G-Cloud 11
Service Description
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DevOps Assessments
1 SHORT SERVICE DESCRIPTION

SHAPE will work with you to identify a plan and manage transition to DevOps, drive improvements or support your DevOps operations.

We can work with organisations to assess how effectively they are adopting DevOps practices and building sustainable capability. We evaluate performance across technical, process and culture.

2 KEY SERVICE FEATURES

- Capability and Maturity assessment.
- DevOps process implementation
- Automation processes across development test and release lifecycle.
- Expert SHAPE consultants to support DevOps.
- Collaborative knowledge transfer to internal engineering teams
- Overall DevOps capability score and customer-specific roadmap
- Identify training requirements to improve internal engineering teams
- Guidance on scaling and running high performing DevOps teams
- Define effective targets for DevOps teams

3 KEY SERVICE BENEFITS

- Clear realistic roadmap with key milestones aligned with your strategy
- Implementation across the DevOps process lifecycle
- Productivity improvements
- Aligned technology with industry bested practices
- Lasting repeatable approach which can measure your DevOps maturity overtime
- Vendor neutral evaluation and selection of cloud products and tooling
- Reduces risk by making releases routine and safe
- Drives down time to market on product value streams
- Enhance the internal engineering skills and morale
- A better understanding of your environments, assets and maturity levels
4 WHY SHAPE?

SHAPE is a DevOps, Agile and Cloud consultancy with a difference.

We focus on accelerating technical capability and innovation immersing your brand with some of the brightest innovators in the technology market - delivering complex solutions to ensure future self-sufficiency.

We are behind some of the largest events of DevOps and Cloud professionals in the world, with a collective 13,000 technology specialists within our communities.

We have a pure focus on the delivery of complex transformation projects, providing customers with full internal control of their projects and teams.

SHAPE provides solutions across advisory, transformational delivery, training, project outsourcing, as well as the supply of technical teams/on-demand SME consultants to support client delivery projects.

For more information on our G-cloud 11 services, please contact our Jack Moore on jack.moore@weshape.io

One of largest reach of UK DevOps, Agile and Cloud Professionals

Market leading delivery capability

Experts at building high performing solutions

Trusted Advisory, Training and Consulting Team

Hosts of world’s largest DevOps and cloud technology meetups

Focussed on providing the best ROI for customers

www.weshape.io
5 OUR KEY SOLUTIONS

SHAPE Advisory Consultant

SHAPE Advisory consultants are industry experts, bring innovative solutions, challenge the status quo enabling your organisation to establish a new Digital identity and a lasting cultural shift.

Our Advisory consultants can provide the below solutions:

DevOps Maturity Assessment – 10 days
Containerisation Readiness and Assessment – 10 days
Cloud Optimisation Assessment – 10 days

6 PRICING OVERVIEW

SHAPE offers this solution on a fixed cost basis of £22,500 based on a 10-day duration. All prices are exclusive of VAT.

Any additional services beyond the original scope of work will be structured on a time and materials charging model at the appropriate grade and will be based on the applicable SFIA (Skills for the Information Age) rate card, which is available as a separate document published on G-Cloud 11, Digital Marketplace.

SHAPE will work with you to ensure the structure of the team and contract that will be most advantageous and provide the greatest value for you.

7 SECURITY PROCEDURES

- Staff screening for consultants will be performed with conform to BS7858:2012
- SHAPE will obtain Government security clearance up to SC level for required projects
- Internal security procedures monitored by SHAPE’s best practices to ensure secure working environment for all projects.
ON-BORDING & OFF-BORDING

SHAPE on-boarding process will work to customer timeframes, SHAPE Account Manager will provide consistent updates throughout the process ensuring all parties are aligned.

SHAPE Technical Lead will evaluate current skills and capability gap within team to propose incremental team resource. Where required, SHAPE team will collaborate with existing engineering teams to ensure relevant knowledge is transferred ahead of project initiation.

SHAPE Account Manager will meet with customer regularly to ensure project deliverables are being met and ensure feedback/communication is consistent throughout the project.

SHAPE Account Manager will arrange on-site visits with customer to meet relevant stakeholders, teams to ensure a strategic partnership is formed, as well as act as POC for escalation.

Our off-boarding process will include full knowledge transfer with SHAPE technical team, including sharing information of the runbooks/documentation for operational and technical practices.

SHAPE Account Manager will ensure full hand-over process is implemented to any incoming supplier or internal team to ensure relevant IP and knowledge transfer.

Should you be required to escalate beyond a SHAPE Account Manager, SHAPE will always have a designated Director available for support.

Tiered Service level

- **Level 1** - SHAPE Technical Lead (Day to day project issues)
- **Level 2** - SHAPE Account Manager (Issues which aren’t resolvable through the SHAPE Technical Lead, project, contract and resourcing issues)
- **Level 3** - SHAPE Director (Major issues which aren’t resolvable through the SHAPE Account Manager)

Contact the team

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