

G-Cloud Pricing Futr. Inside (Conversation-as-a-Service)

General

Services procured from the G-Cloud are for 12- or 24-month contracts. After this, the solution can be renewed via the G-Cloud or directly with Futr. Invoicing is in advance upon order.

Please note some services may require additional set-up. Professional services are provided at the costs covered in the Futr. G-Cloud 10 Cloud Support Services entry. Please contact Futr. for a consultation and quotation for service provision.

There are multiple applications for the Futr. Inside conversation-as-a-service platform. Included below is indicative pricing for two popular products:

- Staff Hub Chatbot
- Harassment & Discrimination Bot

The SaaS licence includes all hosting, platform updates and support. The licence includes:

- Access to the software
- Initial implementation, project management and training
- All hosting within the agreed conditions
- Support and Maintenance / access to help desk
- All solution updates
- Fair use policy applies

The service is priced in bands based either on size of purchaser by population at the time of contract or on the number of employees.

Where appropriate, the standard pricing above may have discounts applied based on any one or more of volume, sharing of services, complexity, and early adoption of technology.

- Staff Hub Chatbot

Description:

Allows staff to manage their administrative tasks in any language and on any channel through a natural language chatbot. Features include (but are not limited to) submitting expenses, asset management, ordering replacement kit, absence management, shift pattern management, searching for training and querying staff handbooks.

Charges:

Please note: Discounted pricing for police forces is available through The Police ICT Company. Please contact for further details.

		Configuration (one off)	Monthly Licence
HUB.1			
	Any 1 solution	£1,500	No of staff x £1
	Any 3 solutions	£4,500	No of staff x £2
	Any 5 solutions	£7,500	No of staff x £3
	Any 10 solutions	£15,000	No of staff x £5
HUB.1. SOLUTIONS			
	Absence	Meeting requests	Surveys
	Asset management	Report harassment	Tasks / Reminders
	Contact management	Room booking	Timesheet management
	Expense management	Shift management	Training Search
	Handbook FAQ	Skills Search	Instant analytics
	Kit Replacement	And more....	

Early Adopter Discounts: % discount for early adoption, please contact to discuss.

Additional Services: Any additional related consulting time to be charged at £1,500 per day (min of half a day).

- **Harassment & Discrimination Bot**

Description:

Allows staff to develop their story around an incident anonymously in a safe environment. Available on any messaging channel and in any language, the bot gives people a way to go through their own discovery process to build their story. This may ultimately a) turn into a complaint, b) end with no further action or c) lead to counselling or another outcome as may be defined. The user has the option of keeping a time-stamped private version of the report with / without submitting it. They are also able to save a report in progress and return to it at a later point in time. In addition, the bot acts as an intermediary between the employer and the anonymous employee to a) acknowledge receipt of the complaint, and b) request and receive follow up detail / clarification - all audited with time stamping.

Charges:

		Configuration (one off)	Monthly Licence
HDB.1			
	< 20,000 employees	TBC	No of staff x £0.20
	> 20,000 < 40,000	TBC	No of staff x £0.18
	> 40,000 < 60,000	TBC	No of staff x £0.16
	> 60,000 < 80,000	TBC	No of staff x £0.14

Early Adopter Discounts: % discount for early adoption, please contact to discuss.

Additional Services: Any additional related consulting time to be charged at £1,500 per day (min of half a day).