



# The Mobile City Services Platform

## Pricing



# Set-Up Pricing

Service	Description	Typical Duration	Day Rate	Total Price
Installation	Install, Configure & Test	3 Days	£800	£2400
Consultancy	Deployment Strategy	-	£500	-
Training	Group or One-to-one Training	-	£500	-
Technical	Development/UI/Networking	-	£800	-

# Platform Pricing

Client	Users	Annual License (Paid Monthly)	Inclusive Bandwidth Limit	Local Business Dashboard (Monthly Subscription*)	Charge Per Transaction (Stripe**)	Additional Bandwidth (Per GB)	Google Maps Charge (Estimated)***
Council	Up to 50,000	£40,000	2TB pcm	£10 pcm	3.5%+20p	£0.08	£200 pcm
	More than 50,000	£60,000	3TB pcm	£10 pcm	3.5%+20p	£0.08	£400 pcm
	Over 100,000	£80,000	4TB pcm	£10 pcm	3.5%+20p	£0.08	£800 pcm
BID	Up to 50,000	£10,000	1TB pcm	£10 pcm	3.5%+20p	£0.08	£200 pcm
	More than 50,000	£20,000	2TB pcm	£10 pcm	3.5%+20p	£0.08	£400 pcm

NB: All prices exclude VAT. \*Paid for by local businesses. \*\*Paid by beneficiary. \*\*\*Estimate based on intensity of use which can vary from customer to customer.

# Support Pricing

Package	Channel	Suitable For	Total Contact Time	Price	Maximum Response Time	Emergency Out of Hours Contact No.
Free	Email	Small Team/ Infrequent	-	Free	Within 1 Working Day	No
1	Online Chat / Telephone	Small Team/ Infrequent	1 Day	£500 pcm	Within 2-3 Hours on Working Days	Yes
2	Online Chat / Telephone	Small Team/ Frequent	2 Days	£1000 pcm	Within 2-3 Hours on Working Days	Yes
3	Online Chat / Telephone	Larger Teams	4 Days	£2000 pcm	Within 2-3 Hours on Working Days	Yes
4	Online Chat / Telephone	Organisations	6 Days	£3000 pcm	Within 2-3 Hours on Working Days	Yes





For further information, please contact:  
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