

# G-Cloud 12 service definition - CarePulse market management

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CarePulse

Crown  
Commercial  
Service  
*Supplier*

# Service description

This document describes Evalucom's CarePulse software service and should be read in conjunction with the associated G- Cloud 12 Services documentation.

CarePulse is an online platform for health and social care partners to share information.

The system:

- Reduces variation through standard, codified processes
- Improves transparency through standardisation and information sharing
- Reduces human error and improves efficiency

Information shared includes care quality indicators, service details, real-time capacity and care costs.

# Service scope

CarePulse supports health and social care partners to manage markets efficiently and sustainably. This includes managing the service elements/areas in the diagram opposite.

CarePulse is the technology backbone to:

- Understanding the markets
- Setting sustainable and efficient pricing
- Co-producing best practice specifications/contracts with commissioners and providers
- Running compliant and efficient collaborative procurement processes
- Providing a central expert point of contract management for thousands of stakeholders
- Monitoring quality through technology
- Influencing national policy



CarePulse implementation can be flexed depending on which elements clients wish to focus.