



Website Express Limited

G-Cloud 11: Additional terms of business

Updated 21/05/2019

Document overview

These are our two additional G-Cloud 11 trading terms.

They are overridden by any Call-Off Contract terms and conditions that they may contradict.

Quality control and information security

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1. Website Express Ltd is Investors in People accredited and ISO 9001:2015 certified and will retain these levels of accreditation and certification for the term of the Call-Off Contract and thereafter.
 2. As part of our audited ISO 9001 quality management system, we require that our datacentre, cloud backup and hosting partners maintain the following additional information security and business continuity certifications:
 - a. ISO 22301 Business Continuity Management
 - b. ISO 27001:2013 Information Security and Business Continuity
 - c. ISO 27017 Cloud Specific Controls
 - d. ISO 27018 Personal Data Protection
 - e. ISO 9001 Global Quality Standard
 - f. Cyber Essentials Plus
 - g. PCS DSS Level 1
 - h. CSA Cloud Security Alliance Controls
 - i. SOC 1 Audit Controls Report
 - j. SOC 2 Security, Availability, & Confidentiality Report
 - k. SOC 3 General Controls Report
 3. Your authorised service users shall keep a secure password for their administration account which shall be kept confidential. We will provide you with guidance on this matter.

Warranty

1. All warranties specific to your Project, for example, availability and information security, will be detailed in the Call-Off Contract.

James Forbes Keir
Technical Director