



The Server Labs G-Cloud 11 Terms and Conditions

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Table of Contents

1	TERMS AND CONDITIONS.....	3
1.1	Invoices and Payment	3
1.2	Acceptance of Cloud Provider's conditions.....	3
1.3	Acceptance of Software vendor's conditions.....	3

1 Terms and Conditions

This document sets out the default Terms and Conditions for The Server Labs' services. These may be modified by individual service definitions or pricing documents.

1.1 Invoices and Payment

Invoices will be issued according to a milestone payment plan defined and agreed with the customer in the G-Cloud call off contract.

Invoices shall be paid before 30 days. Management fees can be applicable in some circumstances to cover for exchange rate fluctuations and administration overheads.

The server labs terms and conditions will be applicable in general to all of our services but the Server Labs are always open to negotiation to first serve the needs of Central and local government.

1.2 Acceptance of Cloud Provider's conditions

The buyer accepts, if applicable, the underlying Cloud Provider's terms and conditions, e.g. UKCloud, AWS, Google, Azure

1.3 Acceptance of Software vendor's conditions

The buyer accepts, if applicable, the software vendor's terms and conditions, e.g. Atlassian, Sonatype, JFrog, etc..