GOV.UK

Digital Marketplace

i2N

An NEC Company

G-Cloud 11

Digital Marketplace

Interventions Manager

Pricing Document

i2N

Justice Products and Services

Version 11.0

Evidence Manager | Interventions Manager | Media Manager | Education Manager | Pathways Guiding Justice.

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Why i2N?

i2N specialises in the provision of products, professional services and secure hosting to the Policing and Justice sectors. Since 1998 we have developed and supported a variety of applications and have provided secure hosting and other professional services to Central Government and the public sector. We also provide secure accredited cloud hosting to other suppliers and government as SaaS offerings. i2N is ISO 27001:2013, Cyber Essentials and PSN connection compliant certified. Our Information Security Management System (ISMS) is core to all our operations, both in terms of development and support. i2N staff are security cleared to SC level and our on-going security awareness training ensures that they remain abreast of and fully understand the absolute primacy of information security

- we deliver cost effective solutions on time and within budget
- we work in an Agile, Flexible, Open, Honest and Transparent way
- we provide support and development of open source and legacy application
- we offer high availability and advanced security
- we operate with a well-respected and highly praised support team
- we actively manage your hosting to optimise service and minimise costs; finding opportunities to make savings by exploiting the latest offerings, optimising storage and reducing surplus resource

All of our costs can be seen upfront, ensuring you get the very best deal without worrying about any hidden costs or features.

Our tiered managed services approach ensures you aren't overcharged for any unnecessary add-ons. We value our customers and want the best solution to fit your needs.

Interventions Manager

Pricing for Interventions Manager is comprised of two components, charged on a monthly basis, namely:

- a fixed Service Charge; and
- a variable Transaction Charge.

All i2N applications are provided via a 'Software as a Service' (SaaS) model and as such, the Service Charge covers all licensing, support and maintenance and product enhancements. The Transaction Charge covers the cost of storing the data / records in the cloud-hosted environment and is based on the number of live records held in the application database each month. The transaction charge will be agreed with the client prior to commencement of service and will be dependent on the specific storage and protection needs of the client.

Pricing in this manner ensures that you only pay for the storage space required for your implementation of each application.

The table below details the monthly Service Charge and Transaction Charge for Interventions Manager.

Product	Description	Monthly Price
Interventions Manager	Service Charge	£500-£5000
	Transaction Charge	£0.40 to £0.80 per referral / intervention
	MOJ Charge	£120,000

Configuration and Migration Charge

Often organisations will require configuration and migration of their chosen applications. These Configuration and Migration charges will be payable during on-boarding. These charges will be based on the i2N SFIA Rate Card

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