WELCOME TO

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ServiceNow Implementation Service

Service Definition

HIGHMETRIC ON A PAGE

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LONDON x NEW YORK x LOS ANGELES x CHICAGO x CANADA x INDIA

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9.5+ / 10 CSAT 2020

WE DELIVER EXCELLENCE

★★★★★★★★★★

HIGHMETRIC IMPLEMENTATION APPROACH

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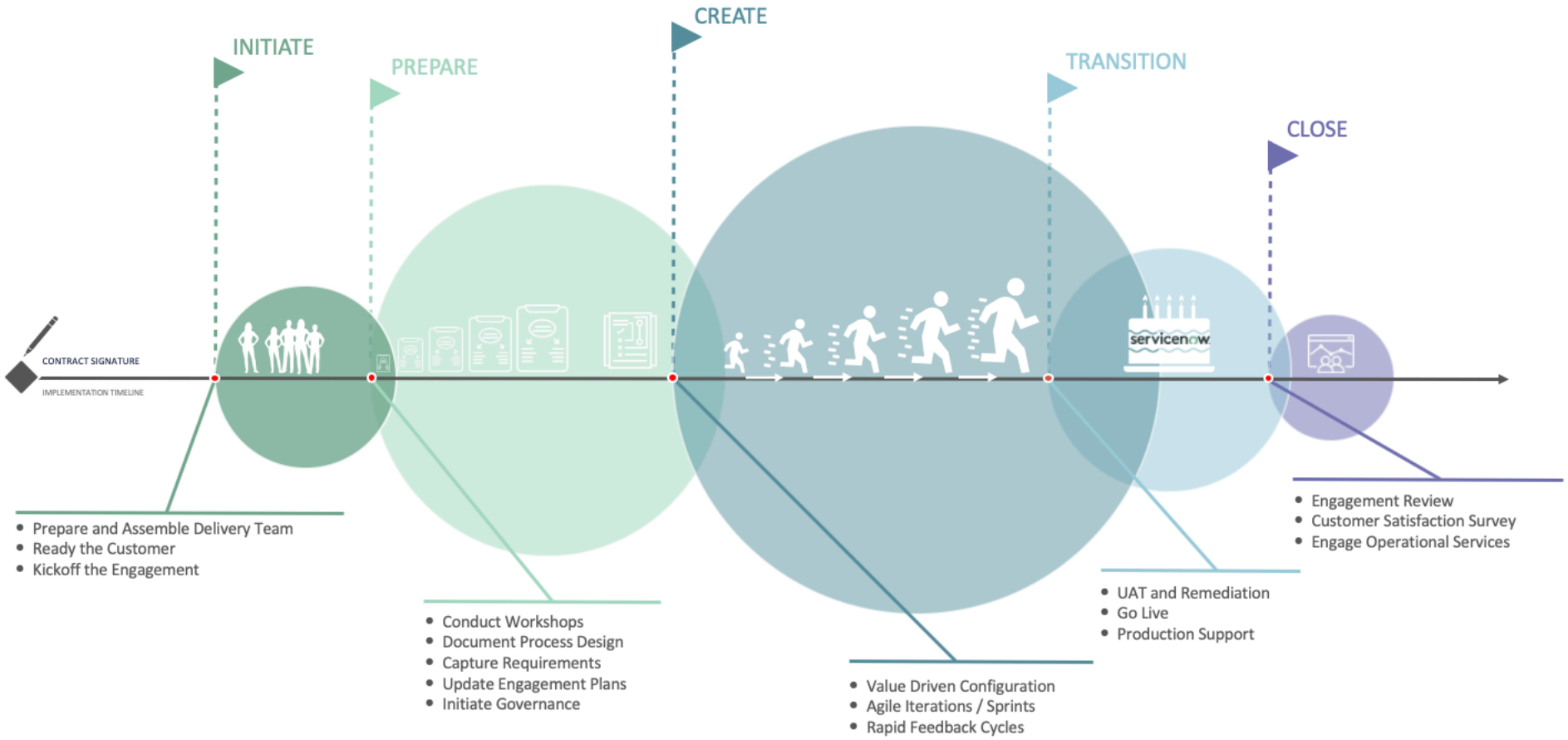
Highmetric is a global, elite ServiceNow partner specializing in business outcome-based implementations across the ServiceNow application ecosystem, Highmetric leverages to ServiceNow SIM approach to ensure baked in adherence to best practice



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HIGHMETRIC RATE CARD

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ROLE	DESCRIPTION	DAY RATE (£)
Director / Strategic	Member of Highmetric leadership and project technical sponsor	1,270
Programme / Project Manager	Responsible for the delivery of the programme	1,170
Solution Architect	Technical lead for the programme	1,070
Senior Technical Consultant	Senior Certified ServiceNow Implementation Specialist to develop the agreed design	970
Integration Consultant	Senior Certified ServiceNow Integration Specialist to develop the agreed design	970
Technical Consultant	Certified ServiceNow Implementation Specialist to develop the agreed design	830
Junior Technical Consultant	Junior ServiceNow Implementation Specialist to develop the agreed design	300
Business Analyst	To align the business requirements with technical designs	870
Trainer	To support technical, process and end-user training materials and delivery	650

All Highmetric resources will at minimum be:

- ServiceNow Certified Admin (CSA)
- ITIL V3/4

Resources responsible for delivery of a specific application will at a minimum be:

- Certified Implementation Specialists (CIS)

Fixed Fee or Time & Materials engagements available

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