



Crown  
Commercial  
Service  
*Supplier*

## Service Definition

Bramble Hub OPUSVL

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Flexibase

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# FLEXiBASE

Business Process Automation

Workflow Management

Single View of Data

Release Control Processes

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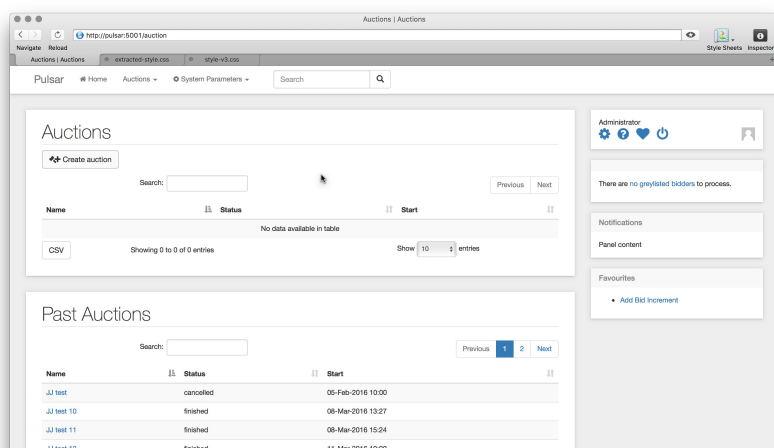
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## Introduction

Flexibase is a framework of re-usable components, required by all business connected websites and intranets. Unlike common web content management systems, Flexibase is designed to allow a developer to quickly design a platform with authentication, but with much more freedom over how all of the components are connected together, and with easy integration to other systems and databases.

The platform is built upon the Perl programming language, which gives a very robust development and deployment, particularly in the finance and telecoms sectors due to its core strengths in data processing. This makes Flexibase a good fit, not only for healthcare applications and services, but for any enterprise-level systems requiring innovation, reliability and a rapid entry to market.

FlexiBase has been penetration tested to the limits by NCC – one of the world's leading security testing companies, which is CHECK, CREST and PCI Accredited, utilising ISO9000 and ISO27001 systems.



Available on the Github repository and also available on Docker hub which enables a user with no prior programming knowledge to install and deploy the full applications in seconds.

Common solutions:

- Loyalty Systems
- Tokens
- E-Commerce
- Complex CMS
- Identity Management
- Auction Systems

## FLEXiBASE

BUSINESS & SOCIAL APPLICATION FRAMEWORK

Flexibase is a professional open-source framework for building business management software and social applications  
Compatible with Perl Catalyst, it's easy to get started

Download from GitHub

- OpusVL-AppKit
- OpusVL-SysParams
- OpusVL-Preferences

## Application and Services Definition

### Our Delivery Process



Our approach to ensure successful adoption emanates from a collaborative relationship with clients.

Scoping is commissioned during stakeholder discussions, detailing immediate, longer term and future needs. Findings of the requirements also provides costings, time-scales and road-maps, with a second detailed analysis focussing on technical requirements.

During the build process, the application is staged and live migrated data is deployed to the new application where possible to fully test and demonstrate the outcomes.

Automated and aggregated testing is undertaken at various stages during the build phases. Module and automated unit testing is also undertaken at code level. Aggregated unit testing is also undertaken at code level ensuring modular cohesion.

User Acceptance Tests are presented throughout the process ensuring client 'sign-off' at key milestones where agreed. UAT enables users to test functionality and become familiar with the user interface, menus, editing and administration of the application during build releases.

Training is part of our change management procedure and may be held on-site or remotely, ensuring understanding of the new system.

### Project Management Methodology

Projects are managed based on the Project Management Institute PMBOK. This ensures a framework of knowledge, processes and how projects should be managed, from requirements gathering through to scope definition, time and cost management, quality management, stakeholder management, issue/risk management and professional and social responsibility.

Projects also, where appropriate, use tailored PRINCE2 principles such as organisation structures, project governance, roles and responsibility and exception escalation procedures.

PERT management principles are also adopted where complex projects are involved. This allows the OpusVL team to consider critical path analysis when planning and scheduling tasks for the projects.



## **Staff and Resources at OpusVL**

All our projects are delivered through simple yet effective management methods, working with you in partnership with our business and technical teams.

The following highlights functions of our team members through our process of project delivery.

### ***Business Analysts***

The first step in our engagement process is to identify your business model and processes to determine how we ensure a successful outcome. Our professional business analysts are experienced in delivering projects across both public and private sector.

### ***Project Managers***

Our project managers plan and coordinate relevant resources to achieve your project on schedule and ensure the delivery of any required documentation.

### ***Client Account Manager***

The account manager should be your first point of contact. They ensure your project needs and expectations are conveyed to our developers and are on hand to answer any of your queries.

### ***Infrastructure***

Our infrastructure engineers are experts in their fields and utilise the latest techniques to ensure your system is designed with future requirements in mind. Each project we undertake is assigned a senior architect who will oversee it's design, build and implementation.

### ***Accounts & Finance***

Our in-house chartered accountant advises within projects where financial and accountancy intelligence is required.

### ***Support***

A support contract is recommended during the final phase of the project and pre-release. Out of hours and 'round the clock' support is also available

A support query is handled with an on-line 'Tracker' tool, which will both provide you with visibility of status and enables you to report and upload supporting information.