

enonic

Enonic Cloud Enterprise

Price List
GBP



Enonic Cloud overview

Enonic Cloud is the turnkey solution for professional hosting of Enonic XP. It provides a ready to run environment for Enonic XP and continuous deployment services. Simplifying digital projects, and providing our customers with a strong advantage in the digital race.

Enonic's pricing model is based on support level and capacity. We deliver three different cloud solutions depending on your requirements:

<p>ENONIC CLOUD DEVELOPER</p> <p>Get started with Enonic</p> <ul style="list-style-type: none">✓ Enonic XP Open Source✓ GPLv3 License✓ Forum support✓ No SLA <p>From £ 20 Per month</p> <p>Get started</p>	<p>ENONIC CLOUD PROFESSIONAL</p> <p>For professional deployments</p> <ul style="list-style-type: none">✓ Supported Enonic XP✓ Enterprise Applications✓ Flexible support options✓ Continuous Delivery✓ Minimum 99.5% uptime <p>From £ 460 Per month</p> <p>Get Quote</p>	<p>ENONIC CLOUD ENTERPRISE</p> <p>For mission critical deployments</p> <ul style="list-style-type: none">✓ Supported Enonic XP✓ Enterprise Applications✓ Up to 24/7/365 - 2hrs response✓ High availability✓ High performance✓ Continuous Delivery✓ Minimum 99.9% uptime <p>From £ 1380 Per month</p> <p>Get Quote</p>
--	--	--

Why choose Enonic Cloud

- Delivered by the vendor of Enonic XP
- Offloads your IT department and boosts business agility
- Predictable pay-as-you-go pricing model
- Infrastructure is monitored 24/7/365 and regularly backed up
- Range of support options to meet your requirements
- Out-of-the-box templates for XP and Continuous Deployment
- 100% open source, 100% Virtualised, 100% Container based
- By Devops for Devops

Enonic Cloud Enterprise

This service is tailored for mission critical deployments and offered in three different support levels, Silver, Gold and Platinum. The difference between the support levels are reaction time, support window, support channels and number of support tickets included.

The subscription includes:

- Access to the fully supported Enonic XP software with Enterprise Apps
- Unlimited sites/domains
- Unlimited admin users
- Clustered server infrastructure and hosting

	Silver	Gold	Platinum
Reaction time	Next business day	5 hours	2 hours
Support window	Mon to Fri (09.00-17.00)	Mon to Fri (07.00-19.00)	24/7 - 365
Channel	Support website	Phone Support website	Phone Support website Personal contact
Included support tickets	5	20	Unlimited
Production requirements	Minimum 3 production nodes	Minimum 3 production nodes	Minimum 3 production nodes and QA mirroring production
Production: (per node/month)			
2vCPU	460	690	1 380
4vCPU	920	1 380	2 760
"Unlimited" vCPU	1 840	2 760	5 520
Non production: (per node/month)			
2vCPU	230	340	460
4vCPU	460	680	920
"Unlimited" vCPU	920	1 360	1 840

The subscription is based on support level and capacity for your production nodes and non production nodes. A subscription requires a production environment.

Definitions:

- Each node is defined as a Java Virtual Machine (JVM) running the the complete or parts of the Enonic XP server component.
- Non production nodes are usually used for production testing (QA), test and development.
- vCPU is a virtual CPU that applies to one physical core.

Issues related to customer specific configuration and development will be invoiced according to our standard pricing list for services. This also applies if you exceed the number of included support tickets per year.

If you want to host Enonic XP yourself or at a third party, the pricing model is identical, but you will only get software support. All hosting related services are excluded.

Hosting environment

Enonic Cloud is our modern virtualised and container based hosting offer. The hosting is physically located in Oslo, Norway, and includes:

- Enonic XP software support with Enterprise applications
- 24/7/365 surveillance for infrastructure
- 99.9% uptime for infrastructure (including storage usage, memory usage, cluster status and Enonic XP in the production environment. Surveillance of custom built applications is not included in base subscription, see below)
- Daily backup (including external location)
- Continuous deployment (Build server and config management)
- Patching of infrastructure and operating system
- Firewall and access management
- Load balancing and caching
- Access to devops support at Enonic

The server specification is dependent on your chosen capacity for Enonic Cloud:

2vCPU	4vCPU	“Unlimited” vCPU
<ul style="list-style-type: none">• 8 GB Memory• 100GB Storage	<ul style="list-style-type: none">• 16 GB Memory• 100GB Storage	<ul style="list-style-type: none">• 8 vCPUs• 32 GB Memory• 100GB Storage

Continuous delivery will run on one of the non production servers.

See attached Hosting Whitepaper for details about Enonic Cloud.

Application Management

Enonic can provide extended management for your Enonic applications. This includes surveillance and deployment to production. This is offered on request.

SLA and standard discounting

Enonic offers standard discount for SLA deviations. The SLA is measured per month, any planned downtime is subtracted.

- 0 to 6 hours: 25% discount
- 6 to 12 hours: 50% discount
- More than 12 hours: 100% discount

Training

Enonic offers training courses for Enonic XP. Information about the courses and pricing here: <https://enonic.com/learn>

All prices in GBP excluding VAT.

Last updated 8th May 2018.