PANACEA SOFTWARE

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G-CLOUD 11 Framework
Panacea Software Service Definition

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Introduction

Panacea Applications Limited provides award-winning, online software called Panacea Software. Our software is easy to use and helps busy teams to find valuable efficiencies and cost savings and improve the quality of their service.

Panacea Software has been tailored to meet the complex requirements of our public sector clients including councils, government departments and NHS organisations. Using Panacea Software, these organisations are meeting their savings targets, finding valuable efficiencies and delivering improved services.

Panacea Software provides outstanding solutions for any busy team, no matter how big or small, such as those working in collaborative business services, communications, marketing, design and creative services, press office, contract or supply-chain management, events, procurement, tendering and purchasing, property management, print, research and information services, translation and interpreting.

You can select specific Panacea Software module(s) to automate a single aspect of your work, or a package of features to automate your entire business workflow. Whatever package you choose, Panacea Software is guaranteed to save you time and money while making your workflow more effective, more efficient and more capable of adapting to change.

Clients

Panacea Software is the market leader in project management software for local authorities in the UK. Our subscribers range in size from small businesses with just two users to some of the largest councils in the UK. Click here to see more details: https://panacea-software.com/clients/

Solutions

Click here to find details of the solutions Panacea Software offers: https://panacea-software.com/panacea-software/

Select the package which best suits your requirements and automates the low-value time-consuming tasks you face, so you can focus on your work priorities. In this way you can quickly create a powerful online system which will not require a huge change management process to implement. Our software is used for:

- Account management
- Branded templates
- Brand management
- Budget management
- Business process management
- Client portal
- Digital asset management
- Dynamic Purchasing System
- E-Catalogue
- Email templates
- Online ordering
- Media management
- Print management
- Procurement
- Project management
- Purchase-to-pay
- Performance management
- Resource management
- Scheduling and resource management
- Studio management
- Supplier portal
- Supply chain management
- Timesheets
- Traffic Management

"Facing a departmental restructure, we used Panacea Software to help streamline the way we provide our services to our internal and external colleagues, the council and clients in partnership organisations. This has allowed us to deliver significant financial savings and ensures we meet our income targets while achieving best value for our residents."
Joanna Kettle, Wandsworth Council

Streamlining our processes has eliminated replication of data input and my team now spend less time on administration, so reducing corporate expenditure. The software provides instant and comprehensive management reports to support and inform effective management decisions and respond to supplier challenge and FOI requests."
Steve Harrison, Derbyshire County Council

Details of our most popular solutions are provided on the following pages:

Project manager

This is our *Core* solution, which includes:

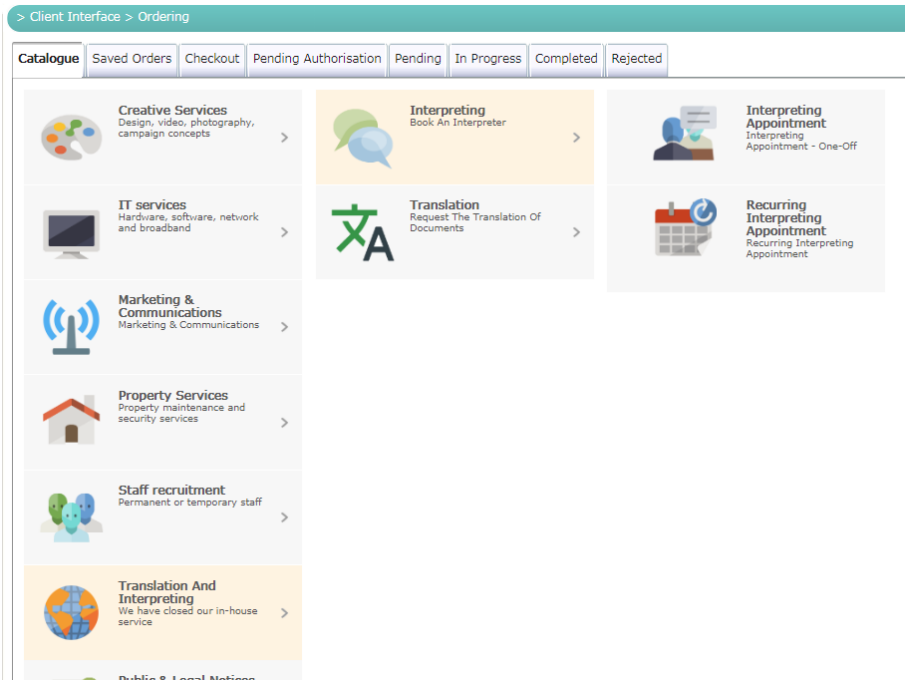
- Project planning, task list and schedule,
- Automated estimating and transactions,
- Archive of documents and digital assets,
- Notes and conversation records,
- Emails, including automated notifications and user generated emails
- Job bag,
- Supplier portal
- Contact database, and
- Real-time reporting.

This solution includes our unique estimating module which generates substantial cost savings for all our clients.

"Introducing Panacea Software was fundamental to achieving budget savings and implementing new ways of working. It has enabled us to manage projects more easily between staff, reduce duplication and provide a clear audit trail."
Karen Johnston, Bolton Council

Client access and e-Catalogue

You can create a catalogue to offer whatever products and services you manage or provide. Using simple settings you can allow any number of colleague or clients to manage their requests and enquiries and "self-serve" through this customisable client portal. Administrators set the rules for their colleagues/clients and can tailor the products or services they offer and the information and options available can be tailored to suit each client organisation, department or team.



"The system enables our colleagues to self-serve, which is encouraged by the exceptional support provided by Panacea"
Anushka Desai, Buckinghamshire County Council

www.panacea-software.com

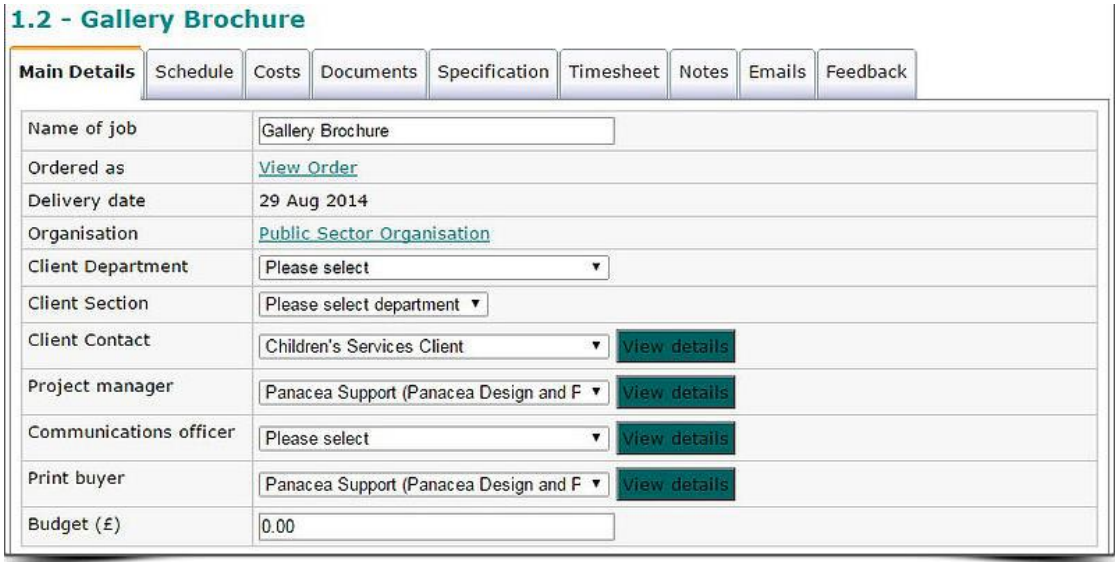
Client charging or invoicing

This module saves time and eliminates the need for duplicated effort. You can create bespoke charging batch files for upload to your finance system to process internal client charging and external client invoicing. Alternatively you can generate and send invoices directly from Panacea Software.

"Up until the introduction of Panacea we employed someone in finance to manage internal transfers for design and print costs. We now let Panacea take care of all financial monitoring for us. Our figures are more transparent than they have ever been."
Lynn Stratton, Islington Council

Job bag

Our online job-bag supports effective management of complex work, allowing users to keep track of every aspect of their work in one place.



"Like many council services, we face huge budget cuts year on year, while the need for effective communications remains high. Our skilled team has been able to meet these challenges head on, thanks to the automation, management information and cost savings we have gained using Panacea Software. It is no small feat for an in-house team of this size to meet ever increasing demands with ever decreasing budgets – with such high approval ratings from our growing client base"
Ros Daniel, Camden Council

Management reports

A comprehensive range of real-time reports are available on Panacea Software allowing you to analyse every aspect of your work, including actual and forecast expenditure, income, activity and performance.

"Panacea Software allows us to work collaboratively and efficiently; and with real-time data at our finger tips we're able to make informed strategic decisions quickly and provide a flexible, competitive and truly valuable service."
Geoff Cowart, Hammersmith & Fulham Council

Performance monitoring

Our interactive performance reporting options include client feedback, schedule and supplier selection analysis, allowing you to monitor performance against KPIs. The Supplier Selection Analysis report is further available to allow scrutiny of users' purchasing decisions.

Example client feedback data from Bolton Council:

"The performance reports and management information have allowed us to think more creatively and strategically about where best to deploy our limited resources in the team, to improve our service quality and our reputation as a whole."
John Hoang, Tower Hamlets Council

Procurement and tender management

Our PQQ (Pre-Qualification Questionnaire) module provides an efficient and simple process for evaluation and qualification of suppliers. You can create and publish questionnaire(s) with a variety of question formats including multiple-choice, yes/no, text field, numerical fields, upload files with the option to set expiry dates to generate renewal prompts, and to set knock-out questions as required.

You can automate evaluation scoring or price evaluation, where appropriate, and you can set and vary weighting for each question. Evaluation and qualification history is accessible for audit.

"I would recommend Panacea to any team facing the difficult task of managing a high volume of work while needing to reduce costs and improve services. I do not think there is any other software which allows you to purchase services so effectively within OJEU procurement guidelines. Panacea has made enough savings to pay for itself many times over and allows us to support many of the Council's objectives."
Carlton Wood, Royal Borough of Kensington & Chelsea

Supplier management

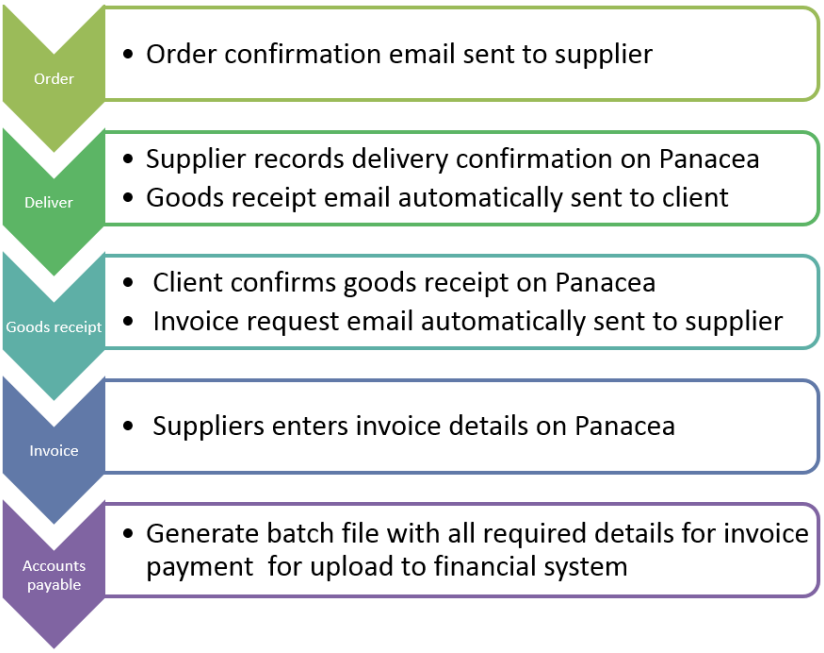
With our secure vendor portal you will always achieve best value from your suppliers. Panacea Software allows you to work collaboratively with your suppliers while protecting confidentiality, this saves time and money for both parties and substantially reduces the time.

"We implemented Panacea Software this financial year to create a truly collaborative way of working with our colleagues and our suppliers, to automate our administration and financial processes and to make our service more efficient. We are very proud of the excellent approval ratings we have achieved and are delighted to have saved the council so much money already. With Panacea we have invaluable management information and I don't think we could manage the volume and range of work we produce without it."
Kelly Law, Kent County Council

"I was reluctant to change processes at first, however, I have found the Panacea Software really easy to use. Being able to compare competitive supplier quotes on Panacea is definitely saving us a lot of time and has helped towards cutting our costs."
Rob Berry, Surrey & Borders Partnership NHS Foundation Trust

Purchase-to-pay

Included in our supplier management modules is our highly effective functionality:

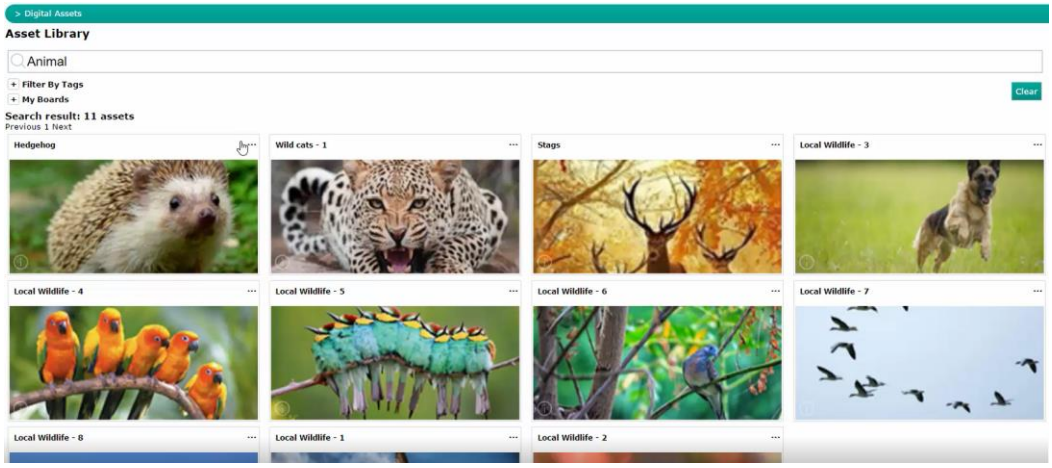


"The process to manage invoice payments used to be cumbersome and costly in terms of time and money, given the vast volume of transactions required to fulfil our services. The integrated and automated process provided by Panacea Software has cut administration time by 80%. We are now able to comply with the Government's Prompt Payment policy and engage SMES, whilst improving our customer service."

Vij Taylor, Haringey Council

Asset Manager

Panacea Software's easy-to-use Digital Asset Management module supports GDPR compliance and allows organisations to control, share and ensure best use of digital assets. It can be used to create a simple, corporate image library and to store and manage any electronic files or documents which you need to control, manage and share. With automated and qualitative checks, Panacea allows you to import, approve and share assets with users within and outside your organization, whilst keeping a clear audit trail and a central repository.



"Panacea Software is fantastic for internal governance and has helped to support a complete sea-change in the way we work".

Lynn Stratton, Islington Council

Brand management

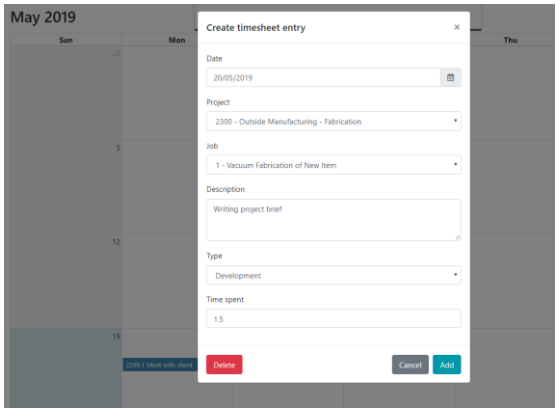
This module allows you to create branded artwork templates to allow your colleagues to produce their own standard materials for print, digital or social media while controlling your brand integrity. You can also create interactive branded emails or e-newsletters following tightly controlled and customised templates.

Example templates used by Derbyshire County Council:

"We are now able to better control our brand and ensure the council projects a strong corporate identity that the staff and residents can relate to."
John Hoang, Tower Hamlets Council

Timesheets

Users can record their time worked quickly and simply on Panacea. This feature is integrated with our online job bag and work types can be set to reflect the specific requirements of each organisation. You can invite any number of colleagues or suppliers to record their time in this way, no matter where they are working. This allows you to report on time worked by individual, project, job, account, client, budget code or within a specified time range.



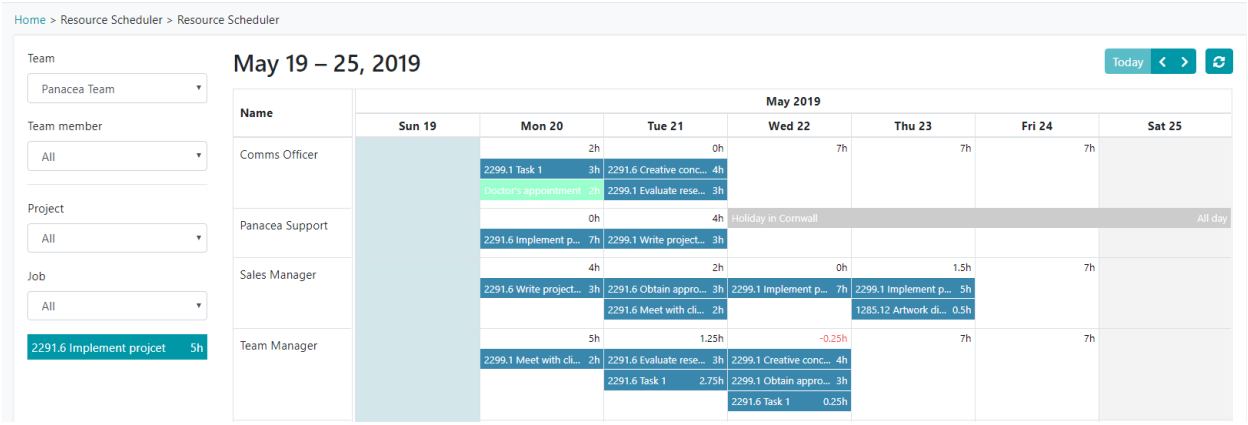
"We use the software to maintain a clear overview of all our work, allowing us to analyse and evaluate performance data, monitor tasks and timelines and ensure we provide a consistently high level of service to all our clients. I am delighted that 96% of our clients rate both our creativity and account management as good or excellent."
Chris Bicker, Westminster City Council

Scheduling and resource management

Panacea Software enables efficient planning and management of all our users' work. Users can set their own pre-defined schedule templates or unique timetables and assign each part of a project to a supplier, colleague or client.

Tasks are allocated to each team-member's calendar to allow them to work through and record progress of their individual jobs using an intuitive, interactive interface.

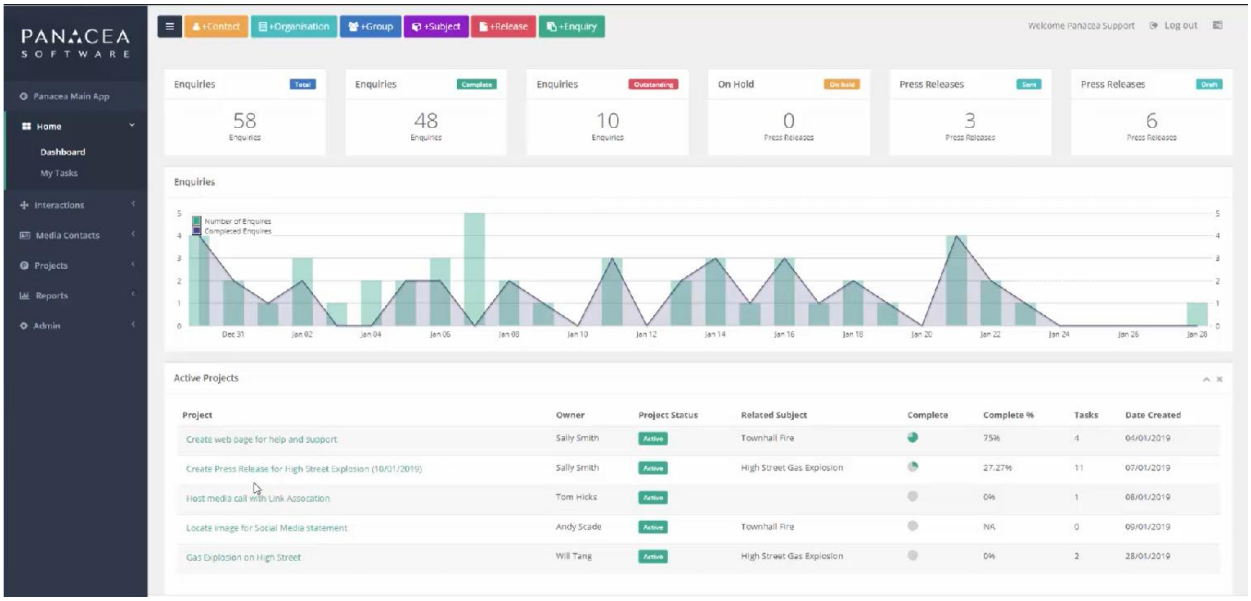
Capacity of each team member and the progress and status of each job is tracked and easy to view. Task lists are updated as work progresses and are listed in order of priority.



"With Panacea Software we have clearer management information on our services and are able to allocate money and resources more efficiently"
Sophie Poole, Merton Council

Press Office and Media Management

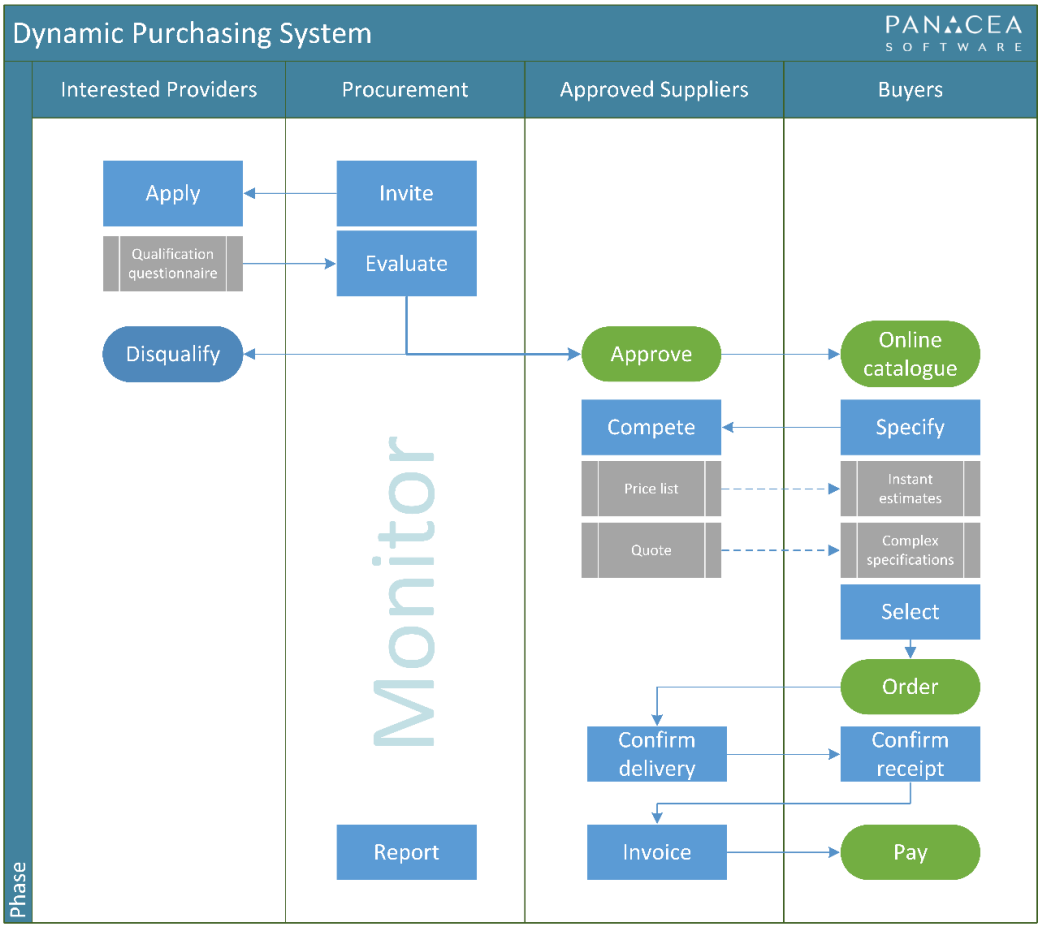
Panacea Reach gives you all the media management tools you need in one fully-integrated platform. Using this module, you can log and track enquiries, launch press releases and statements, manage projects end-to-end and engage with people that matter to you.



Busy press office and media teams use Panacea Reach to monitor and respond to enquiries, to create and send press releases and to proactively plan, monitor and track all their work.

Dynamic purchasing system

With recent changes to procurement law, the dynamic purchasing system is an increasingly popular contract structure for our public sector clients. Panacea Software provides a complete solution to support this type of contract effectively, efficiently and in compliance with EU procurement guidelines.



"We took the decision to manage our print framework contract through the use of a dynamic purchasing system (DPS) which is provided by Panacea. This has enabled Camden to maintain a truly competitive supplier-base, where Camden were able to implement quickly and helps maintain and support best value for the council through its competitive nature, whilst, complying with procurement law."
Steven Blantz, Camden Council

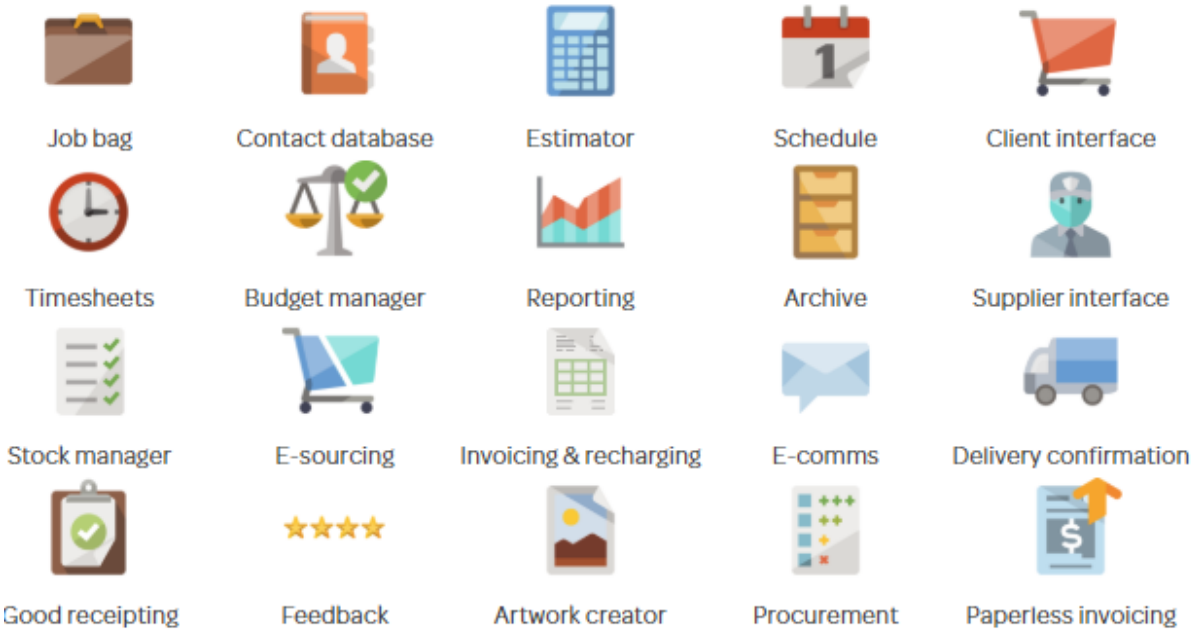
Translation and interpreting

This automates the booking, estimating, audit and payment of services including translations in electronic and paper format, braille, tape or CD, as well as telephone interpreting and on-site interpreting appointments. It allows any number of interpreters to record availability and confirms attendance etc. The software supports an unlimited number of languages and automates the complex workflow of this type of service. It provides accurate real-time information, supports urgent booking requirements and allows you to manage the security checks for individual interpreters if required.

"We implemented Panacea Software to automate the management of language services, to meet continuing high demand while our Translation and Interpreting team of five was reduced to just two staff members"
Lesley Gordon, Head of Marketing and Campaigns, Haringey Council

Features

Click here to find details of the features Panacea Software offers: https://panacea-software.com/features/



Benefits

[Click here to read how public-sector organisations benefit from using Panacea Software](#)

The benefits reported by Panacea Software users include:

Savings - reduces expenditure by 35 – 72%. All our clients have reported this level of savings against their annual expenditure on relevant services in the first year of using Panacea Software. Many have made further savings in subsequent years by managing more services through Panacea Software or through strategic changes they have been able to identify with the comprehensive reporting on the software.

Efficiency - increases productivity by 53%. Users report an 80% cut in time spent on administration and increased capacity within their teams using Panacea, allowing them to process more than twice as much work as they were able to produce without the software.

Quality - 66% improvement in performance. With Panacea Software, our clients are able to provide a better service and report dramatic improvement in their reputation.

Brand control: The template artwork and e-communications ensure wider adherence to corporate brand guidelines, and the comprehensive archive of materials created using the software allows continual monitoring and quality improvements.

Best Practice - Panacea Software is ISO accredited and meets EU procurement guidelines. It has been commended by our government clients and their auditors. Without exception, every Panacea customer saves money, saves time and improves their customer loyalty and performance ratings. It ensures users both achieve best value and follow best practice.

Invest to save - Panacea Software has generated savings for all our clients which far exceed our fees. Therefore we guarantee to our clients that they will save at least the cost of their licence fee in your first year of using Panacea Software, or we refund these fees, (subject to their using Panacea for all your design and print purchasing and management).

Demo videos

You can click here to view demonstration videos on a number of our popular solutions. Please do not hesitate to contact us on 0207 976 0116 or by email to info@panacea-software.com if you require videos for additional features.

"Panacea Software allows us to make informed decisions, frees up our time to plan proactively and has cut the prices we pay for our services by 55-70%."
Lesley Gordon, Haringey Council

Implementation timetable

Standard set-up and implementation of Panacea Software takes 4-8 weeks for councils, government departments and NHS organisations:

Week 1	Contracts signed
Week 2 -4	On-site training for Administrators and other key users
Week 3-6	Suppliers and clients engaged and finance system files tailored, as appropriate
Week 4-8	Go live

"When the sole supplier responsible for our design and print services withdrew from their contract at short notice, we implemented Panacea Software to automate the workflow we had relied upon that supplier to fulfil. This included estimating, quality control, supplier management and financial reporting. Panacea allowed us to manage a relatively painless and rapid transfer of these services to local and national suppliers, with no increased staffing levels"
Rob Leigh, Luton Council

Quality Assurance – ISO 9000:2015

Panacea holds ISO 9000:2015 accreditation for Quality Management (certificate available online here: https://panacea-software.com/awards-and-accreditations/). We seek to ensure that all our activities comply fully with the requirements of ISO 9000:2015 and strive for continual improvement of our quality management procedures.

"We continue to be huge fans of Panacea – both the organisation and the software. Panacea continues to demonstrate great customer service alongside a great product."
Kim Parfitt, Buckinghamshire County Council

Maintenance and Up-grades

Panacea Software provides a full maintenance and up-grade services to all customers. Our Maintenance Policy sets out clear and robust standards and service level agreements for all aspects of this service, including fault or defect resolution, software upgrades, maintenance releases and updates.

Please click here to read our Software Maintenance Policy

"When we introduced Panacea, the support team were on hand to help us understand the new system, refine our existing work processes and integrate the system into how we work."
Ben Murphy, Birmingham City Council

Security Governance – ISO 27001:2013

Our integrated security management system is ISO 27007:2013 accredited (certificate available online here: https://panacea-software.com/awards-and-accreditations/).

This incorporates clear processes to support our company objectives and ensure compliance with our security policies, including:
• Privacy and security of customer data
• Physical security and asset management
• Server security
• Security screening of personnel
• Security incident management
• Software maintenance
• Password security and user access restrictions
• Development and configuration management
• Quality assurance and software testing
• Disaster recovery
• Business continuity

To ensure our policies are followed:
We train all our personnel fully on our information security policies, processes, roles and responsibilities, as follows:
- Security induction training (in-house)
- Security training up-dates and team training (in-house)
- Security training and cyber-security up-dates (external accredited provider)

Our processes, including risk assessment, operational planning and all security controls are subject to regular and robust review:
a) Fortnightly testing including functionality, regression and security tests
b) Business continuity exercise scenarios
c) Penetration testing
d) Disaster recovery testing
e) Management reporting and review.

Our security policies and standards which affect our subscribers and their data are included in user training and support materials and are available to all users on our website.

Our Cyber Security Certificate can be located at the following link: https://panacea-software.com/awards-and-accreditations/

Privacy and GDPR

Panacea is committed to the protection of our users' privacy in relation to Panacea Software and it is our policy to properly protect any information entrusted to us about our customers and users.

Please click here to read our Privacy Policy: https://panacea-software.com/gdpr-statement/

Please find our GDPR statement online here: https://panacea-software.com/gdpr-statement/

Back-up Policy

All customer data on Panacea Software is backed up daily, during an overnight process, onto a secondary secure data store. In addition, we offer enhanced back-up services and ESCROW agreements to all our customers.
Please click here to read our Software Back-up Policy

Hosting

Panacea Software is an on-line software system hosted on dedicated servers by Memset Limited (https://www.memset.com/):

Panacea Software is hosted on dedicated managed servers with 99.9% network uptime SLA.

Our servers are powered by 6 independent 11kv three phase electrical supplies from 3 separate national grid substations. Standby Generation is provided at N+1 redundancy via diesel engine driven generators. On-site fuel is stored to maintain full load operation for all generator sets for continuous running of 24 hours.

Servers are housed in locked racks in centres with accredited security infrastructure, including:
- Independent client card identification access system
- Single-person point of entry, guarded 24/7 and monitored by integrated digital video camera surveillance
- Proximity card access control system
- Protected perimeter fence, fitted with intruder sensing
- 24/7 CCTV coverage of perimeter, common areas, facilities management suites.

Every element of our network is monitored, supported (by Cisco, Juniper and Fortinet) and logged 24x7, should an event occur which requires further investigation an on-call engineer is paged and working on the issue within minutes, before any small problem impacts our service.

Our online support is available 24/7 with telephone and email support available from our help desk during working hours, manned by competent staff providing Users with technical support and advice by email or telephone, in clear written or spoken English.

Defect resolution SLA of 5 working hours for a Severity Class 1 issue, 10 working hours for Severity Class 2 and 2 business days for Severity Class 3 issue, as detailed in our Software Maintenance Policy (available online, as well as via a link on the home page of Panacea Software)

Planned maintenance is performed outside business hours, maintenance procedures minimise disruption from unscheduled issues. Business continuity and disaster recovery procedures in place in the event of a catastrophic situation.

Logs and certificates are retained pertaining to the secure disposal of equipment: Hard drives are securely shredded into 15mm strips to prevent recovery of data. Backed-up data stored in proprietary format is automatically deleted and over-written after seven days. Subscribers retain access to retrieve their data for 10 working days after termination of contract; thereafter their data is deleted and destroyed.

Support

Panacea provides technical support to all users including your team, your colleagues, your clients and suppliers. Our help-desk manned by competent staff providing all users with technical support and advice by email or telephone in clear written or spoken English.

Online support, including live chat, user guidance, documentation and videos, is available 24/7 and can be accessed via the support link available on every screen of all Panacea Software applications.

Please click here to read our Support Services Policy

"The support from the Panacea team itself is invaluable - there are very few suppliers who provide this level of support so efficiently and consistently."
Anushka Desai, Buckinghamshire County Council

Password Security

Panacea Software aims to support and promote best practice in password security and to make minimum security requirements mandatory as appropriate in order to protect the confidentiality of our users and their data. Our password security policy is available upon request.

User Access Restrictions

Access to Panacea Software is password protected and the functionality and client data access is restricted according to user role.

Please follow this link to read our User Access Restrictions Policy: https://panacea-software.com/user-access-restrictions-policy/

Environmental Management – ISO 14001:2015

Panacea holds IS0 14001:2015 accreditation for environmental management (certificate available online here: https://panacea-software.com/awards-and-accreditations/). We seek to ensure that all our activities comply fully with relevant environmental legislation, the requirements of ISO 14001:2015 and perceived best practice. We strive for continual improvement of our environmental management procedures.

Please follow this link to read our Environmental Policy: https://panacea-software.com/environmental-policy/

Equal Opportunities Policy

Panacea aims to ensure that there is no discrimination within our company, and where possible amongst our associates. Panacea is an equal opportunities employer. We have a written equal opportunities policy complying with equal opportunities legislation. We follow documented equal opportunities processes and procedures. Panacea is registered on the **Equalities Register**.

Please click here to read our Equal Opportunities Policy: https://panacea-software.com/equal-opportunities-policy/

Real Living Wage Employer

Panacea is proud to be an accredited Real Living Wage Employer (formerly known as London Living Wage). Click here to view our certificate: https://panacea-software.com/awards-and-accreditations/

Health and Safety

Panacea complies with the provisions of the Health and Safety at Work Act 1974. We have a written health and safety at work policy complying with health and safety legislation. Panacea has documented health and safety at work processes and procedures.

Sub-contracting and consortiums

We confirm that Panacea Software Limited will supply all the services, software or licenses included in this tender, with the exception of the hosting services which are sub-contracted to Memset Limited. No other sub-contractors will be appointed to fulfil this contract.

References

Please find below the contact details for four of our public sector clients who would be happy to speak to you about their experience of using Panacea Software. Other references are available upon request.

Kim Parfitt
Customer Strategy & Planning Manager
Buckinghamshire County Council
T: 01296 382915
E: kparfitt@buckscc.gov.uk
Click here for Buckinghamshire County Council's case study

Lesley Gordon
Head of Internal Communications, Change and Business Management
Haringey Council
T: 020 8489 6943
E: Lesley.Gordon@haringey.gov.uk
Click here for Haringey Council's case study

Lucy Elliott
Marketing Manager
Portsmouth City Council
E: lucy.elliott@portsmouthcc.gov.uk
T: 023 9268 8026
Click here for Portsmouth City Council's case study

Lynn Stratton
Deputy Head of Communications
Islington Council
T: 0207 527 8614
E: Lynn.Stratton@Islington.gov.uk

Click here for Islington Council's case study

Case Studies

Please click here to read case studies from a number of our clients in both public and private sector organisations, explaining how they have used Panacea Software and what they have achieved as a result.

Terms and Conditions

Panacea Software Limited accepts the terms of the Call-Off Contract for the G-Cloud 11 Framework Agreement (RM1557.11)

Within these terms, our Terms and Conditions of Use for Panacea Software and any services set out in this bid can be seen here: https://panacea-software.com/terms-of-use

ESCROW can additionally be incorporated into our Licence Agreement if required, as detailed in Appendix 1: ESCROW Agreement, also attached.

Price list

Our fees should be viewed in context of the 35-72% cost savings which all our customers achieve using Panacea Software. We offer discounted rates for Prompt Payment (payment within 10 business days of invoice). Our current price list is attached to this document as Appendix 2: Price List for Panacea Software and you can follow this link to view our rate card online: https://panacea-software.com/pricing/

Company Information

Company name:	**Panacea Applications Limited**
Main address for correspondence:	The Old School, Exton Street London SE1 8UE
Telephone number:	020 7976 0116
E-mail address:	info@panacea-software.com
Website address:	www.panacea-software.com
Company registration number:	05054421
VAT Registration number:	833 31 6740
Registered address:	89 High street Hadleigh Nr. Ipswich IP7 5EA
Terms of use:	https://panacea-software.com/terms-of-use/
Policies:	https://panacea-software.com/support-services-policy/
Awards and accreditations	https://panacea-software.com/awards-and-accreditations/

Conclusion

Public sector organisations using the G-Cloud 11 framework can use Panacea Software to create a management system which will realise valuable efficiencies and cost savings for their organisation while improving adherence to corporate and EU procurement guidelines and compliance with GDPR.

We would be delighted to licence our application to these organisations and we know from our existing public-sector clients that Panacea Software can make a valuable contribution towards meeting their targets for efficiencies and cost savings.

"There must be few organisations who can afford to ignore this product, particularly in today's economic climate where everybody is looking to save money"
Beverley Barker, Southbank University

Appendix 1: ESCROW Agreement

For additional reassurance in terms of business continuity, Panacea can include ESCROW agreement with your subscription agreement, as detailed below:

To add the ESCROW Agreement to your contract, we agree to the following three variations to our Terms of Use, which are available online here: http://www.panacea-software.com/#!terms-of-use/c1yel

1. New Definition:

   "Escrow Agreement" *an Escrow Agreement between Panacea and Finance Chain Limited trading as SES Software Escrow Solutions ("**SES**")*

2. New Clause:

23. ESCROW

23.1 Panacea and the Customer will enter into the Escrow Agreement, the terms of which are set out as Appendix A of this Agreement, subject to the annual payment of £995.00.

23.2 Payment of the Escrow Fees is required annually in advance and time for payment shall be of the essence of the Escrow Agreement

3. New Appendix A will contain the following agreement "Software Escrow Solutions Master Multi-licensee Escrow Agreement 2468"

www.panacea-software.com

Appendix 2: Price List for Panacea Software

Please find our Standard Rate Card followed by our Prompt Payment Rate Card on the following pages or on-line here: https://panacea-software.com/pricing/

Example packages using our Prompt Payment Rate Card

EXAMPLE PACKAGES

You can build on the packages below to create a tailored solution for your organisation. The Company subscription always includes two Administrator users.

PANACEA PROJECT MANAGER

For those managing a high volume of work using your own resources and/or other suppliers.

Modules included	Set-up[1]	Company subscription[2]
Panacea Software Core	£2,400	£4,995
Subscription per additional user[2]		
Administrator		£450
Project Manager		£360
Contributor		£248
File Share		£90
Supplier, Timesheets		FREE

PANACEA ACCOUNT MANAGER

For managing the full project life-cycle from request or concept through to supply-chain management, delivery and charging.

Modules included	Set-up[1]	Company subscription[2]
Panacea Software Core		
Client access		
Client invoicing & charging		
Supplier management		
	£6,800	£8,299
Subscription per additional user[2]		
Administrator		£1,325
Project Manager		£1,060
Contributor		£660
File Share		£90
Finance officer		£92
Supplier, Client, Timesheets		FREE

PANACEA MEDIA MANAGER

All the media management tools you need in one fully-integrated platform.

Modules included	Set-up[1]	Company subscription[2]
Reach		
	£2,100	£3,150
Subscription per additional user[2]		
Administrator		£210
Project Manager		£190

PANACEA BRAND MANAGER

For those responsible for the integrity and control of brand and visual identity.

Modules included	Set-up[1]	Company subscription[2]
Panacea Software Core		
Client access		
Brand management[4]		
	£3,200	£6,670
Subscription per additional user[2]		
Administrator		£875
Project Manager		£700
Contributor		£481
File Share		£90
Supplier, Client, Timesheets		FREE

PANACEA E-PROCUREMENT

Fully automated management of any number of contracts (DPS, Framework) from e-tender through to call-off and order management.

Modules included	Set-up[1]	Company subscription[2]
Panacea Software Core		
e-Procurement		
Supplier selection analysis		
	£4,100	£6,090
Subscription per additional user[2]		
Administrator		£750
Contract Manager		£600
Buyer		£248
Evaluator		FREE
Supplier		FREE

PANACEA ASSET MANAGER

End-to-end management of all your digital assets.

Modules included	Set-up[1]	Company subscription[2]
Asset Manager		
	£1600	£4,480
Subscription per additional user[2]		
Administrator		£350
Asset Manager		£280
Importer, Library user		FREE

Prices quoted for 10-day payment terms. if you require 30 days to settle invoices. please see our standard rate card.
[1] Estimated set-up fees are subject to requirement. [2] Prices quoted are for annual payment of subscription fees. quarterly payment can be accommodated subject to a 3% mark-up. [3] Maintenance is charged at 20% of subscription fees from year 2 onwards.
[4] Bespoke set-up, branded templates, additional development and other services will be quoted subject to requirement.

PANACEA SOFTWARE

RATE CARD

	Set-up[1]	Company subscription[2]	Subscription per additional user[2] Company subscription includes two Administrator users: Admini-strator	Project Manager	Contract Manager	Buyer	Contri-butor	File Share	Finance Officer	FREE
Panacea Software Core										FREE access to the required modules for an UNLIMITED number of the following users: Asset user • Client • Evaluator • Supplier • Timesheet user
Job bag, task list and schedule, automated estimating for one service (additional categories can be added),costs and transactions, document archive, notes, emails, contact database, expenditure report and resource scheduler with calendar	£2,592	£5,395	£486	£389	£389	£267	£267	£97	£21	
Per additional automated estimating category or price matrix	£108	£107	£27	£22	£22	£15				
Client access										
Allowing colleagues or clients to manage their requests or enquiries. Request types, and products and services can be tailored to suit each different client organisation, department or team	£108	£1,512	£378	£302	£302	£208	£208			
Budget holder authorisation	£108	£967	£270	£216	£216	£149				
Supplier transactions (Purchase-to-Pay)										
Invoice payment (upload files for finance system)	£1,728	£194	£54	£43	£43	£30			£39	
Supplier delivery confirmation	£108	£967	£270	£216	£216	£149	£149			
Supplier invoice submission	£108	£297	£81	£65	£65	£45	£45			
Client goods receipt notification	£108	£297	£81	£65	£65	£45	£45			
Supplier selection analysis report	£108	£107	£27	£22	£22					
Client invoicing or charging										
Charging (upload files for finance system or generate invoices)	£1,728	£194	£54	£43	£43				£39	
Brand management										
Branded artwork creator: create and manage bespoke branded templates	To quote	£297	£81	£65			£45			
Asset Manager (digital asset management)	£432	£1,512	£378	£302						
Media management										
Reach (CRM, enquiries, press releases, e-mails, project management)	£2268	£3402	£227	£205						
e-Procurement										
e-Tender, questionnaire (DPS, PQQ, ITT), evaluation, qualification by lot, evaluation report	£1,728	£1,075	£297	£238	£238					
Price evaluation	£864	£427	£108	£86	£86					
Timesheets	£324	£297	£81	£65	£65	FREE	FREE			
Translation and Interpreting	£3,456	£2,371	£593	£474	£474	£326	£326			
Additional modules										
Consent Manager	£216	£535	£108	£108						
Client feedback	£864	£297	£81	£65	£65	£45	£45			
Performance Report	£108	£107	£27	£22	£22				£21	
Report (per standard option)	£54	£107	£27	£22	£22				£21	
Request Purchase Order Number Emailer	£216	£194	£54	£43	£43	£30	£30			
Schedule Emailer	£216	£194	£54	£43	£43	£30	£30			
Stock Reports	£216	£194	£54	£43	£43				£39	

The prices quoted are for 30-day payment terms. We offer discounted rates to organisations who commit to 10-day prompt payment terms. Enterprise subscription is also available for high volumes of users. 1. Estimated set-up fees are subject to requirement. 2. Prices quoted are for annual payment of subscription fees, quarterly payment can be accommodated subject to a 3% mark-up. 3. Maintenance is charged at 20% of subscription fees from year 2 onwards. 4. Bespoke set-up, branded templates, additional development and other services will be quoted subject to requirement.

PANACEA SOFTWARE

PROMPT PAYMENT RATE CARD

	Set-up[1]	Company subscription[2]	Subscription per additional user[2] Company subscription includes two Administrator users: Admini-strator	Project Manager	Contract Manager	Buyer	Contri-butor	File Share	Finance Officer	FREE
Panacea Software Core										FREE access to the required modules for an UNLIMITED number of the following users: Asset user • Client • Evaluator • Supplier • Timesheet user
Job bag, task list and schedule, automated estimating for one service (additional categories can be added),costs and transactions, document archive, notes, emails, contact database, expenditure report and resource scheduler with calendar	£2,400	£4,995	£450	£360	£360	£248	£248	£90	£20	
Per additional automated estimating category or price matrix	£100	£99	£25	£20	£20	£14				
Client access										
Allowing colleagues or clients to manage their requests or enquiries. Request types, and products and services can be tailored to suit each different client organisation, department or team	£100	£1,400	£350	£280	£280	£193	£193			
Budget holder authorisation	£100	£895	£250	£200	£200	£138				
Supplier transactions (Purchase-to-Pay)										
Invoice payment (upload files for finance system)	£1,600	£180	£50	£40	£40	£28			£36	
Supplier delivery confirmation	£100	£895	£250	£200	£200	£138	£138			
Supplier invoice submission	£100	£275	£75	£60	£60	£41	£41			
Client goods receipt notification	£100	£275	£75	£60	£60	£41	£41			
Supplier selection analysis report	£100	£99	£25	£20	£20					
Client invoicing or charging										
Charging (upload files for finance system or generate invoices)	£1,600	£180	£50	£40	£40				£36	
Brand management										
Branded artwork creator: create and manage bespoke branded templates	To quote	£275	£75	£60			£41			
Asset Manager (digital asset management)	£400	£1,400	£350	£280						
Media management										
Reach (CRM, enquiries, press releases, e-mails, project management)	£2100	£3150	£210	£190						
e-Procurement										
e-Tender, questionnaire (DPS, PQQ, ITT), evaluation, qualification by lot, evaluation report	£1,600	£995	£275	£220	£220					
Price evaluation	£800	£395	£100	£80	£80					
Timesheets	£300	£275	£75	£60	£60	FREE	FREE			
Translation and Interpreting	£3,200	£2,195	£549	£439	£439	£302	£302			
Additional modules										
Consent management	£200	£495	£100	£100						
Client feedback	£800	£275	£75	£60	£60	£41	£41			
Performance Report	£100	£99	£25	£20	£20				£20	
Report (per standard option)	£50	£99	£25	£20	£20				£20	
Request Purchase Order Number Emailer	£200	£180	£50	£40	£40	£28	£28			
Schedule Emailer	£200	£180	£50	£40	£40	£28	£28			
Stock Reports	£200	£180	£50	£40	£40				£36	

Prices quoted for 10-day payment terms, if you require 30 days to settle invoices, please see our standard rate card. Enterprise subscription is also available for high volumes of users. [1] Estimated set-up fees are subject to requirement. [2] Prices quoted are for annual payment of subscription fees, quarterly payment can be accommodated subject to a 3% mark-up. [3] Maintenance is charged at 20% of subscription fees from year 2 onwards. [4] Bespoke set-up, branded templates, additional development and other services will be quoted subject to requirement.