RingCentral

# RINGCENTRAL PRODUCT PRICING

| RingCentral Office | Inclusive Mobile and Landline Minutes | Charge Type | Price |
|---|---|---|---|
| Entry | 100 | Monthly | From £7.99–33.99/seat |
| Standard | 750 | Monthly | |
| Premium | 2,000 | Monthly | |
| Enterprise | 4,000 | Monthly | |
| Additional numbers | | Monthly | From £1.00 |

| Devices | Rental Price (per month) | One-Off Purchase Price |
|---|---|---|
| **Desk phones** | | |
| **Polycom** | | |
| Polycom VVX150 | £3.99 | £69.99 |
| Polycom VVX250 | £4.99 | £124.00 |
| Polycom VVX350 | £5.99 | £164.99 |
| Polycom VVX450 | £6.99 | £179.00 |
| Polycom VVX450 + expansion module | £13.00 | £381.00 |
| Polycom VVX501 | £12.00 | £239.00 |
| Polycom VVX501 + expansion module | £20.00 | £399.00 |
| Polycom VVX601 | £14.00 | £299.00 |
| Polycom VVX601 + expansion module | £22.00 | £419.00 |
| ATA Adaptors Polycom OBi302 | £3.00 | £59.00 |
| **Cisco** | | |
| Cisco CP8861 | £12.00 | £249.00 |
| Cisco CP8861 + 1 expansion module | £21.00 | £399.00 |
| Cisco CP8861 + 2 expansion modules | £28.00 | £529.00 |
| Cisco CP7841 | £8.00 | £159.00 |
| **Avaya** | | |
| Avaya J139 | £4.00 | £87.00 |
| Avaya J159 | £5.50 | £128.00 |
| Avaya J169 | £5.00 | £112.00 |
| Avaya J179 | £7.00 | £158.00 |

| Avaya | | |
|---|---|---|
| Avaya J169 + 1 expansion modules | £14.00 | £337.00 |
| Avaya J169 + 2 expansion modules | £23.00 | £561.00 |
| Avaya J169 + 3 expansion modules | £33.00 | £785.00 |
| Avaya J179 + 1 expansion modules | £16.00 | £382.00 |
| Avaya J179 + 2 expansion modules | £25.00 | £606.00 |
| Avaya J179 + 3 expansion modules | £35.00 | £831.00 |
| **Conference phones** | | |
| Avaya B199 | £40.00 | £971.00 |
| Polycom SSIP5000 | £20.00 | £349.00 |
| Polycom SSIP6000 | £26.00 | £439.00 |

| RingCentral Office Call Costs (Vary by Package) From: | Charge Type | Price |
|---|---|---|
| Mobile and landline (overage charge once included minutes are used up) | Per call | 3/4ppm |
| Non-Geo (0843, 0844, 0845) | Per call | 8ppm |
| Non-Geo (0870, 0871, 0872, 0873) | Per call | 20ppm |
| Premium UK destinations (vary by number range) | Per call | From 20ppm to 50ppm |
| International calls | Per call | From 1ppm (charge varies by destination) |

| Professional Services | Charge Type | Price |
|---|---|---|
| Onboarding | One-time charge | From £1,500 based on scope of work |
| On-site planning and design | | |
| End-to-end-project management | | |
| On-site deployment | | |
| Custom training plan | | |
| Premium support, including single point of contact | Monthly | From £500/month based on scope of support and volume of users |

| RingCentral Contact Centre | Charge Type | Price |
|---|---|---|
| Basic | Monthly | From £49.99–149.99/seat |
| Advanced | Monthly | |
| Ultimate | Monthly | |

| Features and Functionality | Entry | Standard | Premium | Ultimate |
|---|---|---|---|---|
| **Minutes and numbers** | | | | |
| Inclusive UK outbound minutes, mobile, landline, fax | 100/user/month | 750/user/month | 2,000/user/month | 4,000/user/month |
| Inclusive inbound minutes, freephone and non-geo numbers | ○ | 250/account/ month | 1,000/ account/ month | 2,000/account/ month |
| Dedicated direct line and unlimited extensions | ● | ● | ● | ● |
| Internet fax | ○ | ● | ● | ● |
| **Call handling** | | | | |
| Auto-Receptionist and greeting | ● | ● | ● | ● |
| Call queues | ● | ● | ● | ● |
| IVR | Single-level | Multi-level | Multi-level | Multi-level |
| Hunt groups | ● | ● | ● | ● |
| Dial-by-name directory | ● | ● | ● | ● |
| **Call management** | | | | |
| Call recording | On demand | On demand | Automatic | Automatic |
| Call logs | ● | ● | ● | ● |
| Presence | ● | ● | ● | ● |
| Notifications | ● | ● | ● | ● |
| Call flip and park | ● | ● | ● | ● |
| Paging and intercom | ● | ● | ● | ● |
| Visual voicemail and voicemail-to-email | ● | ● | ● | ● |
| Roles and permissions | ● | ● | ● | ● |
| Advanced platform permissions | ○ | ● | ● | ● |
| Historical reporting | ○ | ● | ● | ● |
| Call monitoring | ○ | ○ | ● | ● |
| Multi-site support | ○ | ○ | ● | ● |
| **Apps and phones** | | | | |
| Call flip and park | ● | ● | ● | ● |
| Paging and intercom | ● | ● | ● | ● |
| Voicemail transcription | ○ | ○ | ● | ● |
| Mobile apps for iOS and Android | ● | ● | ● | ● |
| **Collaboration** | | | | |
| Team messaging with unlimited storage via RingCentral app | ● | ● | ● | ● |
| Auto conferencing | 6-way | Unlimited | Unlimited | Unlimited |
| Video meetings and participates | ○ | Up to 100 people per meeting | Up to 200 people per meeting | Up to 200 people per meeting |

| Integrations | | | | |
|---|---|---|---|---|
| Microsoft Teams, Office 365, and Google Suite | ● | ● | ● | ● |
| Salesforce, Microsoft Dynamics, Zoho, Zendesk, and more | ○ | ○ | ● | ● |
| Custom app development and deployment | ○ | ● | ● | ● |
| **Customer support** | | | | |
| Dedicated phone, online, and chat support | 24/7 | 24/7 | 24/7 | 24/7 |
| Full knowledge base learning centre | ● | ● | ● | ● |

For more information, please contact one of our solution experts. Visit ringcentral.co.uk or call 0800 098 8136.

RingCentral, Inc. (NYSE: RNG) is a leading provider of global enterprise cloud communications, collaboration, and contact centre solutions. More flexible and cost-effective than legacy on-premises systems, the RingCentral platform empowers employees to work better together from any location, on any device, and via any mode to serve customers, improving business efficiency and customer satisfaction. The company provides unified voice, video meetings, team messaging, digital customer engagement, and integrated contact centre solutions for enterprises globally. RingCentral's open platform integrates with leading business apps and enables customers to easily customise business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

RingCentral

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