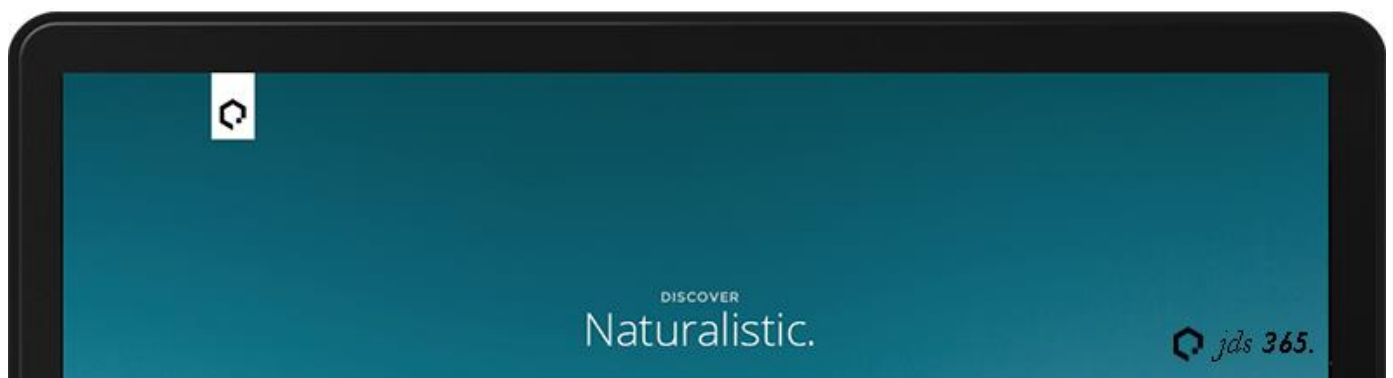
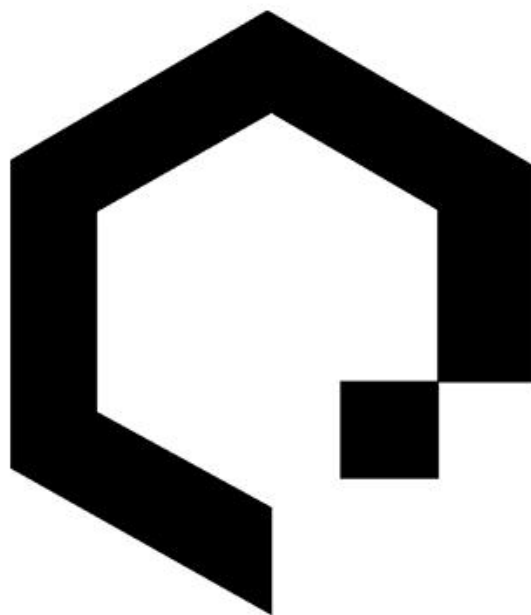


JDS365 Pricing



See Below for Support package rates and Consultancy Rates

Support Package Costs

Support Level	Maximum Assigned Priority	Acknowledgement	Resolution Time	Cost Per Quarter	Engineer (Off-Site)	Account Manager
Bronze	P4	48 Hours	72 Hours	£6K	Shared	N/A
Silver	P3	36 Hours	48 Hours	£10K	Shared	N/A
Gold	P2	24 Hours	36 Hours	£20K	Dedicated	Dedicated
Premier	P1	8 Hours	24 Hours	£30K	Dedicated	Dedicated

**Hours are in business hours. 8 hours equals 1 business day*

**Price Excludes VAT*

For Consultancy Rates and Other project related costs please see SFIA Rates Card