



EVO Pricing Guide April 2020











Evo solutions for the public sector are offered on 2 levels.

- **PaaS Solutions** priced per unit, per month with a minimum portfolio size of 5,000 units on a minimum 24 month contract.
- **Assist Solutions** priced per unit, per month with a minimum portfolio size of 500 units on a minimum 24 month contract.

PaaS Solutions		£7,500 /month
Features	Qty	Price
Digital Dashboard	1	-
Resident Living App	1	-
Trades Service App	1	-
Public Resources Library	100GB	-
Property Units	5,000	-
Living App Users	15,000	-
Service Pro App Users	500	-
Administrator Users	250	-
Job/Event Creation	Unlimited	-
Push Notifications	Unlimited	-
Email Notifications	Unlimited	-
SMS Messaging	Enabled	£0.04/message
Zone/Portfolio Management	Unlimited	-
Job Problem Types	250	-
Assignable Skills	25	-
Property QR Code Generation	Unlimited	-
Property Digital Documents	5GB/property	-
Preset Property FAQ's	50	-
Service History	Unlimited	-
Billing and Invoicing	Unlimited	-
Standard Reports	Included	-
Default Language	English	-
All Native Integrations (Xero, Twilio, GMail)	Included	-



PaaS Add-Ons		Recurring
Features	Qty	Price
Additional Property Units (+ 3x Resident Users)	1,000	£1,500 /month
Additional Resident Living App Users	1,000	£250 /month
Additional Service Pro App Users	25	£75 /month
Additional Administrators	25	£50 /month
Additional Resources Data Storage	100GB	£100 /month
CrowdFix Module (Access Local Accredited Trades)	Enable	£500 /month
CrowdFix Requests (Post-a-Job Credits)*	250	£500

^{*}Credits are valid for 3 months.

PaaS Customisations		One-Off
Features	Qty	Price
White Label Product Build (w/ native mobile apps)	1	£75,000
Additional Language (All users)	1	£5,000
Additional Comms Channel^	1	£5,000
Additional Service Skills	1	£500
Additional Job Problem Types	Block of 10	£750
Custom Fields (Place, People, Job, Events)	Block of 10	£2,500
Additional Property FAQ's	Block of 10	£1,000
New Interaction Points (ASB, Waste, Recycling etc)	1	£5,000
Custom Reports	Block of 10	£5,000
Other Customisations	1	POA

 $^{{\}it ^{\Lambda}Email, SMS-Other\ Channels\ possible\ with\ Chatbot\ integrations.}$



Assist Solutions		£7,500 /month
Features	Qty	Price
Digital Dashboard	1	-
Resident Living App	1	-
Trades Service App	1	-
Public Resources Library	100GB	-
Property Units	500	-
Living App Users	1,500	-
Service Pro App Users	100	-
Administrator Users	50	-
Job/Event Creation	Unlimited	-
Push Notifications	Unlimited	-
Email Notifications	Unlimited	-
SMS Messaging	Unlimited	-
Zone/Portfolio Management	Unlimited	-
Job Problem Types	250	-
Assignable Skills	25	-
Property QR Code Generation	Unlimited	-
Property Digital Documents	5GB/property	-
Preset Property FAQ's	50	-
Service History	Unlimited	-
Billing and Invoicing	Unlimited	-
Standard Reports	Included	-
Repairs Helpdesk (Mon-Fri 9am-5pm)	Included	-
CrowdFix Module (Access Local Accredited Trades)	Included	-
CrowdFix Request (Post-a-Job Credits)	100 /month	-
Default Language	English	-
All Native Integrations (Xero, Twilio, GMail)	Included	-



Assist Add-Ons		Recurring
Features	Qty	Price
Additional Property Units (+ 3x Resident Users)	100	£1,500 /month
Additional Resident Living App Users	100	£25 /month
Additional Service Pro App Users	25	£75 /month
Additional Administrators	25	£50 /month
Additional Resources Data Storage	100GB	£100 /month
Priority Helpdesk (Mon-Sat 8am-8pm)	Block of 500 units	£1,000 /month
Priority+ Helpdesk (24/7)	Block of 500 units	£2,500 /month
CrowdFix Requests (Post-a-Job Credits)	250	£500

Assist Customisations		One-Off
Features	Qty	Price
White Label Product Build (w/ native mobile apps)	1	£75,000
Additional Language (All users)	1	£5,000
Additional Comms Channel^	1	£5,000
Additional Service Skills	1	£500
Additional Job Problem Types	Block of 10	£750
Custom Fields (Place, People, Job, Events)	Block of 10	£2,500
Additional Property FAQ's	Block of 10	£1,000
New Interaction Points (ASB, Waste, Recycling etc)	1	£5,000
Custom Reports	Block of 10	£5,000
Other Customisations	1	POA

[^]Email, SMS - Other Channels possible with Chatbot integrations.



Custom Integrations		One-Off
Features	Qty	Price
Webhook Output (Read Only) E.g notify an End-Point when something happens in Evo	1	£5,000 + £1,500 each additional
Standard API - Single End-Point (Read/Write) E.g Find Customer Profile to create/read/update/delete	1	£7,500 + £1,500 each additional
Payment API (Stripe) Access and Display payment Link	1	£5,000
Payment API (Other) Design, build and integrate custom Payment Gateway	1	from £8,500
Chatbot Integration	1	£5,000

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Optional Services	
Task	Price
Initial Discovery Session	£1,200 /day + travel expenses
Onsite administration training session	£650 /day + travel expenses
Content/Integration Consultancy	£150 /hour + travel expenses
System Setup and Configuration	£90 /hour + travel expenses
Initial SOR, Problem Types and Cost Centre deployment	£75 /hour + travel expenses
Additional training/documents where required	£75 /hour + travel expenses
Enhanced Tech Support (24/7)	£850 /month

We provide a range of Service Plans to the Private Sector also priced per unit, per month with terms from 30 days to 24 month contracts. Further details of what is included within these plans can be found on our website by visiting https://evo.pm/plans

E&OE. All stated prices are exclusive of VAT.