SERVICE DEFINITION

The following lists the functional and service specification characteristics of the BadgerNet system. Customers will be granted access to BadgerNet test and training systems as part of the implementation, and these will give the most accurate illustration of what to expect in the Live system.

BadgerNet Neurology Referral Management System

The BadgerNet Neurology Referral Management System allows units to create and manage referrals which are instantly available to all receiving units. All units involved are able to view the current status and waiting time of the patient, reducing time and cost. Detailed reporting is also available.

Features

- Instant referral creation
- Referral able to be viewed by all units involved.
- Fully hosted.
- Detailed reporting and analysis features.
- Details of referral criteria incorporated into system.
- Fully supports referral workflow.

Benefits

- Full SLA with 99% guaranteed uptime.
- Fully hosted and managed infrastructure reduces time and cost.
- Reduction in double entry to multiple services.
- Reduction in time to communicate to units involved.
- Instant availability to the status of the referral.
- Detailed reporting for commissioning and analysis.