

CaseLines Evidence Management

G-Cloud 11 Pricing Guide

| Pricing Tier | Included Pages | Included Multimedia | Included Conferencing | Annual Price | Marginal Price per page | Maximum Annual Spend |
|-----------------|----------------|---------------------|-----------------------|--------------|-------------------------|----------------------|
| G | 10m | 10,000 hours | 2,000,000 minutes | £1,500,000 | 14p | £1,950,000 |
| F | 2m | 2000 hours | 400,000 minutes | £350,000 | 16.5p | n/a |
| E | 1m | 1000 hours | 200,000 minutes | £180,000 | 17.5p | n/a |
| D | 150k | 150 hours | 30,000 minutes | £30,000 | 19.5p | n/a |
| C | 100k | 100 hours | 20,000 minutes | £21,000 | 20.5p | n/a |
| B | 75k | 70 hours | 15,000 minutes | £17,000 | 22p | n/a |
| A | 50k | 40 hours | 10,000 minutes | £12,500 | 24p | n/a |
| Per Case | n/a | n/a | n/a | n/a | 30p | n/a |

General Conditions

- Users – An unlimited number of users within the customer's email domain (for example eastingscc.gov.uk) can create cases. There is no limit on the number of internal or external users (including court staff and judges) that can be given case access for review or updating.
- Upgrades – It is possible to upgrade at any time during the life of the contract.
- Support – Telephone support is available during UK Banking hours.
- Onsite support – is available at £780 per day plus travelling expenses ex-London.
- Minimum term – for annual contracts the initial term is twelve months and becomes a rolling contract unless cancelled in writing (minimum notice period of 1 month).
- Payment – payment for annual plans is annual in advance.
- Cost are billed in advance and are subject to VAT at the prevailing rate.

Can I buy Cloud Support?

Cloud Support, including project management, technical design, development, testing, training and support services, is available to assist customers with on-boarding, setup and maintenance of the CaseLines Cloud Software including local enhancements and integration to other systems deployed by the customers. Cloud Support is priced according to the SFIA Rate Card.