

# ATLASSIAN TOOLS MIGRATION

Migrate your complete development  
toolset with an Atlassian Platinum  
Solution Partner.

# ATLASSIAN TOOLS MIGRATION

## Migrate your complete development toolset with an Atlassian Platinum Solution Partner.

Hosting your tools in the best environment to meet your organisational needs is essential - but what if you need to migrate them for true scalability?

Migrating from one environment to another can be a complex, high risk and high visibility process. You don't want to risk downtime of your mission-critical tools. This is why Clearvision offers a consultative service for organisations needing to safely and securely migrate their tools, data and configurations. We'll help you maximise your

investment and realise the true benefits of your software setup.

### AN ENVIRONMENT TO SUIT YOU

Benefit from the peace of mind that comes with a consultant who will take the time to understand your precise requirements. Clearvision's flexible migration services cover:

- ▶ Self-hosting your Atlassian tools on your own infrastructure
- ▶ Migrating to Atlassian Cloud
- ▶ Migrating to Amazon Web Services (AWS)

“Clearvision are without a doubt, true professionals. Phil provided ideas during projects, allowing us to tailor the approach & try processes we hadn't thought of before. Very happy customer - my thanks to Phil & David. ELSEVIER”

- ▶ Using a range of other service providers

By hosting your tools in the best environment for you, you'll benefit from:

- ▶ Best practices for deployment
- ▶ Reduced administrative overhead
- ▶ Economies of scale - an environment that will grow with your teams
- ▶ A set of tools that match your business and workflows - not the other way around

## ADVANTAGES

- ▶ **SaaS pricing model**
- ▶ **Resiliency and Uptime**
- ▶ **No Capital expenditure**
- ▶ **Latest technology**
- ▶ **Move to Atlassian stack (best of breed)**

### GETTING STARTED

Find out more about how you can benefit from Clearvision's Atlassian Tool Migration services. We'll talk through your migration motivations and the requirements of your business, ready to plot the right migration path for you.

AN ENVIRONMENT TO  
SUIT YOU

GETTING STARTED

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# ATLASSIAN TOOL HEALTH CHECK

Evaluating and optimising your  
complete development toolset.

# ATLASSIAN TOOL HEALTH CHECK

Evaluating and optimising your complete development toolset.

How healthy are your Atlassian tools? While your teams are focused on delivering great software and service to your customers, how is your development environment faring?

Clearvision's Atlassian Tool Health Check will provide the answer. Get ahead with security, configuration, scalability, integrations and Apps, with a proactive Health Check, uncovering potential problems with your development environment before they lead to costly downtime.

## FROM REQUIREMENTS TO RELEASE

Your Atlassian Tool Health Check covers all stages of the software development life cycle.

- ▶ Jira Software
- ▶ Jira Service Desk
- ▶ Jira Core
- ▶ Confluence
- ▶ Bitbucket
- ▶ Bamboo

## ACCREDITED CONSULTANTS

Work with an Atlassian Platinum Solution Partner. Clearvision's fully accredited consultants will complete a thorough evaluation of your Atlassian setup, in-line with your business requirements and objectives.

- ▶ Benefit from industry leading best practice advice
- ▶ Peace of mind, knowing that your tools are up to date, fully integrated and optimised
- ▶ Bring tangible recommendations back to your teams, based on years of expertise

## ADVANTAGES

- ▶ Future-proof platform ensured
- ▶ Optimal performance and response times
- ▶ Improved resilience and uptime
- ▶ Advice on best practice
- ▶ Maintenance recommendations

## AN ACTION PLAN

After a complete analysis of your Atlassian tools, you'll get a detailed report telling you everything you need to know about the health of your current environment.

You'll also take away an action plan. This includes step-by-step advice for re-mediating any potential problems - instead of issues transforming into unexpected downtime that you need to fire fight, you can focus on delivering value to your customers.

## GETTING STARTED

Find out more about how you can benefit from Clearvision's Atlassian Tool Health Check. We'll talk through your requirements so you're able to tailor your Health Check to your organisation's goals - get in touch today.

FROM REQUIREMENTS  
TO RELEASE

ACCREDITED  
CONSULTANTS

AN ACTION PLAN

GETTING STARTED

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“

We're excited to implement changes  
& training, learned from the two days  
of consultancy provided by Clearvision.  
MAP OF AGRICULTURE

”

# ATLASSIAN DISCOVERY

Team up with Clearvision:  
Discover a solution tailored to  
your company's needs with  
recommendations from a dedicated  
Atlassian Certified Solutions Architect.

# ATLASSIAN DISCOVERY

Team up with Clearvision: Discover a solution tailored to your company's needs with recommendations from a dedicated Atlassian Certified Solutions Architect.

When your tools and processes aren't aligned, your teams suffer - and so does your business. But it can be hard to pinpoint the route of what's slowing you down and where to begin?

## WHAT, HOW AND WHY?

Working with the right software is just the first step. By looking at how and why you're using your Atlassian tools, Clearvision's Atlassian Certified Solutions Architect will work with you to discover the very best setup to boost efficiencies, save

on costs and meet your business goals.

- ▶ Discussions with key stakeholders - understanding your current pain points and the motivations of your business
- ▶ Workshops with teams - analysing the effectiveness of roles, interactions and processes
- ▶ Evaluation and recommendations - with opportunities for feedback

## ADVANTAGES

- ▶ Expert advice
- ▶ Business needs, translated into Atlassian configuration
- ▶ Accurate estimates for future work
- ▶ Roadmap for implementing change
- ▶ Understanding project risks

- ▶ An ongoing relationship - continued expert support where needed

## DISCOVERY REPORT

Your Discovery will culminate with a detailed report documenting Clearvision's findings, covering:

- ▶ A solution to meet your business requirements
- ▶ Best practice frameworks for your development environment
- ▶ Details of the approach and timetable for implementation
- ▶ Advice tailored to your unique requirements

The Discovery is an interactive, two-way process. You'll have the opportunity to review the report, offer feedback and ask questions, which will be addressed before the final report is delivered.

## GETTING STARTED

Find out more about what Clearvision's Atlassian Discovery can do to improve the way your teams work. Get in touch to start the discussion today.

WHAT, HOW AND WHY?

DISCOVERY REPORT

GETTING STARTED

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“

The work we have started with Clearvision, will make a substantial contribution to the continued operations & growth of the organisation. *ROTORK*

”

# ATLASSIAN TOOLS UPGRADE

Your complete development toolset  
upgrade, handled by Atlassian  
Platinum Solution Partners.

# ATLASSIAN TOOLS UPGRADE

Your complete development toolset upgrade, handled by Atlassian Platinum Solution Partners.

Keeping your tools up-to-date is about more than having access to the latest features. Timely releases bring vital security updates and bug fixes - essential for your mission-critical software.

## HANDS-ON UPGRADE

► Leave your teams free to focus on what they do best: Delivering great software and services to your customers. Entrusting your upgrade to the experts not only saves time, but also minimises the risks that a complex upgrade can carry, bringing your IT and development managers peace of mind.

► Security - bug fixes and security updates to keep your development environment safe

► Scalability - up-to-date tools will be ready to grow with your business

► Best practice deployment - experienced consultants will install the optimum set-up

Clearvision's technical consultants will upgrade your entire software development environment - not just your tools, but the Atlassian Marketplace apps and configurations, that make them so valuable to your business.

## GETTING STARTED

Is it time for an upgrade? Don't wait to be left at risk - speak with Clearvision's consultants today about how we can bring you up-to-date.



“ I wanted to thank the Clearvision team for their support before during and after the Confluence, JIRA and Crowd upgrade this past weekend. It went extremely smoothly, and the feedback from our users has been roundly positive. Indeed, our CEO has commented on how well things went. As you know, this is a mission-critical platform for us, so smooth running is essential. VP, Technology & Community ”

## ADVANTAGES

- New product features
- Remain on supported versions (inc Apps)
- Security and stability improvements
- Minimised downtime

HANDS-ON UPGRADE

GETTING STARTED

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# CONSOLIDATION AND MERGING

A single source of truth  
for the whole team.

# CONSOLIDATION AND MERGING

## A single source of truth for the whole team.

Enterprises often adopt different tools or instances of tools over time, leading to the spread of data across multiple systems, silo's of information, increased licensing, operating costs and inconsistent ways of working between systems and teams.

### TYPES OF CONSOLIDATION

- Multiple instances of tools such as Jira, Confluence or Bitbucket merged into a single instance

- Cloud and Server instances, merged together
- Merging of other products, such as Bugzilla, HP-QC, or Wiki tools, into the Atlassian tools
- Merging of version control systems, such as ClearCase into BitBucket/ Git
- Consolidating these applications is a difficult and risky operation - why not leave it to the experts? Clearvision have years of

experience consolidating and merging tools, providing you with peace of mind whilst minimising downtime and impact, ensuring users are trained and prepared to use the new tools and processes efficiently.

### BENEFITS

- Single platform containing - data, login credentials, history and security - improving transparency and collaboration between teams
- All users working from the same tools - reducing silo's and increasing collaboration
- Consistent processes and configuration - making it easier for users to move between teams and report

effortlessly

- Reporting and KPIs measured from a single location
- Minimisation of the number of platforms, to patch, upgrade and support
- License costs reduced

### GETTING STARTED

Get in touch with Clearvision to discuss how our consultancy services can assist with a consolidation and help you achieve your business goal of working off a single set of tools.

### TYPES OF CONSOLIDATION

### BENEFITS

### GETTING STARTED

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**We engaged with Clearvision purely because their professional assistance towards the completion of a project is exceptional. Throughout the whole cycle we received solid feedback, which allowed us to overcome any obstacles in a timely fashion.**

*Netrefer*

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# TRAINING SERVICES

Flexible training from certified experts for SDLC, ITSM, agile methodologies and beyond.

# TRAINING SERVICES

Flexible training from certified experts for SDLC, ITSM, agile methodologies and beyond.

Adopting new tools and processes, or looking to improve the way your teams work? Changing the way you interact with technology is transformative, but it can also be a challenge - a good training strategy is essential.

- Be consistent - When team members work differently, it leads to chaos and confusion. Address this early and get everyone moving in the same direction
- Be efficient - Good training will lead to reduced costs and increased ROI as you

focus your on-boarding processes

- Be informed - With the insights and advice that only comes with decades of experience, our expert trainers will deliver real world solutions to your challenges
- Be the best - Encourage a culture built on best practice with consistent training across your whole company

- Work with the best - Bring industry leading knowledge to your

organisation. By working with Clearvision, you'll benefit from fully certified trainers, from an award-winning organisation of Atlassian specialists, with a wide range of expertise.

## A FULL TRAINING SOLUTION

More than an Atlassian Partner, Clearvision offers training for agile processes, ITSM and ITIL, DevOps, Open Source tooling, leading testing solutions and more.

## CUSTOM COURSES TO FIT YOUR TEAMS

Clearvision is the only Atlassian Platinum Solution Partner to create its own training courses. This makes training fully customisable - tell us your goals and we'll tailor training to your businesses skills and requirements.

You'll benefit from hands-on active training, that will stay with your teams. On top of this, Clearvision's unique pre-training skills



analysis, will guarantee your training is relevant, as we'll already understand what you know and where you need to be.

## WHEREVER, WHENEVER

Training in person, online and across the globe.

## TRAINING CREDIT POOL

Greater value - stretch your training budget up to 20% further with training credits.

## GETTING STARTED

Visit [www.clearvision-cm.com](http://www.clearvision-cm.com) to browse our full list of training courses. Get in touch for your free skills analysis and to discuss custom training options.

A FULL TRAINING SOLUTION

CUSTOM COURSES TO FIT YOUR TEAMS

WHEREVER, WHENEVER

TRAINING CREDIT POOL

GETTING STARTED



**CERTIFIED TRAINERS**

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# 750+

Clearvision have delivered 750+ successful training courses since the start of 2016.

“On site training was valuable. Relevant experience was assessed, & training was structured around this, making the class interesting & useful. *NORTHROP GRUMMAN*”

# ATLASSIAN PRODUCT MENTORING

An Atlassian Partner Advisor, to guide  
your teams to their full potential.

# ATLASSIAN PRODUCT MENTORING

An Atlassian Partner Advisor, to guide your teams to their full potential.

Guidance on best practice, assistance with planning, hands-on coaching - Clearvision's mentoring service, gives you access to expert advice from an Atlassian Platinum Solution Partner.

## OPTIMISATION OF YOUR ATLASSIAN TOOLS

We'll take a look at the set-up of your Atlassian environment and provide best practice guidance, tailored to your business goals.

## IN-DEPTH COACHING

When it comes to small teams, formalised training isn't always the most effective option. Mentoring services allow for interactive coaching sessions, with an emphasis on Q&A opportunities.

## EVALUATION OF PROCESSES

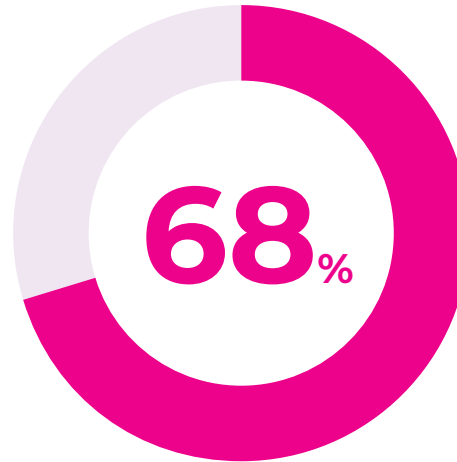
Are your workflows properly configured? Evaluate your processes with a Clearvision mentor, for expert advice on your next steps.

## TRAINING FOLLOW UP

Maximise your training sessions - Clearvision's mentors check in after the training to answer any questions that may have since arisen and refresh and increase the new skills of your team.

## GETTING STARTED

Clearvision's mentoring services are a flexible offering that can be uniquely tailored to your needs. If you're seeking a helping hand around Atlassian tools, contact Clearvision today to start the conversation.



of all IT projects fail -  
make sure yours is not  
one of them!

 Jira  Confluence

 Bitbucket  git

“ Clearvision provided a custom mentoring session, which suited our needs. A great partner, patient throughout who really worked to understand our needs. BLACK SWAN ”

OPTIMISATION OF  
YOUR ATLASSIAN  
TOOLS

IN DEPTH COACHING

EVALUATION OF  
PROCESSES

TRAINING FOLLOW UP

GETTING STARTED

**TAP**  
Training Accreditation  
Programme

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TRAINERS**

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# HOSTING

The power of the server editions  
with the flexibility of SaaS.

# HOSTING

The power of the server editions with the flexibility of SaaS.

## SUPPORTED APPLICATIONS

- Jira (Software, Service Desk, Core)
- Confluence
- Crowd
- Bitbucket
- Bamboo
- Server & data center editions

## INCREASED RELIABILITY AND PERFORMANCE

Our multi-tiered architecture (web, application and data tiers) with each application on its own infrastructure, delivers a reliable high performance solution that you can depend on. Infrastructure is sourced from leading vendor, Amazon Web Services (AWS).

## WHY CLEARVISION?

- Full control over your own instance
- Full server editions of Atlassian solutions
- Full admin privileges
- Managed solution, without Atlassian Cloud limitations
- Service Level Agreements for application uptime and support

- Hosting flexibility around Atlassian Marketplace plugins, connectivity to external user directories and more
- Hosting and support 24/7/365, from an enterprise-certified Atlassian Platinum Solution Partner
- UK security cleared (SC) staff available
- Adaptable platform

## HOSTING FEATURES

<b>Lights-on Management &amp; Monitoring</b>	We ensure hosted applications are running 24/7/365 with proactive monitoring, orchestrating critical alerts to our IT Ops team through Opsgenie.
<b>Multiple Servers</b>	Application tier, data tier services and programs are hosted on multiple servers, ensuring increased reliability and performance of Atlassian tools.
<b>Patching</b>	We patch critical security and functional issues with the infrastructure / operating system and application layer.
<b>Backup and Disaster Recovery</b>	Full nightly backups with a 30 day retention period.
<b>Secure Architecture</b>	Web, application and data tiers separated by firewalls.
<b>Unlimited Bandwidth</b>	No bandwidth charges (fair usage applies).
<b>Customer Support</b>	Help with any activities covered in Clearvision's Support Schedule.
<b>Licensing Transfer</b>	Leverage existing Atlassian Server licensing in Clearvision's hosted environment.

## HOSTING PACKAGES

	Bronze	Silver	Gold	Platinum
<b>Suitable For</b>	Small setups	Medium installations	Large global instances	Enterprise solutions
<b>Sizing Indication*</b>	50 Jira projects OR 20,000 Confluence pages	130 Jira projects OR 100,000 Confluence pages	350 Jira projects OR 500,000 Confluence pages	More than 350 Jira projects OR More than 500,000 Confluence pages
<b>Virtual Hardware (CPUs, RAM, Storage)</b>	2/4GB/100GB	4/8GB/200GB	8/16GB/400GB	16/32GB/800GB
<b>Support Hours Included (per year)**</b>	5 for primary instance  +1 hour for each additional instance	10 for primary instance  +1 hour for each additional instance	15 for primary instance  +2 hours for each additional instance	20 for primary instance  +3 hours for each additional instance

SUPPORTED APPLICATIONS

INCREASED RELIABILITY AND PERFORMANCE

WHY CLEARVISION?

HOSTING FEATURES

HOSTING PACKAGES



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Consulting  
Partner

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# MANAGED SERVICES

End-to-end solution from your  
Enterprise-Certified Atlassian  
Platinum Solution Partner.

# MANAGED SERVICES

End-to-end solution from your Enterprise-Certified Atlassian Platinum Solution Partner.

Your dev environment is about more than just your tools. With Clearvision's Managed Services, you will benefit from customised support and system maintenance, without relinquishing any control over your Atlassian stack.

## YOUR ONE-STOP SOLUTION FOR ATlassian TOOLS

Delivered by Clearvision's award-winning team of Atlassian-certified consultants, freeing up your teams to focus on what they do best.

### SUPPORT

- ▶ Close collaboration with your own support team
- ▶ Covering the entire Atlassian stack, including Marketplace Apps

- ▶ General support and guidance
- ▶ Break-fix scenarios
- ▶ Request fulfilment and administration changes
- ▶ Major incident assistance and post-incident investigation

### HEALTH CHECKS

- ▶ Best practice for your mission-critical tools
- ▶ Assessment of the efficiency and effectiveness of your solution
- ▶ Identify and advise on areas for improvement

## ADVANTAGES

- ▶ Focus on your business, not the tools.
- ▶ Proactive management to keep your systems healthy.
- ▶ Retain full control over your environments.
- ▶ Ensure you remain on current versions of the tools.

### PREVENTATIVE MAINTENANCE

- ▶ Expert consultants putting recommendations into action
- ▶ Keep your system running optimally

### UPGRADES

- ▶ Keep your tools up-to-date and secure with the latest features and security updates
- ▶ Regular upgrades at a time that suits you
- ▶ Upgrades on a sliding scale - ranging from fully-managed application upgrades to assistance for your in-house team

### HOSTING - OPTIONAL

- ▶ Tiered hosting offerings
- ▶ Includes full Server editions of the Atlassian tools
- ▶ Full admin rights to your applications and Marketplace Apps
- ▶ Management of infrastructure, backups and disaster recovery, while you retain full admin rights to the application

- ▶ 24/7/365 lights-on service

### GETTING STARTED

No matter where you are in the world, Clearvision's global team will deliver a fully managed service for your software set-up. Get in touch today to discuss your requirements and find out more.

YOUR ONE STOP SOLUTION FOR YOUR ATlassian TOOLS

SUPPORT

HEALTH CHECKS

PREVENTATIVE MAINTENANCE

UPGRADES

HOSTING - OPTIONAL

GETTING STARTED

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# ATLASSIAN TOOLS SUPPORT

Comprehensive package -  
comes with a dedicated support  
team and extensive coverage.

# ATLASSIAN TOOLS SUPPORT

Comprehensive package - comes with a dedicated support team and extensive coverage.

## WIDE COVERAGE

Support covers all your Atlassian tools and all instances of the tools. If you have more than one Jira instance, one support contract will cover them all, as well as your Atlassian-verified Marketplace apps.

## WHAT'S INCLUDED?

- Support cover for all Atlassian tools
- Break/fix support
- Support and guidance for Atlassian-verified Marketplace apps
- Post-incident investigations
- Remote support
- Major incident assistance

## CUSTOMISE SUPPORT

Clearvision offers a range of additional extras.

## 24/7 P1 Cover:

Standard support from 8am to 6pm, in your chosen timezone (GMT, EST or PST). With 24/7 P1 cover, you have peace of mind for critical issues, whatever the time or day.

## Administration Add-on:

Provides an extra level of support, including Atlassian Marketplace app maintenance, dashboard configuration, workflow management, scheme changes and more. If you need extensive support, this is the package for you.

## GETTING STARTED

Get support to suit your unique setup. Contact Clearvision today to discuss the right support solution for you.

Starting from

£3,500  
\$5,500

for 20 hours  
of support for  
mission-critical  
tools.

“  
When you've got a company like Clearvision that can provide you with very competitive support costs, you really benefit hugely from cost reduction.  
Senior Systems Architect, Teranet.  
”

FEATURE	STANDARD SUPPORT	Administration Add-on
Application support and guidance	✓	✓
Incident break-fix support	✓	✓
Atlassian-verified marketplace add-on support and guidance	✓	✓
24/7 Customer portal	✓	✓
Post-incident investigation	✓	✓
Remote support	✓	✓
Major incident assistance	✓	✓
Application administration support	✗	✓
Atlassian-verified Marketplace add-on maintenance	✗	✓
Vendor escalation with issue management	✗	✓
Application request fulfilment	✗	✓

WIDE COVERAGE

WHAT'S INCLUDED?

CUSTOMISE SUPPORT

GETTING STARTED

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# ATLASSIAN LICENSING

Optimise your licensing setup  
with an Atlassian Platinum  
Solution Partner.



# ATLASSIAN LICENSING

## Optimise your licensing setup with an Atlassian Platinum Solution Partner.

Clearvision is an Atlassian Solution Enterprise partner, with extensive experience of making life easier for clients in procuring software, from across the software development lifecycle.

### CLEARVISION OFFERS:

- Named Atlassian Accredited Account Manager - one point of contact who will know you and your business
- Transactional and advisory services - so you know your new purchases are right for you

- Co-terming and renewal services - take the hassle out of managing licensing for multiple tools and let your Account Manager take care of it for you

Your Atlassian software licenses are not just another line on a spreadsheet to us. We're Atlassian and SDLC tools specialists, with the experience and scale to enable you to make the most of your Atlassian investment, whether you're a fast growing startup or a multinational corporation.

### ATLASSIAN LICENSING OPTIMISATION AND MANAGEMENT

Are you using a spreadsheet to manage your large Atlassian install base? Be honest!

If so, it's time to maximise your investment, by taking charge of the licensing of your mission critical software. With Clearvision's licensing Optimisation services, you'll be able to spend less time worrying about licensing your tools and more time using them.

- Atlassian install base license report
- License investment recommendations
- SaaS-based tool, dedicated to the

management of Atlassian and Marketplace software

This is for you if:

- You oversee a global and enterprise Atlassian install base
- Your Atlassian install base is growing, rapidly
- You're looking for best practice advice around your Atlassian licensing to make the most of your investment

### GETTING STARTED

Contact [sales@clearvision-cm.com](mailto:sales@clearvision-cm.com) and we'll arrange a free consultation call with key stakeholders. Identify where efficiency can be improved and savings can be made - get in touch today.

# \$21M

of your Atlassian licenses  
under management.

### CLEARVISION OFFERS

ATLASSIAN LICENSING  
OPTIMISATION AND  
MANAGEMENT

### GETTING STARTED

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# IT SERVICE MANAGEMENT

ITSM - Adding value to  
your business.

# IT SERVICE MANAGEMENT

## ITSM - Adding value to your business.

Increased efficiency and productivity, reduced pain and costs, the ability to pursue new markets and achieve a better competitive position - whatever success looks like, your Service Provider should be driving you towards it.

This is the fundamental principle of ITSM and the right solution package and best practice processes will help. With the optimum setup, you will soon notice the difference both in cost and operational efficiency

to your service and that which you deliver to your customers.

### THE COMPLETE ITSM PACKAGE

At Clearvision we believe, that good IT service cannot be achieved by the implementation of the right Service Management Tool alone. It's as much about workflows and processes as the tool itself. But how do you know if your current operational processes are a good fit?

**“** I've appreciated all your help – the system has been well received – thanks to you and the team there.  
*John Ward - Sapphiratech.* **”**

## Migrating to Jira Service Desk

25%

Fewer Tickers

40%

Faster Resolution

45%

More self Service

80%

Lower Cost

Clearvision offers a combination of tried and tested operational workflows and processes, combined with Jira Service Desk, as well as complementary applications, to provide the complete ITSM packaged solution.

Success is based on:

- People
- Processes
- Partnerships
- Products

Building a service around these 'four Ps,' will give you the right people, performing to their best, using the right combination of processes and workflows. Working in partnership with external suppliers and internal resolver groups, you'll be in the perfect position to implement a first class ITSM solution.

THE COMPLETE ITSM PACKAGE

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# SERVICE DESK OPTIMISATION

Making the most of the heart  
of your IT Service Operation.

# SERVICE DESK OPTIMISATION

Making the most of the heart of your IT Service Operation.

A fully optimised Service Desk will hold your support operation together - it will work like a finely-tuned engine. But what if you're not quite there yet?

## RECOGNISING THE ROLE OF THE SERVICE DESK

The quality and functionality of the ITSM tool is often brought into question if a business struggles. Some question the role of the Service Desk, seeing it as an expensive overhead, when in reality it is a team of highly motivated, customer-focused individuals that add real value to IT services.

Businesses often undertake an ITSM maturity assessment in this situation - but this only goes so far when it comes to Service Desk optimisation.

## OPERATIONAL REVIEW

Clearvision's expert Technical Consultants, will go beyond assessing the maturity and health of your Service Desk tool. As an Atlassian Platinum Solution Partner, Clearvision has extensive experience in conducting technical health checks, improving the performance of Atlassian tools, of which Jira Service Desk is pivotal. As well as looking at the

service desk tool itself, Clearvision's Service Desk Optimisation offering, involves a detailed review of the operation, procedures and processes that further support your Service Desk function.

- ▶ Identify the real pain-points for the service and business
- ▶ Identify improvements to optimise the value of the services being delivered
- ▶ Review team performance, looking at pre-agreed metrics
- ▶ Develop new strategies to meet specific business expectations
- ▶ Look at team interaction to create an environment that promotes ownership and accountability
- ▶ Develop effective communication and engagement with other

teams and partners to motivate and empower

- ▶ Improve customer focus with positive engagement to boost reputation and reduce the number of customer complaints
- ▶ Increase efficiency and effectiveness, reducing overhead costs
- ▶ Assist Service Desk teams, in raising their profile in the business

## THE RESULT

a fully optimised Service Desk team, getting the maximum out of an industry-leading tool, in the perfect position to deliver measurable value to the business.

## GETTING STARTED

Contact Clearvision today - chat with our Technical Consultants to take the first steps to getting the most out of your Service Desk.



RECOGNISING THE  
ROLE OF THE SERVICE  
DESK

OPERATIONAL REVIEW

THE RESULT

GETTING STARTED

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Philadelphia, USA

+1 (215) 278 8706

“

**The Service Desk needs to be driven by exceptional people, operated by skilled professionals & supported by strong leadership.**

DAVID MORGAN, CLEARVISION SERVICE DESK SOLUTIONS MANAGER

”



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Solution Partner  
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# AGILE DEVELOPMENT PRACTICES

Effective transformation leads  
to effective development.

# AGILE DEVELOPMENT PRACTICES

## Effective transformation leads to effective development.

In today's world, everyone is a software company. In house development teams appear everywhere, from finance to retail, pharmaceuticals to government, through the emergence of apps and connectivity.

Combined with recent trends towards Agile processes and DevOps practices, there are more development teams scattered around the world than ever, each trying to be more effective and efficient while maintaining their own sense of identity.

### THE CHALLENGES

Many software teams have formed in the last ten years, working on legacy tooling, dated systems and historic practices.

Agile techniques are widely recognised as a way to tackle these challenges, but adopting Agile without the necessary support isn't easy - you may even risk ending up being less efficient, not more!

### EFFECTIVE AGILE TRANSFORMATIONS

The key to effective adoption is in transformation:

- Transformation of the business - to buy into a new way of working
- Transformation of management - to empower and support their teams
- Transformation of teams - to understand performance and recognise the potential for improvement

- Transformation of tools and systems - to support these new ways of working

Effective transformation across the entire business is a major part of adopting Agile. When done correctly, it can lead to astonishing improvements in your dev teams.

### THE TOOLS FOR THE JOB

The widely recognised, industry leading Atlassian suite of tools, along with a few other integrated solutions, can provide systems capable of supporting and improving agile practices, all while maintaining critical business data requirements, including predictability, costing and auditing.

But it's not only about the tools...  
As effective as the Atlassian tools are, they alone will not drive the required transformation in your business. Without the support of the business, a change in perspective and the right people to drive and adapt your practices, the tools by themselves will likely fail to drive the improvements you need.

### GETTING STARTED

At Clearvision, as an Atlassian Platinum Solution Partner, we have seen first-hand, the common pitfalls teams face when adopting these tools and processes. While every team is unique, there are many consistencies - effective transformation needs to be driven at every level.

**BUSINESS:** Clearvision can provide experienced, expert consultants, who will work with you to understand personal requirements and recommend effective ways to change your perspective, alongside advanced tooling and configuration. Your Atlassian tools will support your people, not the other way around.

**TEAM:** Undertake a targeted, 'hands-on' three day training course, supplying tools and guidelines to improve teamwork and collaboration. Modular courses can be customised to suit your needs.

If you are struggling with any aspect of adopting agile processes and transforming your business, contact Clearvision today.

### THE CHALLENGES

### EFFECTIVE AGILE TRANSFORMATIONS

### THE TOOLS FOR THE JOB

### GETTING STARTED

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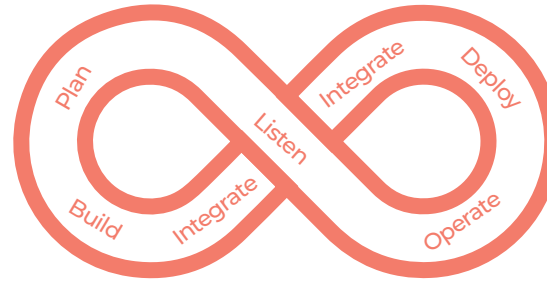
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# DEVOPS: DEPLOY MORE, DELIVER FASTER

Say No To Silos - Bring Dev  
And Ops Together.

# DEVOPS: DEPLOY MORE, DELIVER FASTER



**Say No To Silos - Bring Dev  
And Ops Together.**

## WHAT IS DEVOPS?

The DevOps movement is all about empowering the partnership, between development and operations teams, removing information silos, and putting an emphasis on communication, collaboration and integration. A DevOps culture unites the agile and innovative nature of software development, with the core tenets of operations — security, stability, and great customer experience. Supply your teams with the tools and practices needed to foster a culture of collaboration. Releasing a faster acceleration time to resolve critical issues

has made managing unplanned work easier than ever.

## ENABLING DEVOPS

Teams that adopt DevOps, deploy more regularly, with fewer failures and faster recovery. To achieve this, they need the right tools to encourage a culture of collaboration. The DevOps philosophy, applies to the whole of your business. Collaboration needs to occur between different teams, departments, and locations; it's all about boosting transparency and breaking down barriers.

## DEVOPS AND ATlassian

The Atlassian tools integrate together,

bringing a scalable solution to the entirety of your software development life-cycle.

► Jira Software:  
Release with confidence. Gain complete insight into the status and progress of upcoming releases, with 'Jira Software Release Hub.'

► Bitbucket:  
Speed up your workflow. No more waiting on code review approvals. Improve code quality and move faster with pull requests.

► Bamboo:  
Tie automated builds, tests and deployments together. Release faster with continuous integration and deployment, from Bamboo.

► Jira Service Desk:  
Fewer failures, faster recovery. Fast track problems, by linking tickets in Jira Software - to Jira Service Desk incidents.

► Confluence:  
Share knowledge. Centralise 'post-incident reviews' and other documentation, with links to Jira tickets - for clear traceability.

As an Atlassian Platinum Solution Partner, Clearvision consultants, bring unrivalled expertise to every project. From guidance in implementation & configuration, to ensuring you get the most out of your Atlassian tools and integrations, with tailored advice on scaling your infrastructure.

WHAT IS DEVOPS?

ENABLING DEVOPS

CLEARVISION  
WEBINAR

DEVOPS AND  
ATlassian

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# DevSecOps

“Everyone’s responsible for security.”

# DevSecOps

“Everyone’s responsible for security.”

From design to development, testing, production and ongoing operations, DevSecOps integrates security into every aspect of an application lifecycle.

DevSecOps is a response to the tension between stringent security requirements that slow down deployments and the agility of DevOps delivery models. By employing cross-functional teams, security automation and process optimisation, DevSecOps practitioners successfully integrate security into the development process.

## BENEFITS

- ▶ Reduce security risks
- ▶ Lower costs of compliance
- ▶ Improve speed of software delivery
- ▶ Boost reaction and recovery times
- ▶ Deploy more often, with fewer security vulnerabilities and incidents

## SECURITY AUTOMATION

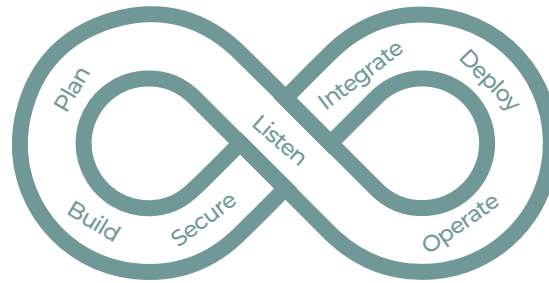
Automate key security tasks - avoid errors which can be introduced by manual deployments, giving developers and operations engineers rapid feedback and clear accountability.

## PROCESS OPTIMISATION

By incorporating security requirements early in an application’s lifecycle, organisations reduce technical debt that accrues when architectural decisions are made without security input.

## CONTINUOUS SECURITY IMPROVEMENT

Once an application is in production, DevSecOps leverages security information to improve code, prevent breaches, and continually reduce security risks.



## DEVSECOPS AND THE ATlassian TOOLS

The Atlassian tools integrate together with leading security automation and static code analysis tools, bringing a scalable solution for your whole secure software development lifecycle.

### ◆ Jira Software

Release with confidence. Get full visibility into the status and progress of upcoming releases with Jira Software’s Release Hub. Track and closely identify vulnerability defects.

### ▣ Bitbucket

Speed-up your workflow. No more waiting on code review approvals. Improve code quality and move faster with pull requests.

### Bamboo

Tie automated builds, static code analysis, security automation, tests and deployments together. Release faster with continuous integration, continuous security and deployment from Bamboo.

### CHECKMARX

Perform code analysis that identifies application security vulnerabilities in the many languages: including, Java, C# / .NET, PHP, C, C++, Visual Basic 6.0, VB.NET, APEX, Ruby, Javascript, ASP, Perl, Android, Objective C, PL/SQL, HTML5, Python and Groovy. Fully integrated with Jira Software and Bamboo.

## BENEFITS

SECURITY  
AUTOMATION

PROCESS  
OPTIMISATION

CONTINUOUS  
SECURITY  
IMPROVEMENT

DEVSECOPS AND THE  
ATlassian TOOLS

JIRA SOFTWARE

BITBUCKET

BAMBOO

CHECKMARX

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# BDD AND TESTING SOLUTIONS

Find the right fit for your  
business with our dedicated  
BDD & Testing solutions.

# BDD AND TESTING SOLUTIONS

Find the right fit for your business with our dedicated BDD & Testing solutions.

Create better software faster: The right BDD & Testing solutions will help software leaders improve speed, efficiency and collaboration, throughout the software development lifecycle.

## INDUSTRY-LEADING PARTNERS

The marketplace is vast: Clearvision works only with industry-leading partners, to guarantee, a powerful choice of software. Plus, we're vendor-neutral. You'll get trustworthy, impartial recommendations – the Clearvision focus is always to find the best software testing tools to fit you and your budget, including:

- ▶ Hindsight
- ▶ TestRail
- ▶ QASymphony
- ▶ QMetry
- ▶ Xray
- ▶ Zephyr
- ... and more!

## FULL-SCALE TESTING SERVICE

Need a completely new test case management tool? Work with Clearvision's technical consultants to clarify your requirements, find the right solution and rest-assured you'll be fully supported.

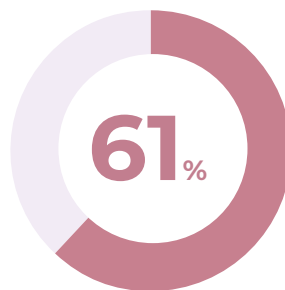
## SMALL-SCALE TESTING SERVICE

Does your current integration simply need a boost? Discover plugins and add-ons to work with your existing setup, with no need for trial and error or complex integrations, including:

- ▶ Bitbucket
- ▶ Cucumber
- ▶ GitHub
- ▶ Selenium
- ▶ Jira
- ▶ Jenkins

## SPECIFIC TESTING TOOLS

You tell us your challenge - we'll help you find the solution. Clearvision offers testing solutions to help implement DevOps, behaviour driven development (BDD) and test driven development (TDD), one tool at a time. Understand your maturity across people, processes and tooling with an assessment against industry standards.



of all software projects fail (2013 Chaos Report) and poor requirements are a major cause.

# 06

Top-rated test case management tools.

## CONSULTANCY AND TRAINING

We take the time to fully understand the way you currently work and what you are trying to achieve, in order to help you build a comprehensive solution plan. Whether that's a free consultation to help you put together a testing improvement plan, or tailored training to get the best out of your testing.

## GETTING STARTED

Visit [www.clearvision-cm.com/partners/software-testing-services-and-bdd-tools/](http://www.clearvision-cm.com/partners/software-testing-services-and-bdd-tools/) to browse our full list of solutions, or get in touch to discuss your specific business needs.

“During a critical period where we were embarking on our SIT phase, we encountered some issues with our chosen supplier, Lewis and the other support staff at Clearvision provided timely and helpful support and advice. Additionally, the testing solutions team ensured that we were provided with technical staff when they were required.”  
*Bank of Valletta*

INDUSTRY-LEADING PARTNERS

FULL-SCALE TESTING SERVICE

SMALL-SCALE TESTING SERVICE

SPECIFIC TESTING TOOLS

CONSULTANCY AND TRAINING

GETTING STARTED

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# PPM SOLUTION

Provides insight into your most  
valuable asset – your teams.

# ENTERPRISE TRAINING SERVICES

Be consistent, be efficient, be  
informed, be the best!

# ENTERPRISE TRAINING SERVICES

Be consistent, be efficient, be informed, be the best!

Did you know, in the UK and US alone, an estimated \$37 billion is spent annually to keep unproductive employees who don't understand their jobs

Whether your team is adopting something new, you're in need of a large number of team members to get up to speed, or need to stagger your training throughout the year as new hires are brought on-board; Clearvision's enterprise training services can help you maximise the value of your training budgets. It's absolutely critical that all

## 750+

Clearvision have delivered 750+ successful training courses since the start of 2016.

team members understand how to use the tools you provide, and a good training strategy can help solve these challenges.

► **Be consistent:** Having multiple team members working in different ways can cause chaos and confusion. Your training strategy should address

this early, and encourage everyone moving in the same direction.

► **Be efficient:** Reduce costs and increase ROI for your on-boarding processes, through focused and proven experiences.

► **Be informed:** Our expert trainers can provide insights and advice that only comes with decades of experience. You'll take away real world experiences of challenges and solutions, that come with your tools and processes.

► **Be you:** With the flexibility to include training, mentoring, e-learning or custom learning content, spend your budget on whatever works best for you and your team.



► **Bronze Trained:** Budget at least £20,000, and we'll add 10% to your training budget - that's at least £2000 to spend on Clearvision training services for free!



► **Silver Trained:** Commit at least £50,000, and we'll increase your pool by 12%, that's at least £6000 for nothing!



► **Gold Trained:** Over £100,000, and we'll top up your funds by 15% - we'll give you £15,000 extra!



► **Platinum Trained:** £200,000 or more, gives you 18%, that's a massive £36,000 - enough for more than 15 training courses - on us!

“Overall very happy with Clearvision's training service. They managed to adapt courses and content to meet our wide-ranging requirements, and delivered it in a clear and comprehensive style. They managed to save us money too! *Project lead, HEFCE*”

BE CONSISTENT

BE EFFICIENT

BE INFORMED

BE THE BEST

TRAINING COURSE  
OPTIONS

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# PPM SOLUTION

**Provides insight into your most valuable asset – your teams.**

As employees embrace collaboration and scaling becomes the expectation, a means to view and manage efforts above the project level is imperative for your success in the modern workplace.

Are we on schedule? How is our budget? How about resources, are they properly allocated? What about those dependencies between our scrum and Kanban teams, are they on track to deliver together? We have all this data in Jira, why can't we see how the teams are performing?

## HEALTH OF PROJECT PORTFOLIO DELIVERY

Clearvision, in partnership with Mavenlink, will deliver a PPM solution which enables managers to view the health of development efforts at the portfolio level, using Jira projects and boards as the source data. With a seamless integration, teams can

continue to perform their day to day work in Jira, while management can monitor progress at the enterprise level. This includes tasks, resources, sprints, cross-team dependencies, releases and financials. Plan data is updated in real time from Jira to ensure managers always have the latest information to make those critical decisions.

## KNOWING RESOURCE CAPACITY CONSTRAINTS

Resource managers can view employee schedules, capacity and allocation by individual or skill set, ensuring that resources are fully engaged, without being overallocated. Versioned Gantt charts enable project and program managers to monitor work across scrum and Kanban teams in a traditional schedule view.

## PAIN POINTS

01

Health of project portfolio delivery

02

Knowing resource capacity constraints

03

Cost and revenue leakage

04

Multiple plugins to Jira that operate independently

## COST AND REVENUE LEAKAGE

For those entities selling products or software as a service (SaaS), the solution includes built-in invoicing and revenue reporting. Integration with tools such as Salesforce and NetSuite expands your CRM/ERP solution to enable full Concept to Cash reporting. Robust financial reporting includes estimates and actuals, with the ability to set rates at the role or resource level, using blended or true rates.

## MULTIPLE PLUGINS TO JIRA THAT OPERATE INDEPENDENTLY

Our solution replaces other add-ons for planning, time-tracking, PPM reporting and project management oversight with a single integration, making the most use of your Jira data. Contact us today for additional details!



HEALTH OF PROJECT PORTFOLIO DELIVERY

KNOWING RESOURCE CAPACITY CONSTRAINTS

COST AND REVENUE LEAKAGE

MULTIPLE PLUGINS TO JIRA THAT OPERATE INDEPENDENTLY

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# **ATLASSIAN TOOL ADVICE**

Ask Dr. Charlie with Clearvision.

# ATLASSIAN TOOL ADVICE

## Ask Dr. Charlie with Clearvision.

The Atlassian tools are at the forefront of the software development industry and the number of companies and teams relying on them grows each day. As an Atlassian Platinum Solution Partner, Clearvision has worked with a number of these companies, offering a wide range of support.

We've seen a huge range of questions, challenges and opportunities - from the 'everyday' to the truly spectacular. In this time, we know one statement to be true: one size support, does not fit all!

### WHERE DO YOU GO WHEN YOU'RE LOOKING FOR HELP?

There's a wealth of support available, from Atlassian's

own support services to the wider Atlassian community. Unfortunately, there are limitations. Atlassian will support tools "as designed," but can't help with extensive customisations. Likewise, if your use case is unique or complex, the wider community may not have the answers.

Maybe you have an external support solution - but when you have a smaller question, do you really want to use your pre-paid support hours on it?

These solutions are all valid, but none solve a common, basic request we hear all the time: can I just talk to someone for 15 minutes to work through my challenge?

For this, the Doctor is on call!

**PAGING DR. CHARLIE**  
**NAME :**  
Dr. Charlie

**Location:**  
Southampton, England

**Occupation :**  
Atlassian expert and downright genius

**Atlassian accreditations:**  
**ACP-100** Jira Administrator  
**ACB-110** Advanced Jira Workflows  
**ASB-112** Email in Jira  
**ASB-114** Scaling Jira  
**ACP-200** Confluence Administrator  
**ABS-210** - Confluence Content Management  
**ACP-300** Agile Development with Jira Software  
**ACB-312** Jira Reporting and Dashboards  
**ACP-400** Jira Service Desk Administrator  
**ACP-500** Atlassian System Administrator

The Doctor is in the house and he's here to help. Book your 15 minute slot and ask Dr. Charlie any Atlassian-related questions you like. Simply let us know which date and time you would prefer and we'll book it in - at no cost!

Don't miss the opportunity for an in-person appointment, live at this year's Atlassian Summit in Barcelona this September!



**WHAT'S THE COST?**  
To you - nothing!

All we ask in return for the doctor's help is:

You agree Clearvision can contact you afterwards to see if there's any other ways we can help.

You agree to your question (not your own details, or the specifics of your organisation) being made public - both to those watching any webinars and any additional materials we create after each webinar.

### WHEN CAN I SEE THE DOCTOR?

Book your appointment here:  
<https://calendly.com/seedrcharlie/>

Would you prefer to see the Doctor in person? Email [drcharlie@clearvision-cm.com](mailto:drcharlie@clearvision-cm.com) to arrange a house call.

WHERE DO YOU  
GO WHEN YOU'RE  
LOOKING FOR HELP?

PAGING DR. CHARLIE

WHAT'S THE COST?

WHEN CAN I SEE THE  
DOCTOR?

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# **TEAM COLLABORATION**

**“Enabling teams to work  
better together”**

# TEAM COLLABORATION

“Enabling teams to work better together”

How do you help your teams improve their performance? This is Clearvision's mission statement - working with you to consider the three critical factors that influence any teams' ability to complete their tasks.

## THE '3 T'S OF COLLABORATION

- The Tools used to help teams work faster and smarter
- The Tactics implemented to help organise the team better

# 10K

additional users mid 2018.

- The Talent of the team itself and how this is developed and evolved

## COLLABORATION FOR MODERN TEAMS

Clearvision will work closely with your business to unpack the collaboration conundrum and instil real change for your organisation.

### TOOLS

In the modern office, this tends to be the different software we use for our work. It's the foundation of collaboration: tracking progress on projects, sharing information, recording data, automating processes and speeding up decision making.

### TACTICS

The internal dynamics of teams - the key to the effectiveness of individual communications, meetings, customer support and team activities such as, sales techniques or marketing campaigns. This also covers organisational structures, culture and the organisation of projects and tasks with competing priorities.

### TALENT

How are your professionals developed, trained and empowered to excel? What about the recruitment, onboarding, personal development, management and leadership style of your organisation? Teams should work towards continual improvement and optimisation of productivity, with the capabilities and resources to handle peaks in demand.

“Thanks to Clearvision, Tinder is communicating more efficiently between departments using JIRA and Confluence, saving time and increasing productivity. In addition, Tinder is now able to track its data effectively and every department is using both products to gather and share work.

*IT Operations, Tinder*

”

THE '3T'S OF  
COLLABORATION

COLLABORATION FOR  
MODERN TEAMS

TOOLS

TACTICS

TALENT

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**The consultants that we had on-site were very experienced. They were pretty quickly engaged and understood our env and worked hard to achieve what we had requested. Furthermore, we managed to get much more done out of the consultancy, compared to what we had initially anticipated. Well done!**

*IT Operations, European  
Banking Authority*

**They were all great. They dealt with the craziness of our corporate organisation with aplomb and I relied heavily on their expertise to get my project done. Many thanks to all of them.**

*Lead Engineer, Takeda  
Oncology*

## **SDLC**

Whether you're just getting started, are looking to improve your SDLC tools, or want some assistance along the way, Clearvision's expert team is ready to guide you.

# SDLC

Whether you're just getting started, are looking to improve your SDLC tools, or want some assistance along the way, Clearvision's expert team is ready to guide you.



## LET CLEARVISION HELP IMPROVE YOUR SOFTWARE DEVELOPMENT LIFE CYCLE

A fast-paced industry, demands fast release cycles. Get the right tools set up in the right way and watch your development flourish. Work with Clearvision consultants to implement agile methodologies across your organisation and improve your software delivery processes. From configuration and best practice processes to training, help your teams boost collaboration and reach their full potential. Clearvision can help you implement individual tools such as: Jira, Confluence

or Git, roll-out any number of combinations and integrations between them, and configure them to your exact requirements – all within a matter of days.

Here are a couple of examples of successful Clearvision projects:

### A TERABLE PROBLEM TO HAVE! REMOVING THE COMPLEXITY OF LEGACY TOOLING.

Teranet, which owns and operates The Property Registry (TPR) in Manitoba as well as Ontario's Electronic Land Registration System (ELRS), relies heavily on the skills of almost 100 code developers. Essential to its success,

is the work of a software development lifecycle tools team, responsible for maintaining the infrastructure that supports product development within the company including, (historically), an IBM Rational ClearCase software configuration management solution. The results of this legacy system included:

- The development tools support team, were spending a lot of time answering questions and patching
- If the environment didn't remain patched then IBM were not willing to provide support

► It was impossible to integrate the solution with more modern tooling that Teranet wanted to adopt

As a Git expert with specific expertise in legacy tools like ClearCase, Clearvision was the obvious choice for a partner. During the implementation of a new SDLC process including Git, Gerrit and the Atlassian tools, Clearvision provided a complete knowledge transfer and training, allowing Teranet to become rapidly self-sufficient, while scaling the solution out to the organisations. Following on, Clearvision provided 2nd line support services to ensure the new process was fully supported.



### IT'S A MATCH! DRIVING EFFICIENCY WITH THE ATLIASSIAN TOOL SUITE.

One example of Clearvision's successful SDLC tranformation process is with Tinder. Tinder is a location-based dating and social discovery application (using Facebook) that facilitates communication between mutually interested users, allowing matched users to chat. Tinder encountered a few challenges before using JIRA and Confluence, for example:

- Bugs and defects were being tracked in spreadsheets, which was inefficient
- Data analytics' requests were being managed by email
- Test management tools were not integrated with issue tracking
- The IT help desk was swamped with email requests and couldn't manage the workload
- The team was experiencing rapid growth and needed processes in place, to scale over the coming year
- We helped implement a governance strategy, which improved the organisation of users and permissions
- We assisted in improving their backlog management with JIRA Software

### CLEARVISION WORKED WITH TINDER TO INTRODUCE AN EFFECTIVE PROCESS USING ATLIASSIAN JIRA AND CONFLUENCE.

► We helped integrate their 3rd party tooling, such as TestRail, HackerOne and Crashlytics

Thanks to Clearvision, Tinder is communicating more efficiently between departments using JIRA and Confluence, saving time and increasing productivity. In addition, Tinder is now able to track its data effectively and every department is using both products to gather and share work.

*IT Operations, Tinder*

## Clearvision Consulting Services

If the above examples sound like you, or you like the sound of any of the services listed below, get in touch now

- Plan and strategise your move to the Atlassian stack, or open source version control
- Carry out migration projects from start to finish

- Configuring existing setups to optimise collaboration between tools and teams
- Improving existing workflows and processes
- Integrating the Atlassian tools with your existing setup

We needed to know that we had a good, solid plan that would work. This is where Clearvision really excelled.

*Senior Systems Architect,  
Teranet*

IMPROVE YOUR SOFTWARE DEVELOPMENT LIFE CYCLE

REMOVING THE COMPLEXITY OF LEGACY TOOLING.

CONSULTING SERVICES

EXPERT ADVICE

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