

Shiken, Terms and Conditions for NHS **G-Cloud** supplier application

We would like to work with customers to define the right Terms and Conditions for the product. For example, in the past, we have provided process guarantees, as a result of feedback from a potential customer.

Our solution, although a SaaS product, is highly flexible. As such, it's imperative that we identify what customer needs are and ensure that we configure a solution that is just right. The most important thing for us is that we are able to create a solution that is of value to the end customer. This is why we prefer to work with customers to define the right Terms and Conditions.