



Email Surveys

Everyone has a voice. Our multi-channel customer and engagement platform helps to engage and connect with colleagues, patients, customers, staff and service users. Offering multi-language surveys enhanced through business intelligence and professional who how. Ability to tailor to local demographics and budget.

Please contact us to discuss your project requirements.

Features

- Real-time results, feedback, insight and sentiment analysis
- Multi-channel communications tailored to your local demographics and budget
- Real-time red flags
- Allows for collection of data across multiple locations
- Functionality to support service improvements
- Unlimited number of surveys, questions and responses
- 50 system users included
- Access to all new features and functionality
- Create surveys in multiple languages
- Personalisation to support increased participation

Benefits

- ROI through significant resource savings through automated processes
- Unlimited and £FOC to send survey invites by email
- Unlimited responses/completes £FOC
- All data stored on UK servers and in locations which are ISO 27001 certified
- All data is encrypted during transit and at rest
- GDPR compliant
- Quarterly penetration tests carried out
- UK-based support via telephone, email and support ticket portal
- Nothing to install and very easy to use
- ISO9001:2015 certified

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Pricing

- The annual licence cost is £8,995.00 per year.
- A one-off setup cost is £6,295.00.
- 50 system users included
- Unlimited responses/completes £FOC

Additional services

Service	Unit cost	Fee structure
Bespoke software development	£775.00	Per day
Training	£525.00	Per day
Business intelligence	£595.00	Per day

Users

Service	Unit cost	Fee structure
Additional 50 users (100 in total)	£3,200.00	Per year
Additional 150 users (200 in total)	£5,250.00	Per year
Additional 350 users (400 in total)	£8,400.00	Per year
Unlimited users	£10,400.00	Per year

Note

All costs are subject to VAT at the prevailing rate. Additional services subject to subsistence charges.