Information Builders

On-Demand Enterprise Analytics Platform

WebFOCUS Total Access Cloud

Information Builders Cloud

Pricing Document

/ WebFOCUS / iWay Software / Omni

Table of Contents

- Pricing ____ 3
  - User Based Pricing ____ 3
  - What is included ____ 3
  - Professional Services and Training ____ 4
  - Data Extraction Costs ____ 4
  - Higher Education Pricing ____ 4
  - Contact details ____ 4
- Appendix A - Cloud Managed Hosting / Cloud Support Services 5

Pricing

User Based Pricing

User-Based Pricing - £70 per user per month

Minimum 12 months (£840 per user per annum)

Minimum 50 users (£42,000) per annum

Contact Information Builders for licensing beyond 500 users

All prices exclude VAT

What is included

- Special User-Based License of virtually all WebFOCUS Components running in the Cloud.
- If deployed on Information Builders Cloud, Managed Hosting and Cloud Support Services are included in price (See Appendix A).
- If on a third-party Cloud, any applicable service bureau fees are not included, and are obtained directly from the third party provider.
- Virtually all the features and components of WebFOCUS are turned on and available for use with the WebFOCUS Total Access Cloud. Hyperstage is included, as well as iWay DataMigrator.
- Includes base maps from ESRI for 200+ countries, with additional mapping data, including postal codes and political boundary data, for 50+ countries. Does not include Extended International Mapping Support.
- Includes one copy of WebFOCUS App Studio.
- Includes PostgreSQL database – single instance.
- Includes one non-production environment. Additional non-production environment is available for an additional fee of £1,052 per month (minimum 12 months)
- InfoResponse Basic support is included.

WebFOCUS Application Solutions, such as PMF (Performance Management Framework), LEA (Law Enforcement Analytics), and Omni-HealthData Insights are not included. Enterprise Usage Monitor and WebFOCUS InfoGraphics are not included.

Professional Services and Training

Our Professional Service team enables your deployment and security requirements as part of the onboarding process. Separately the team can also provide services for subsequent project requirements to develop the solution to meet your individual business needs. We offer comprehensive training that can be classroom based, instructor led online or self-study, for a variety of roles within your organisation. This means in conjunction with the wealth of supporting resources such as 'How To' videos you can choose to develop applications yourself, or engage our Professional Services team to assist with some or all of the delivery of those requirements; from initial Scoping & Design, through to project completion.

Please refer to SFIA Rate card. Contact Information Builders for a specific quote for professional services.

Data Extraction Costs

None

Higher Education Pricing

WebFOCUS Total Access Cloud for Higher Education

- Special version of WebFOCUS Total Access Cloud (Information Builders Cloud) for Higher Education Institutions only
- Includes designated number of internal named users, and unlimited external, public-facing users

- Includes Information Builders Cloud, Managed Hosting, and Cloud Support Services
- Available only as annual subscription

	Annual Subscription	
Internal Named Users	Location Population under 500,000 - Configured on Small Cloud (4 Cores)	Location Population 500,000 or Greater – Configured on Medium Cloud (8 Cores)
50	**£50,418**	**£58,828**
100	**£71,422**	**£79,832**
150	**£92,426**	**£100,836**
200	**£176,442**	**£184,852**
250	**£218.450**	**£226,860**

Contact details

Please contact us in the first instance via deb_shepherd@ibi.com – Tel: 07801 211977.

We will be happy to discuss your requirements and answer any specific queries regarding the service and how it will meet you requirements.

Following agreement to proceed, we will assist with completing the appropriate forms in order to complete the G-Cloud ordering process.

Appendix A - Cloud Managed Hosting / Cloud Support Services

Standard Cloud Configuration

- 4 GB of RAM per Core
- 500 GB of storage
- Note: Additional 500 GB of storage is available for £505 per annum
- Elastic Usage available at market prices. Contact Information Builders for more information

Any modification to the standard configuration may require an upgrade in fees.

Cloud Managed Hosting/Cloud Support Services Include:

- Needs assessment by Information Builders ATS to assist in determining
- the size of the environment
    - CPU, RAM, Storage
- Set up the cloud environment
    - OS installation
    - Web/App Server installation
    - Firewall installation
    - Create basic ACL rules for Network Access
- Install Information Builders Software
- Provide needed credentials for customer access
- Setup of VPN
- Annual SSAE 16 Type II compliance auditing and certification of data centers, policies, and procedures
- OS patch and version management – as needed (generally quarterly)
- Installation of Information Builders patches and updates into a test environment
    - Testing and migration services *not* included
- Backup and restoration including:
    - System state and any designated file structure except root or C:\
    - Full backups weekly
    - Incremental backups daily
    - Customer designated schedule
    - Open a support ticket to restore
- Monitoring and alerting
    - Multifactor carrier-class threat management and remediation
    - Network traffic and data flow monitoring to prevent and mitigate DoS,
    - DDoS, worm, and botnet attacks
    - Virus, malware, and intrusion/vulnerability monitoring
    - Availability of servers and services
    - Performance of CPU, RAM, and disk
- Custom response procedures 24x7x365

- Secure Data Disposal

Services Not Included – May be available separately (with consulting engagement):

- Database Administration* (Database design, indexing, etc.)
- Database backup including creation of scripts or schedules
- Optimisation and tuning of databases or other software for optimal performance
- Load-balanced Web/App server configuration
    - Security guidance and assistance (LDAP/Active directory, Single sign-on, WebFOCUS Security design/implementation)
    - Installation and configuration of load balancers/fail-over configurations
- WebFOCUS Administration services
- Application Development