

Identity and Access Management (IdAM) Services

Smartco help organisations deliver their Identity and Access Management (IAM / IdAM) and Privileges Access Management solution (PAM) with a cloud based Single Sign on, Identity Management and Multi Factor Authentication solution that fully Integrates with AD and Office365 for seamless user experience.

FEATURES

- Strategic sounding Board for your IAM/ Idam & PAM strategy
- Identity and Access Management – IAM / IdAM strategy, tool selection, business readiness and deployment
- Skills across all IAM and PAM technologies including: SailPoint, CyberArk, Okta and duo
- Azure Active Directory Identity Governance and Password Protection
- Protection of applications using Azure SSO and Azure Web Proxy
- Utilising IdAM technology including Active Directory Federation Services (ADFS), Azure AD and multifactor authentication to verify user identity
- New users can be automatically provisioned by integration with Microsoft Active Directory or by linking to external systems
- Extension IdAM to additional services such as O365

BENEFITS

- Rapid and effective deployment through proven approaches and experience
- IAM strategy Vision, Roadmap and Business Case.
- Avoid costly mistakes through experience and expert advice.
- Design solutions for integrating with Government services, including Verify.
- Single Sign-On to improve user experience.
- Adaptive MFA to increase account security and compliance/policy framework.
- Alignment with Government Digital Service (GDS) and 'Digital by default'
- Aligned to public sector finances e.g. five case business cases
- 10 years' experience providing programme management expertise to the public sector including NHS



Planning

How the planning service works

Smartco bring proven best practice approaches to the planning of IdAM / IAM projects. Our services are tailored to your sector and specific requirements and our teams bring the necessary experience and skills to ensure implementation and success. Through engagement, we will work with you to assess the current situation (risks, issues and opportunities), the desired outcomes and outputs and the project options available.

We plan timescales, costs, risks, personnel and resource requirements and manage and optimise these throughout the project.

Our standard reporting ensures you will have the necessary oversight and governance of performance, quality and risks.

Training

How the training service works

Smartco bring proven best practice approaches to the training and education needs of IdAM / IAM projects. Our services are tailored to your sector and specific requirements and our teams bring the necessary experience and skills to ensure implementation and success.

Through engagement, we will work with you to assess the desired training needs, outcomes and outputs required and explore the training options available.

We plan the logistics (online, rooms, attendees, approach, structure and content) and how these services can be best deployed to ensure skills development and continuous improvement.

Our services bring innovative approaches to training, including, online, adaptive content, e-learning, booking systems, customised plans, integrated floor walking and establishing business owners, super users and champions to ensure continuous improvement and on-going training development.

Our standard training reporting ensures you will have the necessary oversight of training success, performance, quality and risks. Upon completion, training is embedded within the client organisation and integrated with joiners and leavers processes.



Setup and migration

How the setup and migration service works

Smartco bring proven best practice approaches to the setup and migration of IdAM / IAM projects. Our services are tailored to your sector and specific requirements and our teams bring the necessary experience and skills to ensure implementation and success.

Through engagement, we will work with you to assess the current setup and data (business process, quality, volumetrics, issues and opportunities), the desired outcomes and the setup and migration options available.

We explore the options with stakeholders to ensure risks and costs are managed and optimised and that benefits can be maximised through the transition.

We leverage inputs from business engagement to ensure business process needs are reflected whilst equally, leveraging experience from other implementations and industry best practice.

We bring many solutions and toolsets to support the process, from data quality analysis to approaches to phased migration. We bring deep knowledge of the setup and configuration of most business systems that mirror the designed “to be” business processes.

Our standard setup and migration reporting ensures you will have the necessary oversight of the transformation and migration success, performance, quality and risks.

Quality assurance and performance testing

How the quality assurance and performance testing service works

Smartco bring proven best practice approaches to quality management, assurance and performance testing of IdAM /IAM solutions. Our services are tailored to your sector and specific requirements and our teams bring the necessary experience and skills to ensure implementation and success.

Through engagement, we will work with you to assess the desired outcomes and outputs and reflect these as objectives of quality and testing plans.

We engage to ensure business process needs are reflected as test objectives (functional, non-functional, volumetric and performance requirements) whilst equally, leveraging experience from other implementations and industry best practice.

We bring many solutions and toolsets to support the process, from data analysis to automated test scripting solutions to optimise the process and ensure best value for money.

Our standard quality and test reporting ensure you will have the necessary oversight of the quality and testing process, performance

