ΠETCRAFT

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Netcraft iOS and Android Cybercrime Protection Agreement

This Netcraft iOS and Android Cybercrime Protection (the "Agreement") is made <Date> between Netcraft Ltd. whose registered office is 2 Belmont, Bath BA1 5DZ, United Kingdom ("Netcraft") and <Customer> <Company Type> of <Address> ("<Customer>") (the "Client"). Netcraft and <Customer> shall, collectively, be referred to as the "Parties" and "Party" shall mean either of the Parties, as the context may determine.

Definitions

"Netcraft Cybercrime Feed" (the "Feed") means the periodically updated database of patterns matching cybercrime URLs validated by Netcraft, filtered to a pre-agreed list of targeted organisations.

"iOS Enterprise Application" is an Enterprise application for iOS devices (on iOS 9.0 or higher), which blocks sites from the Feed within Safari and any application utilising standard iOS web views.

 "Android Application" is an application for Android devices (on Android 4.3 or higher), which blocks sites from the Feed within Google Chrome.

1   The Service

The iOS and Android Cybercrime Protection Service (the "Service") comprises the following:

- The provision of the iOS Enterprise Application for use by <Customer>, deployable within <Customer>'s internal network to employees. The iOS Enterprise Application can only be run on supervised iOS devices owned by <Customer> (i.e. devices enrolled into an Mobile Device Management solution). The iOS Enterprise Application will contain a Content Filter Provider, which, when enabled will disallow access to any URLs within the Feed.
- The provision of the Android Application for use by <Customer>, deployable within <Customer>'s internal network to employees. The Android Application will contain an Accessibility Service targeting Google Chrome which, when enabled, will disallow access to any URLs within the Feed.
- <Customer> can select which classes of cybercrime URLs detected by Netcraft should be included from the following list:
  - Phishing URLs
  - Web-Inject Malware URLs
  - Shopping Site Skimmers
  - Non Consensual Cryptocurrency Mining
  - Malware Distribution URLs

Support is provided by electronic mail and phone on a 24*7 basis.

2   Service Availability

2.1   Netcraft will use reasonable endeavours to provide the Service during the Subscription Period. The provision of the Service may be interrupted whenever Netcraft conducts improvements or other work on its own systems, when its own internet connection is unavailable, when <Customer>'s network is unavailable, and when, through congestion or outages elsewhere on the Internet <Customer>'s network is unreachable from Netcraft's network, or vice-versa.

2.2   Netcraft will use reasonable endeavours to ensure the accuracy of the Service and will to the extent reasonably practicable correct any material errors in the Feed as soon as reasonably possible after Netcraft becomes aware of such errors.

2.3   <Customer> acknowledges that the Service shall be provided in English and agrees that Netcraft shall be under no obligation to provide the Service in any other language notwithstanding the nationality of <Customer>.

3   Use of the Service

3.1   <Customer> shall use the Service only for its internal use for the purposes of defending and protecting its own computer networks and systems. In particular, the Client will not:

a. resell the Service or data from the underlying Feed;

b. allow the Service, or underlying Feed to be published, used or made available by any manner in any form to any third party without Netcraft's prior written consent;

c. attempt to reverse engineer the Service or the underlying Feed except as defined in the documented means of access;

d. make the Service available in the public domain including, without limitation, embedded within publicly available applications, on mailing lists, to Usenet newsgroups, ftp servers, world-wide web servers, and electronic newsletters.

4   Reference Site

<Customer> consents for Netcraft to make reference to <Customer> in its promotional activities.

Schedule to Netcraft iOS and Android Cybercrime Protection Agreement

Customer	<Customer> <Company Type>
Subscription Period	<Subscription Period>
Subscription Fee	<Fees>
VAT	All charges are exclusive of VAT which will be payable at the prevailing rate. VAT is only payable by UK clients and clients within the European Union who are unable to provide a VAT reference.
VAT Number	plus VAT
Correspondence & Invoice Address	<Customer>, <Address>
Terms of Payment	<Payment Terms>
Special Clauses	<Special Clauses>

For and on behalf of Netcraft Limited:

_____
(Authorised signatory)

Printed Name: _____

Title: _____

Date: _____

For and on behalf of <Customer> <Company Type>:

_____
(Authorised signatory)

Printed Name: _____

Title: _____

Date: _____