact, increasing the opportunities available to young and disadvantaged people.

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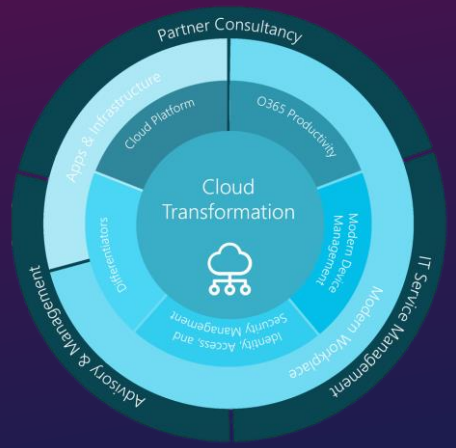
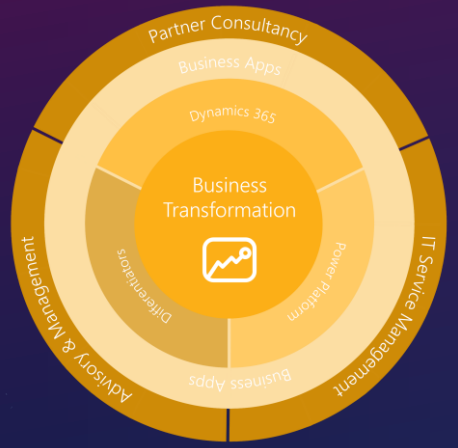
What we do

We are recognised by Microsoft as one of the only partners who deliver a range of services across all three Microsoft clouds; Azure, Dynamics 365, and Microsoft 365. Whilst we have hybrid cloud capabilities and skills with AWS and Oracle, our deep relationship with Microsoft has had a strategic influence on our organisation and the services we deliver since the day we were founded. We are experts in transformation and see transformation in three ways; Cloud, Business and Digital.





advisory
assessment | strategy

consulting
plan | implement

services
optimise | support

skills
develop | adopt

solutions
sector | software

Cloud Transformation is about tools and technology, often IT-led it focuses on the platform with Azure, and Modern Workplace through Microsoft 365 services. Cloud Transformation is an enabler and in order to deliver real value, business transformation is required.

Business Transformation is about re-engineering internal services to better serve the business, focusing on business applications, processes and productivity, through Dynamics 365 and the Power Platform.

Digital Transformation relates to external interfaces with clients/citizens/students and enters the domain of disruptive innovation focusing on replacing or complimenting existing services through digital product development.

All three service portfolios span: business and technical consulting, managed services, training & adoption, apprenticeships, and data & AI.

We live by our values of **honesty, openness and trust,** and we embed these values into everything we do, from delivering new and exciting business and technology services/solutions, through to the charity work we regularly undertake within our communities.

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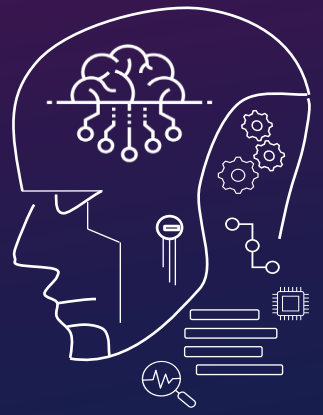
Data & AI Services

We provide industry leading Data & AI services, from big data and analytics, through to the latest in data science, IoT & Digital Twins. Our Data & AI services bring AI and Data together to help organisations get control of their data to generate actionable insights that drive faster innovation. Our services help you make better data-driven decisions, build operational and artificial intelligence, and accelerate the move to and adoption of cloud technologies.



Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

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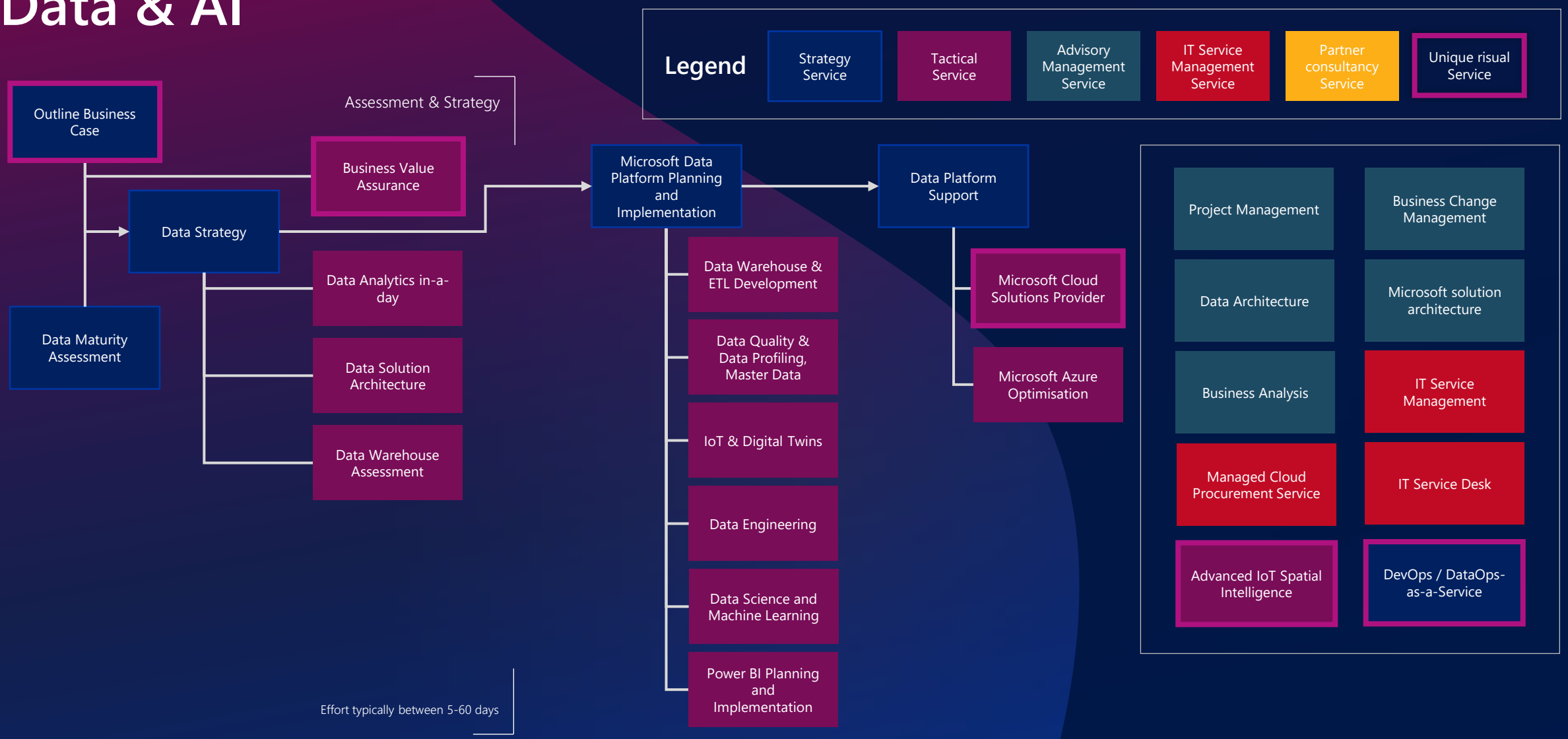
Data & AI



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Who we work with

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Onboarding & Offboarding

We recognise that all engagements are different, in terms of scope, size and complexity. risual is committed to delivering a standard onboarding process for all services delivered through the Digital Marketplace. Our experts will mobilise quickly and ensure the onboarding process is handled professionally and seamlessly to reduce disruption to your daily operations.

Delivering with the End in Mind: We focus on the overall business benefits you're seeking to achieve throughout any engagement with us. We ensure there is a complete understanding of the objectives, and how working in partnership, each party will contribute to achieving success.

Open and Honest Delivery: We share our culture with an open, honest and trustworthy approach to delivering each engagement, through strong governance and concise, regular reporting. This is a vital component of a successful partnership working to ensure the true value of planned activities is known. Our costs will be open and transparent within each planned component and our reports will ensure full status visibility.

Respect for People & Appreciative Inquiry: Essential to the success is the engagement of staff and service users. Our approach is designed in a way to encourage co-production and involvement, respectable challenge and the build up of strengths and good practice.

Understanding the Culture: Performance is a product of strategy and culture. We pay as much attention to culture as we do to strategy and the resulting performance of each engagement.

Understanding the Leadership: We work in partnership with leaders to understand the strategic vision and intent behind an engagement.

Creating the foundation for success in the modern digital age requires some level of human and capital investment, but the main requirements are time, tenacity and most importantly, leadership. Leadership is vital to ensure that continuous improvement of services delivers constant value and must be communicated across all areas. Through our core values of openness, honesty and trust, we will work with you to achieve your desired outcomes by connecting the people of both our organisations and any wider partnerships. This involves pragmatic communication and the build of a common culture, creating a community spirit of professionals all working toward the same vision.

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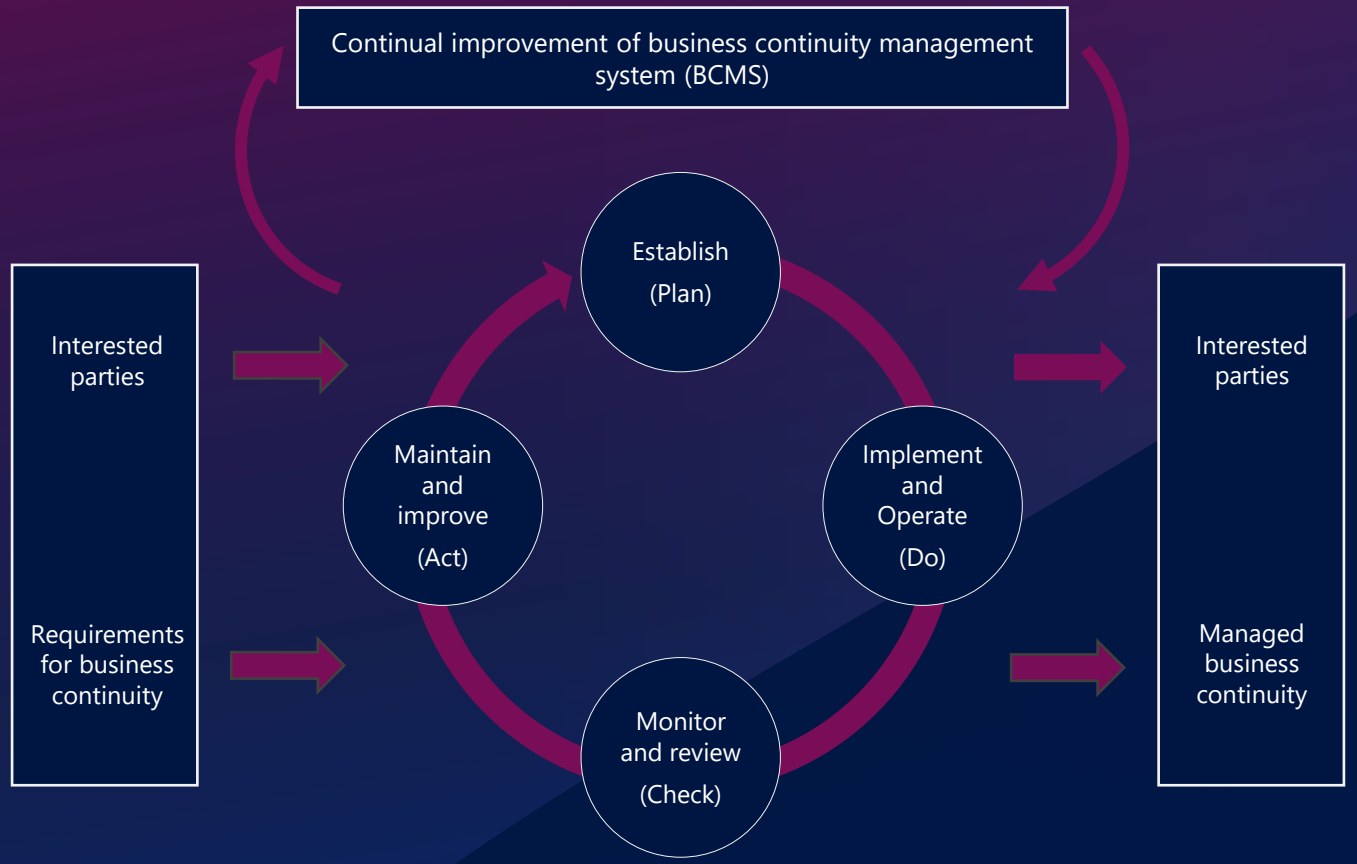
Business Continuity and Disaster Recovery

A Business Continuity Plan (BCDR) can be provided for, or in accompaniment with, a risual service where required. risual follow best practice guidance laid out in ISO22301, and use the 'Plan, Do, Check, Act' model when responding to actual or perceived threats to Business Continuity.



Plan: Establish policy, objectives, targets, controls, processes and procedures relevant to improving business continuity in order to deliver results that align with overall policies and objectives.

Do: Implement and operate the business continuity policy, controls, processes and procedures.

Check: Monitor and review performance against policy and objectives, report the results to management for review, determine and authorise actions for remediation and improvement.

Act: Maintain and improve the BCMS by taking corrective action, based on the results of management review and reappraising the scope of the BCMS and business continuity policy and objectives.

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Data Maturity Assessment

Description

This service helps you understand what changes are needed to mature your data management services towards an optimised state. Combining technology assessments against Microsoft's data maturity model, with a business evaluation in line with CMMI, the service delivers a comprehensive assessment of your data maturity level and recommendations for success.

Modern Data Warehouse

Features

- Benchmarks current services against descriptive, diagnostic, predictive and prescriptive models.
- Evaluates your current data strategy against people, processes, and technology.
- Covers business processes and data quality rules and criteria.
- Delivers a comprehensive maturity assessment report and prioritised recommendations.
- Helps you understand stakeholder alignment to data operations.
- Assesses current data governance and security controls, including platform oversight.
- Performs a capability analysis against your current staff skills.
- Evaluates data processing rules and capture of analytical requirements.

Benefits

- Provides current and Future State Analysis.
- Provides strategy development for transforming processes, structure, people and culture.
- Presents findings to key stakeholders within your organisation.
- Gains clear insight to help drive successful data transformation.
- Develops an understanding as to current skills within the organisation.
- Allows understanding of what skills are needed in the future.
- Identifies what current processes can be streamlined and automated.
- Understands challenges that exist with current data transformation initiatives.

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Data Strategy

Description

Delivers a data strategy with alignment to business strategy aiming to maximise the value an organisation can obtain from its data assets. Defines a transformative program, technology platform, organisational change, and indicative costs for delivery. Identifies key datasets and how data is persisted to promote data democracy and drive self-service.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Reviews current business state and challenges in data insight.
- Documents how data is currently stored, integrated and employed.
- Understand current skills and future skill requirements within the organisation.
- Assess data quality and maturity and identify steps to improve.
- Detailed transformational roadmap focused on empowering staff with data insight.
- Review existing data governance processes and identify changes.
- Allows understanding of current arrangements and future data strategy.
- Provides strategy development for transforming processes, structure, people and culture.
- Presents findings to key stakeholders within your organisation.
- Drives responsible use of data assets, ensuring transparency and accountability.

Benefits

- Delivered to meet UK Government Data Ethics Framework.
- Meets the Digital, Data and Technology (DDaT) Profession Capability Framework.
- Aligned to UK Government Service Manual and UK Technology Code of Practice.
- Fully exploit internal data assets and external data sources.
- Provides a compelling vision covering the art of the possible with data.
- Documents how data should be collected, stored and used.
- Understand the delivery roadmap, dependencies, architectural blueprints.
- A recommended technology platform with estimated operational costs.
- Determine the value that business intelligence, data science and AI can provide.
- Provide a strategy that meets both existing and future data needs.

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Data Analytics-in-a-day

Description

A tailored, interactive, one day, technology-focused workshop that considers the art of the possible and architectural options for a data analytics platform based on Microsoft technologies. Delivers the latest thinking across data engineering, data science, business intelligence and AI. Leaves participants with an understanding around how the organisation can better harness data and how they can do this with Microsoft tools and technologies.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Covering cloud, on-premises and hybrid data technologies.
- Review the latest in analytics and visualisation tools.
- Azure data technologies; Azure Data Lake, Databricks, Data Factory.
- Azure data warehousing in Azure Synapse Analytics.
- Data cataloguing with Azure Data Catalog
- Data streaming and Internet of Things (IoT).
- On-premises technologies, SQL Server, Machine Learning Server.
- Session delivered whilst respecting to the expertise of the audience.
- Data science tools; Azure Machine Learning, Azure Cognitive Services.

Benefits

- Data cataloguing with Azure Data Catalog
- Data streaming and Internet of Things (IoT).
- On-premises technologies, SQL Server, Machine Learning Server.
- Session delivered whilst respecting to the expertise of the audience.
- Data science tools; Azure Machine Learning, Azure Cognitive Services.
- Allows users to explore the functionality of Microsoft's Data Platform.
- Helps build productive, self-motivated transformation initiatives across teams.
- Fully immersive and interactive delivery with your people.

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Data Solution Architecture

Description

Delivers a comprehensive solution architecture relating to modernising your data platform services through cloud technology. It translates your data vision and strategy into a viable architectural framework to meet your business needs. The architecture considers all elements of the Microsoft data platform, including helping organisations to enhance their data maturity.

Modern Data Warehouse

Features

- Consideration for on-premises and cloud-based data solution architectures.
- Modern cloud data architectures, Data Lake, machine learning.
- Microsoft Azure data architectures and Visualisation tools.
- Best practice and latest Microsoft recommendations.
- How to deal with sensitive data, including classification.
- Applying a data quality framework within the architecture.
- Covering all workloads from enterprise reporting to data science.
- Lambda and Kappa architectures.
- Governance, data archiving and retention.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Permanent, UK-based, security cleared architects with appropriate certifications.
- Delivered by architects with successful track record at enterprise level.
- Delivers architectural leadership and coaching for digital and agile environments.
- Reduces risk exposure, providing balanced costs and increasing ROI.
- Option to provide proof of concept architectures in Microsoft Azure.
- Delivers an architecture that will scale with the business.
- Reduce effort spent capturing and analysing data.
- Deliver a solution to ungoverned “cottage industry” reporting.
- Supports the democratisation of data.

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Data Warehouse Assessment

Description

Assesses a data warehouse and business intelligence solution based on the Microsoft platform. It helps organisations determine their preparedness for transforming data warehouse services through cloud technology, delivering a report with grades against Microsoft and industry best practices (including Kimball and Inmon). Highlights any areas for improvement.

Modern Data Warehouse

Features

- Evaluates data warehouse architecture configuration and data model.
- Review of extract, transform, load (ETL) including error handling.
- In-depth assessment of security and governance processes.
- Performs and assessment of current naming conventions and standards.
- Reviews data lineage and slowly changing dimensions, if applicable.
- Assesses data warehouse indexing and partitioning strategy.
- Reviews backup and disaster recovery procedures.
- Benchmarks current arrangements against your cloud and data strategies.
- Provides recommendations and opportunities for strategic & tactical consideration.
- Delivers a detailed data warehouse assessment document.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivered by Microsoft and industry qualified & experienced data architects.
- Indicates the potential scope of a data warehouse modernisation programme.
- Helps you understand core cloud concepts, preparing for the future.
- Identifies cost savings and accelerates time to value.
- Helps to address any compliance and best practice gaps.
- Highlights areas for performance and cost optimisation.
- Shows how to maximise your investment in a data warehouse.
- Shows how to maximise your investments in business intelligence tools.

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Microsoft Data Platform Planning and Implementation

Description

This service provides a complete set of designs, implementation and testing to help clients realise benefits and drive value by gaining greater insights into data assets. From data acquisition through to visualisation, the service offers a comprehensive transformation programme to modernise and enhance your data analytics capabilities.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Features

- Design documentation meets UK public sector security and architecture blueprints.
- Includes design services for all Microsoft data services.
- Includes comprehensive data governance & security design.
- Includes full configuration of data services and features.
- Enables the migration of all data from on-premises sources.
- Enables acquisition and processing of data from multiple sources.
- Delivers full knowledge transfer and training for IT service teams.
- Delivers exploratory data science, machine learning and business intelligence.
- Delivered through mature, embedded delivery framework with full project management.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivers quick insight through Agile techniques and DataOps services.
- Delivered following risual's Data Quality and Governance Framework
- Services consider UK Government and NCSC policies and standards.
- Harnesses the value of your data assets, providing deep insight.
- Allows design and configuration of hybrid services, limiting business risk.
- Meets the Digital, Data and Technology professional capability framework.
- Delivered to meet UK Government Data Ethics Framework.
- Training programme to help clients become self-sufficient in the technology.

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Data Warehouse & ETL Development

Description

We help you design and implement a modern data warehouse solution, on-premises or in the cloud through SQL Server, Azure Synapse Analytics or Databricks. Gain insights from data through cost-effective solutions, with Extract, Transform, Load (ETL), data governance & security and data migration for structured, semi-structured and unstructured data assets.

Modern Data Warehouse

Features

- Delivered through mature, embedded delivery framework with full project management.
- Design documentation meets UK public sector security and architecture blueprints.
- Data modelling and semantic layer design.
- Extract, Transform, Load (ETL) design, development, and implementation.
- Provides services for cloud, on-premises, and hybrid deployments.
- Includes comprehensive data governance & security design.
- Includes full configuration of data services and features.
- Enables the migration of all data from on-premises sources.
- Enables acquisition and processing of data from multiple sources.
- Delivers full knowledge transfer and training for IT service teams.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivered by Microsoft certified data engineering and analytics consultants.
- Takes advantage of cost-effective services available in the cloud.
- Allows design and configuration of hybrid services, limiting business risk.
- Increase confidence through a single version of the truth.
- Modernise and automate data pipelines through cloud technologies.
- Integrate with services, including Azure Data Factory and Power BI.
- Delivers a modern data warehouse that is authoritative and trustworthy.

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Data Quality & Data Profiling, Master Data

Description

This service applies risual's data quality framework, delivering industry best practices for the improvement of data quality. It ensures a continuously improving data quality lifecycle together with tools to monitor progress towards strong data governance. It helps organisations develop master data, deploying processes to manage, organise and enrich master data.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Features

- Data profiling against a tried and tested framework.
- Design and development of data cleansing systems.
- Design of data quality metrics and dashboards.
- Data cleansing, data integrity, data enrichment, data quality assurance.
- Deduplication and standardisation of data.
- Fuzzy lookup and search approaches to improving quality.
- Machine learning tools for data quality.
- Processes/procedures to enhance and improve data quality to required standards.

Benefits

- Establishment of a data quality framework and strategy.
- Deliver data as a service.
- Continuously measure and improve data quality.
- Details of remedial measures and processes to improve data quality.
- Create an authoritative source of master data.
- Reduce the cost of bad data.
- Improved data quality to make and support business decisions.
- KPIs to audit and monitor data quality health.

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IoT & Digital Twins

Description

Deliver real-time analytics at the speed of data, developing machine learning models for specific use cases, such as anomaly detection and persist data for analysis over the longer term. Generate sensor data to enable deep insight, smarter decision-making through digital interactions, utilising new and emerging technologies to deliver prescriptive insights.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Design and deployment of sensors and devices.
- Manage data ingestion pipelines and Big Data storage.
- Perform batch analysis of data assets in real-time.
- Includes anomaly detection and prescriptive analytics.
- Includes comprehensive data governance & security design.
- Includes full configuration of data services and features.
- Enables acquisition and processing of data from multiple sources.
- Designed to meet the UK Government's Data Ethics Framework.
- Delivers full knowledge transfer and training for IT service teams.
- Delivered through Agile project methodologies, backed by DataOps processes.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivered by Microsoft certified data engineering and analytics consultants.
- Takes advantage of cost-effective services available in the cloud.
- Realise the benefit potential of IoT with smarter decision-making.
- Analyses and understands single objects in complex chains of objects.
- Creates virtual intelligence graphs, modelling people, places and device relationships.
- Modernise and automate data pipelines through cloud technologies.
- Integrate with services, including Azure Data Factory and Power BI.
- Runs custom functions against incoming device data, improving automation.

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Data Engineering

Description

We help organisations to augment current data engineering teams with highly skilled Microsoft and AWS certified data engineers to help design and implement modern, scalable data pipelines using cloud technologies. This service includes knowledge transfer and training & development qualifications, covering all cloud data technologies.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Processing frameworks and programming tools: R, Python, SQL and Scala.
- Big data processing platforms with Spark and Databricks.
- Data pipeline development with Azure Data Factory and AWS Glue.
- Real-time data pipeline production.
- Harvests, cleans and prepares data assets for insight and analytics.
- Lambda and Kappa architecture patterns.
- Data lake development, Data profiling, quality, and lineage.
- Data engineering with NoSQL data stores.
- Working with structured, semi-structured and unstructured data.
- Full DataOps service with CI/CD pipelines and orchestration.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivers quick insight through Agile techniques and DataOps services.
- Delivered following risual's Data Quality and Governance Framework
- Services consider UK Government and NCSC policies and standards.
- Harnesses the value of your data assets, providing deep insight.
- Modernise, automate and optimise data pipelines through cloud technologies.
- Data pipeline delivery through development, testing and production environments.
- Testing to ensure alignment to requirements, data verification and usability testing.
- Meets the Digital, Data and Technology Profession Capability Framework.
- Allows design and configuration of hybrid services, limiting business risk.

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Data Science and Machine Learning

Description

Data science consultancy service to solve problems through the statistical analysis of data and applying complex algorithms. We use an iterative data science methodology to deliver predictive analytics solutions and intelligent applications. We deliver design, develop, test and deploy solutions built using machine learning and artificial intelligence.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Delivered through Agile project methodologies, backed by DataOps processes.
- Includes stakeholder workshops to agree requirements and solution approach.
- Produces ML models in multiple programming languages; Python, R, Scala.
- Develops end-to-end pipelines for ML models with Microsoft Azure technologies.
- Includes Data ingestion, processing, modelling, and visualisation in Power BI.
- Utilises data science libraries, TensorFlow, Pytorch, Keras, Pandas, Numpy etc.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Full lifecycle project management delivered by certified project managers.
- Takes advantage of cost-effective services available in the cloud.
- Alignment to Microsoft Team Data Science process (or client's process).
- Solutions provide measurable value using AI and predictive modelling.
- Leverage the benefits of Microsoft Azure and open source packages.
- End-to-end lifecycle from discovery to operationalising.

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Power BI Planning and Implementation

Description

Design and deliver powerful insight into your data through Microsoft Power BI. This service helps organisations design and implement enterprise business intelligence, including considerations for appropriate licensing models that align to your vision and governance metrics for Power BI, along with the configuration of comprehensive dashboards and reports.

Modern Data Warehouse

Features

- Designed in line with current or planned Microsoft 365 investments.
- Considers on-premises deployments of Power BI Report Server and licencing.
- Designs secure data pipelines for uploading to Power BI.
- Development of custom data connectors and custom visualisations.
- Report and dashboard design and development, including real-time reporting.
- Data model and dataflow design and development.
- Provides integration with data sources (such as data lakes).
- Allows the control of content sharing with external users.
- Produces ML models in multiple programming languages; Python, R, Scala.
- Delivered through mature, embedded delivery framework with full project management.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Migrate from Qlik and Tableau – Use services you are licensed for.
- Considers the latest features, both on-premises and in the cloud.
- Considers usage scenarios from small teams to enterprise level collaboration.
- Helps you to get Power BI right from the outset.
- Delivers a governance framework that reduces risk and increases adoption.
- Eliminates BI “cottage industries” based on Excel and Access.
- Empowers every decision maker in the organisation; democratise analytics.
- Provides guidance on how self-service BI can be adopted.
- Provides a skills training plan for business and technical users.

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Microsoft Data Platform Support

Description

This service delivers a comprehensive managed service, supporting all elements of the Microsoft data platform. Delivered by highly qualified and certified support advisors, the service provides incident management and proactive support, including optimisation of workloads, and automation. This service is led by ITIL v3/4 and ISO certified Service Delivery Managers.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Delivered in line with ITIL v3/4 and ISO 20000 standards.
- Delivers proactive 24x7x365 monitoring and event management.
- Can be a full managed service or flexible support option.
- Delivers Microsoft Azure tenant and subscription support.
- Covers all services associated with the Microsoft data platform.
- Delivers complete incident, Problem and Change Management service.
- Provides monthly service reviews and daily operational performance reports.
- Includes Managed Security Operations Centre.
- Can extend into DataOps-as-a-Service to deliver continual value.

Benefits

- Delivered by an Azure Expert MSP accredited Microsoft partner.
- Delivered by Microsoft certified Support Advisors.
- Service complies with ISO 27001 and Cyber Essentials Plus.
- Quality assurance of all services in line with ISO 9001.
- Service is regularly reviewed and optimised to deliver continuous value.
- Provides cost-effective services for all cloud-based services.
- Provides a single point of contact throughout the contract.
- Delivers against SLAs and KPIs, agreed in the Service Design.
- Increases service availability through proactive 24x7x365 monitoring.

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Advanced IoT Spatial Intelligence

Description

Designed and developed on Azure Digital Twins, this service delivers advanced, prescriptive analytics by combining real-time data from systems, devices and sensors, delivering spatial intelligence solutions. The more systems and data are added to the model, the more synergy is obtained, allowing cross-domain analytics not previously possible.

Artificial Intelligence & Machine Learning

Modern Data Warehouse

Internet of Things

Features

- Built on Microsoft's Azure Digital Twins platform.
- Allows real-time spatial analytics, linking people, spaces, devices and sensors.
- Provides granular analysis of spatial data to meet client needs.
- Delivers custom visuals by building, floor, quadrant and parking.
- Can be integrated with existing IoT solutions.
- Runs custom functions against incoming device data, improving automation.
- Allows Vertical integration: Add mixed reality/3D models, AI/ML/Cognitive.
- Analyses and understands single objects in complex chains of objects.
- Replaces code heavy simulation with code light modelling.
- Creates virtual intelligence graphs, modelling people, places and device relationships.

Benefits

- Helps building owners/management understand total cost of running services.
- Helps businesses to optimise the use of available office space.
- Helps employees interact with their office space in intelligent ways.
- Allows chargeback for consumable services to building tenants.
- Allows more intelligent billing for landlords and commercial building owners.
- Encourages commercial building owners/occupants to lower their carbon emissions.
- Delivers automation for control technology within buildings.
- Delivers insight into building occupancy levels and energy consumption.
- Helps to meet public sector carbon efficiency initiatives.

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Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Fully understand how your service operates, so that we augment and compliment your existing capabilities.
- We will match and mirror your culture to deliver exceptional customer satisfaction.
- Identify and build agility into your systems and processes to help improve efficiencies.
- Drive optimisation and enhance decision making through automation and use of data.
- Provide advice and guidance on the latest trends for people, processes and technology.
- We lead with insight, not solutions, helping you to achieve more value.
- We continually invest in new technologies to optimise costs and help meet increasing customer expectations.

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Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Eligible funding only available to risual as an Azure Expert MSP, in addition to regular funding from Microsoft.
- Microsoft Fast Track Ready Partner. Can help you get more from cloud productivity services (Office 365).
- Jointly hosted events and seminars with Microsoft thought-leaders and solution architects.
- Microsoft learning and education for staff and technical teams.
- Incentive schemes for both our clients and risual to help drive productivity for your people.
- Microsoft managed partner for Azure, Dynamics 365 and Microsoft 365.
- Engaged in multiple preview programmes across the Microsoft technology spectrum.

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Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Regular webcasts on current and emerging technology.
- Workshop and immersion days to explore use cases for new technology.
- Hackathons – rapid, three-day development cycles to deliver proofs of stake in emerging technology.
- Events with guest speakers from across our client base and technology leaders such as Microsoft.
- Partnership with Gartner for their global industry insight events.
- Active social media campaigns, with blogs, news, insights and client case studies.
- Adoption clinics to help your staff get the most from Microsoft productivity tools.

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Experts in Transformation

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