
Inhealthcare Ltd

Remote Patient
Monitoring Platform

Pricing template
G-Cloud edition

Solution Pricing

Pay as you Go

PAYG OPTION	Fixed Charge	Modules Discount
<i>Service Usage Charge</i>		
Unlimited patient records	N/A	0%

Platform

Tariff	Annual Cost	Patient Capacity	Modules Discount	INR Self-testing	Undernutrition	LTC	Healthy Weight	Short-term Protocols
			Included p.a.	100	100	100	500	2,500
Tariff A	£11,000.00	2,000	0%	£60.00	£40.00	£40.00	£15.00	£1.00
Tariff B	£17,000.00	3,000	10%	£54.00	£36.00	£36.00	£13.50	£0.90
Tariff C	£23,000.00	4,000	20%	£48.00	£32.00	£32.00	£12.00	£0.80
Tariff D	£29,000.00	5,000	30%	£42.00	£28.00	£28.00	£10.50	£0.70
Tariff E	£35,000.00	6,000	40%	£36.00	£24.00	£24.00	£9.00	£0.60
Tariff F	£41,000.00	7,000	50%	£30.00	£20.00	£20.00	£7.50	£0.50
Tariff G	£47,000.00	8,000	50%	£30.00	£20.00	£20.00	£7.50	£0.50
Tariff H	£53,000.00	9,000	50%	£30.00	£20.00	£20.00	£7.50	£0.50
Tariff I	£59,000.00	10,000	50%	£30.00	£20.00	£20.00	£7.50	£0.50

Platform terms and conditions

A customer will either moved to a higher Tariff if their patient capacity is exceeded, or capped and unable to add extra patients.

Note that patient capacity is measured by patients that have an active service, not a record - so a patient on a 2 week PROM service, for example, only contributes the maximum patient capacity for 2 weeks.

For every additional increase in patient capacity of 1,000, Inhealthcare will include 25,000 SMS messages and 25,000 Call minutes to UK landlines / mobiles to be used by the above services.

Modules

Price per patient, per episode	Discount					
	0%	10%	20%	30%	40%	50%
INR Self-testing	£60.00	£54.00	£48.00	£42.00	£36.00	£30.00
Undernutrition	£40.00	£36.00	£32.00	£28.00	£24.00	£20.00
LTC	£40.00	£36.00	£32.00	£28.00	£24.00	£20.00

Healthy Weight Management	£15.00	£13.50	£12.00	£10.50	£9.00	£7.50
Short-term Monitoring Protocols	£1.00	£0.90	£0.80	£0.70	£0.60	£0.50
Spine Mini-Services Provider (PDS) Lookup	£0.01	£0.01	£0.01	£0.01	£0.01	£0.01
INR Self-testing with Roche CoaguChek	£120.00	£114.00	£108.00	£102.00	£96.00	£90.00
3 rd Party API	£1.00	£1.00	£1.00	£1.00	£1.00	£1.00

Additional charges

Communication Charges	Included	Value	Excess charges	Additional information
Call minutes to UK landlines/mobiles	50,000	£2,500	£0.05	Per minute
SMS text messages	50,000	£2,500	£0.05	<i>Per SMS text message</i>

As part of the annual platform charge Inhealthcare includes integration with GP systems. Inhealthcare does not charge for the integration with GP systems, however as details in the table below there may be additional charges for the integration from the GP record system which is simply passed on.

Partner Support Charges	Annual charge / practice	Additional information
EMIS Web	£160	<i>EMIS charge £160/practice/year</i>
TPP SystmOne	£ -	<i>TPP do not charge for integration</i>
INPS Vision	£ -	<i>INPS do not charge for integration</i>

Inhealthcare Toolkit

The Inhealthcare platform has a Software Developer Kit (SDK) which allows selected partners to develop digital health services using the Inhealthcare platform as the underlying infrastructure. As part of this contract Inhealthcare will provide the customer and any of its Inhealthcare approved third parties access to the SDK to build their own digital health services.

Inhealthcare will provide supporting documentation to support the use of its SDK and will provide reasonable assistance to third party organisations using the SDK.

For services developed using the SDK Inhealthcare will calculate the number of actions used by the service and from this calculate the number of total number of resource units used. The episode duration for all bespoke services is 28 days.

Whilst the service is operating, the platform measures the number of actions used by the service and some of the functioned used. Actions which have a resource Unit associated with them are detailed in the following table.

Action

Per digital pathway engine task
Per automated phone script
Per user task on app
Per task online
Per alert
Per API message sent to external system
Per SMSP Query
Per SMS inbound
Per SMS outbound

The total number of resource units and functionality used determines the tariff at which the service will be billed to the customer using the following tariffs.

Tariff	Total monthly charge	Tariff	Total monthly charge
IHC-SDK-A	£0.25	IHC-SDK-U	£5.25
IHC-SDK-B	£0.50	IHC-SDK-V	£5.50
IHC-SDK-C	£0.75	IHC-SDK-W	£5.75
IHC-SDK-D	£1.00	IHC-SDK-X	£6.00
IHC-SDK-E	£1.25	IHC-SDK-Y	£6.25
IHC-SDK-F	£1.50	IHC-SDK-Z	£6.50
IHC-SDK-G	£1.75	IHC-SDK-AA	£6.75
IHC-SDK-H	£2.00	IHC-SDK-AB	£7.00
IHC-SDK-I	£2.25	IHC-SDK-AC	£7.25
IHC-SDK-J	£2.50	IHC-SDK-AD	£7.50
IHC-SDK-K	£2.75	IHC-SDK-AE	£7.75
IHC-SDK-L	£3.00	IHC-SDK-AF	£8.00
IHC-SDK-M	£3.25	IHC-SDK-AG	£8.25
IHC-SDK-N	£3.50	IHC-SDK-AH	£8.50
IHC-SDK-O	£3.75	IHC-SDK-AI	£8.75
IHC-SDK-P	£4.00	IHC-SDK-AJ	£9.00
IHC-SDK-Q	£4.25	IHC-SDK-AK	£9.25
IHC-SDK-R	£4.50	IHC-SDK-AL	£9.50
IHC-SDK-S	£4.75	IHC-SDK-AM	£9.75
IHC-SDK-T	£5.00	IHC-SDK-AN	£10.00

SMS text messages or calls to UK landlines / mobile are not included as part of the above charge and will always be charged separately as detailed below.

Communication Charges	Charges	Additional information
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Call minutes to UK landlines/mobiles	£0.05	<i>Per minute</i>
SMS text messages	£0.05	<i>Per outbound SMS text message</i>
Inbound SMS text messages	F.O.C	Inbound SMS text messages sent via VMN. If a short code is used additional charges would apply.
Email	F.O.C	Per email

It is anticipated that the above costs will act as an initial estimate of the final cost of the service. The final cost of any services developed through the Toolkit will be agreed on a case by case basis between Inhealthcare and the customer.

Inhealthcare may terminate or suspend any registered developers using the SDK at any time in Inhealthcare's sole discretion. If Inhealthcare terminates a registered developer, Inhealthcare reserves the right to deny reapplication at any time in Inhealthcare's sole discretion.

Upon any termination or, at Inhealthcare's discretion, suspension, all rights and licenses granted by Inhealthcae will cease, including right to access the SDK, and the developer agree to destroy any and all Inhealthcare Confidential Information that is in their possession or control.

At Inhealthcare's request, the developer agrees to provide certification of such destruction to Inhealthcare. No refund or partial refund of any fees paid hereunder or any other fees will be made for any reason.