



## SERVICE DEFINITION

### Mapcite PlugIns

#### Specialist Business and Technical Support

These are provided according to the following rate card.

	Strategy & Architecture	Data Renovation	Solution Development & Implementation
<b>Follow</b>		£300	£400
<b>Assist</b>		£400	£500
<b>Apply</b>		£500	£600
<b>Enable</b>	£700	£600	£700
<b>Ensure/ Advise</b>	£850	£750	£850
<b>Initiate/ Influence</b>	£1,000	£1,000	£1,000
<b>Set Strategy/ Inspire</b>	£1,200	£1,200	£1,200

#### Notes:

- Consultant's Working Day – 7.5 hours exclusive of travel and lunch.
- Working Week – Monday to Friday excluding public holidays.
- Office Hours – 09:00 – 17:30 Monday to Friday.
- Travel and Subsistence – Day rates exclude reasonable travel and subsistence charges, payable by the client.
- Mileage – Mileage is charged at Mapcite defined rates (within government guidelines).
- Premium applied to rates for additional weekday hours: 33% Premium applied to rates for additional weekend hours: 50% Premium applied to rates for additional public holiday hours: 100%

The rates quoted above are for resources wholly provided by Mapcite. Rates for resources provided as part of an engagement involving third party providers will be quoted on a case-by-case basis.