

myHealthWheel implementation

Five steps to a successful implementation

Following acceptance of T&Cs and receipt of purchase order, myHealthWheel can be implemented in a few simple steps.

For initial software implementation

- 1) Agree the name for the instance, eg: "mytown.healthwheel.org"
- 2) Provide name & contact details for one or more Super Admin users. The Admin user will receive a notification and job number from implementations@connected-tech-group.com
- 3) Provide an accurate list of the clinics and services in your area. If there is a hierarchy (eg. multiple clinics run by a single GP practice) please make this clear. If you wish to show images of the staff who run the clinic / individual GPs working at the practice, please provide named photos.
- 4) Provide account details for direct billing of any SMS costs you incur.
- 5) The team at HealthWheel will create your dedicated and securely hosted instance of the application. The super admin user will be notified once the installation is completed. Admin and Superadmin users will have access to our 24/7 admin helpdesk and online knowledgebase: helpdesk@connected-tech-group.com

Adding Admin users

- SuperAdmin users can now add admin users and modules can be assigned to each admin user: <https://YOURDOMAIN.healthwheel.org/public/user/index>

Customisation

- SuperAdmin and Admin Users can now customise the content of the app, create and administer surveys, build & dispatch messages and create an manage information pathways (workflows).

User acquisition

- You can buy and launch pack for each site, complete with artwork, posters, leaflets and roller banners. Please ask us for current pricing and delivery times.
- You can dispatch an email or SMS message to some or all of your patients, a pre-configured invitation message is ready for you on HealthWheel.
- You can upload all your users to HealthWheel as a batch. Ask us for support with this process.

For integration with your Patient Records software

- Integration will vary according to configuration & the support available from your patient records system provider. Please provide contact details for your IT lead.