"Providing organisations with efficient, business critical and cost saving software solutions since 1996"

CREATIVE
SOFTWARE
SOLUTIONS

WHEELCHAIR
Powered by TCES Community

G-CLOUD PRICING STRATEGY

CONTACT INFORMATION

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INTRODUCTION

This document outlines the breakdown of prices, including set up charges and monthly fees for CSS Wheelchair solution for the benefit of G-Cloud users.

The Wheelchair solution is broken down into modules and can be used individually or as a hybrid. After discussing our core Prescriber Ordering Platform, we will endeavour to recommend additional optional modules based on your requirements.

The prices set out in the table below includes initial set-up, implementation and training. Customer support is provided from the start and is available throughout the contractual period this includes both online helpdesk and telephone support. Hosting via our provider Rackspace UK Limited is also included in the module pricing.

We provide three days as standard, with further training sessions available to purchase after the initial training sessions have been utilised.

The Wheelchair solution is based on a subscription basis per contract. Prices may vary depending on the requirement of the contract.
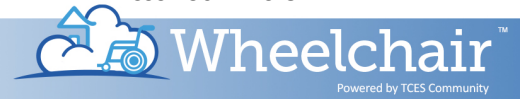
WHEELCHAIR MODULAR PRICING

The Wheelchair solution is a cloud-based platform consisting of modules, please see a breakdown of costs below

Wheelchair (powered by TCES Community)	Year 1	Year 2	Year 3
- Online referral, assessment and ordering platform - Asset & activity management - Optimisation & Routes - Service user management - Mobile clinical application for assessing - Business Intelligence (Reporting) - Service hosting - Data migration - Unlimited users - Customer support 08:00-18:00 Monday to Friday via telephone, Zendesk (ticketing email), live chat.	Starting from £16,200	Starting from £16,200	Starting from £16,200
Implementation, Training & Professional Services including 10 days onsite support and manual data entry (if using paper-based system)	Starting from £10,500	£0.00	£0.00

Additional Optional Modules

	Year 1	Year 2	Year 3
Purchasing	£4,140	£4,140	£4,140
Approved Repairer Licenses	£1,180	£1,180	£1,180

All pricing is payable annually on the anniversary of the mobilisation meeting.

CSS want to make sure their software is used to its optimum which can only happen if the customer is 100% confident using the system. Therefore, as part of our package we offer every customer 3 compulsory training days consisting of up to 15 delegates per session.

All contracts also receive telephone training updates and support documentation throughout.

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EXTRA SERVICES

All our software is hosted through the market leader Rackspace UK with whom we work in close partnership, to ensure we provide the best and most secure service to our customers.

Our hosting agreement includes:

- Secure 256 bit encrypted load balanced Web Servers' stock movement management including real time usage and valuation
- Cisco ASA firewall
- Load-balanced production and passive DB servers with 5GB SAN space
- Failover replication via Microsoft SQL Server 2016 Enterprise edition
- Intruder threat detection
- IG SOC Level 3 certificated
- ISO 27001

*Telephone integration provided in conjunction with Foehn.

Wheelchair (powered by TCES Community	Setup	Monthly
▪ Telephony Integration	Starting form £895.00	Starting from £99.00

POST GO-LIVE

After the Wheelchair solution has been implemented and gone live if further training days or consultancy days are required, please see pricing below

Wheelchair (powered by TCES Community	Per Day
▪ Professional Services & Consultancy	£895.00
▪ Professional Training Days	£895.00