

1 NHSP Solution Specific Terms and Conditions

By utilising the NHSP portal, you agree to accept all conditions as laid down in our standard terms and conditions – available [here](#) and on request.

1.1 Pricing

The cost of the solution is **£6,890** per annum + VAT for up to and including the first 250 users – then packs of 50 users can be purchased in addition as and when need for an extra cost of £1000 per pack per annum.

1.2 Acceptable use policy

Outlined below is the specific information with regards to acceptable usage

1.2.1 User accounts

The management and creation of external accounts is crucial to the system. As part of the standard provisioning process we allow 50 accounts to be created and maintained by each customer.

Customers requiring more than 50 accounts can negotiate terms based on the required usage for the specific requirement.

1.2.2 Storage capacity

As the solution is for external interaction we allow up to 100GB of storage space in the customers database.

Customers requiring more than 100GB can negotiate terms based on the required usage for their specific requirement.

1.2.3 Annual renewal

The annual renewal date is the date stated in section 4.

All fees are due on the annual date of re-newel.

If the customer no longer requires the solution, then a period of 2 months' notice must be given BEFORE the renewal date.

If the customer terminates service, the customers' database will be provided on a suitable external storage device – or uploaded to a location of the customers choosing.

2 ANNEX A – About Sundown Solutions (Business Rigour)

2.1 Company Details

Sundown Solutions are a Microsoft Gold Partner specialising in Business Productivity Solutions that build on Microsoft SharePoint, Office 365 and associated web technologies. With a host of development capabilities in .Net, iOS, Dynamics CRM and eCommerce, we are a market leading software provider as well as a security focused market leader in web technologies.

Sundown Solutions have worked at the highest levels in the SharePoint and Cloud sphere for the last decade. We have worked with some of the world's best and brightest organisations, including four years for Microsoft directly.

We offer the highest level of technical ability available in the SharePoint and O365 market place with our world-class team that includes Microsoft Certified Masters, Microsoft MVPs and Microsoft Certified Solutions Masters.

Below is the current company profile and information for your records

Company Name	Sundown Solutions Ltd	
Company Address	Moorside House, Altham, Accrington, Lancs BB5 5TZ	
Company Website	http://www.sundownsolutions.co.uk	
Company Number	6988701	
VAT Number	976 9207 67	
Years Trading	10	
Microsoft Gold Partner ID	1819683	
Frameworks	Digital Outcomes and Specialists 2, G-Cloud 9 (Application pending)	
Insurance policies	Public and Products Liability:	£2,000,000
	Employers Liability:	£10,000,000
	Professional Indemnity:	£2,000,000
Bank Name	XXXXXXXX (Available upon request)	
Branch Address	XXXXXXXX (Available upon request)	
Payment Method	XXXXXXXX (Available upon request)	
Account Number	XXXXXXXX (Available upon request)	
Sort Code	XXXXXXXX (Available upon request)	
DUNS Number	XXXXXXXX (Available upon request)	
Standard Payment Terms	XXXXXXXX (Available upon request)	

2.2 Key Personal

Although Sundown solutions have many employees the following people represent the company board and can be approached/contacted at any time.

2.2.1 Heath Groves, MCM, Managing Director

Heath has a wealth of expertise in IT and is highly regarded as one of the world's leading Microsoft professionals, working for both Microsoft directly and through his own business, Sundown Solutions.

His qualifications include Microsoft Certified Master: SharePoint (MCM/MCSM) - High end SharePoint 2013 Solutions Architect/Developer and 14 year MCT equally proficient with both front and backend development.

His experience has covered the whole breadth of the SharePoint product stack, from front end consulting, configuration and solution creation through to the highly customized and bespoke development (including deployment, scripting and engineering).

2.2.2 Chris Webb, MCM, Director of US operations

Chris is an expert in SharePoint holds the MCM, MCSM SharePoint, & MCT and a Principal SharePoint architect based out of the Dallas Fort Worth area. He has experience of working directly for Microsoft, as well as Lockheed Martin and other US federal contracting firms. For the past 5 years, he has focused on high security environments and integration with external business systems, primarily government and hospital systems.

With exposure to all elements of SharePoint, from systems architecture to troubleshooting to development, Chris is a premier SharePoint resource. He also volunteers to teach and help build computer science programs in high schools across the US.

2.2.3 Steve Dixon, Chief Technology Officer

Steve has 30 years' experience in IT, working in some of the world's largest infrastructure projects. These include Microsoft as the key SQL support escalation engineer for Office365 (cloud services) and DWP Windows XP SP2 OS Refresh rebuilding 150,000 workstations remotely with Zero Touch Deployment as the Technical Lead.

He was also Technical Lead on the NHS Hector (Health Emergency Care through Telematics Operational Resources) to put a "Virtual Doctor" in the back of an Ambulance.

He has in depth working knowledge of all SQL components in large scale technical environments (100,000 users+), for both private and public sector clients including a large proportion of FTSE 100 companies.