

Pricing Document

Mosaic Social Care Case Management

GCloud 11



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This pricing document does not constitute a formal offer and is for information purposes only. Should the customer subsequently wish to proceed, the normal agreed contracting process will be applied, including the provision of fixed pricing.

1. Mosaic Social Care Case Management

1.1 Pricing

Software/ user band	Min 100 users. Price per user, per year	101<250 users. Price per user, per year	251<500 users. Price per user, per year	201<1000 users. Price per user, per year	1001+ users Price per user, per year
Mosaic Children's Social Care Case Management	£200	£80	£50	£25	£15
Mosaic Adults Social Care Case Management	£200	£80	£50	£25	£15
Mosaic Children's and Adults Social Care Case Management	£320	£120	£70	£25	£15
Mobile Apps*	£POA	£POA	£POA	£POA	£POA
MeLearning*	£POA	£POA	£POA	£POA	£POA

Software/ user band	Enterprise Price per year
Mosaic Children's Social Care MASH Form*	£7,800
Mosaic Adults Social Care MASH Form*	£7,800
Mosaic Children's and Adults Social Care MASH Form*	£10,400
Mosaic Children's Social Care Signs of Safety (SoS) Form*	£19,500
Mosaic Children's Social Care Outcomes Stars Form*	£19,500

* Requires Mosaic Social Care Case Management

1.2 Example pricing

For clarity, we have provided an example cost calculation based on 650 names users below:

Software/user band	Min 100 users. Price per user, per year	101<250 users. Price per user, per year	251<500 users. Price per user, per year	501<1000 users. Price per user, per year	Total price per year for 650 users
Mosaic Children's Social Care Case Management	£200 x 100 users = £20,000 +	£80 x 150 users = £12,000 +	£50 x 250 users = £12,500 +	£25 x 150 users = £3,750	= £48,250
Mosaic Children's Social Care MASH Form	Enterprise £7,800				=£7,800
Total per year					= £56,050

2. Pricing notes

2.1 General

The price provided is indicative, provided for budgetary purposes only.

A full quotation can be provided on receipt of full specification by the customer including the number of named users, modules, interfaces, instance, hosting and project management, training, data migration and testing services etc, required.

As the data controller for any personal data held on the Mosaic system, please note that it is the Customer's responsibility for ensuring that any sharing/processing of personal data with/by third parties via any interfaces is lawful pursuant to one or more of the grounds for processing set out in article 6 of the GDPR and that the sharing/processing of any special categories of personal data is lawful pursuant to one of the grounds set out in article 9, paragraph 2 of the GDPR.

2.2 Licence

The Mosaic licence is for up to the appropriate number of Mosaic Case Management system named users as specified in the quotation. Number of users will be confirmed each contract anniversary and pricing adjusted accordingly.

Provision of the system is subject to the Mosaic End of Life Policy.

Mosaic licences are supplied for the duration of the contract and are subject to the respective licence terms for Servelec software products (including third party licences)

Alternative pricing models are available on request.

2.3 Pricing

Pricing is based on a minimum of 100 named users, on a per user, per year basis.

Pricing is subject to annual indexation. This will be based on the prevailing CPI rate of the respective year.

Fees are payable annually in advance.

Prices are based upon our standard SLA.

No pricing has been provided for third party licences that the Customer would need to contract directly with.

All prices exclude UK Value Added Tax (VAT) which shall be chargeable in accordance with UK legislation and shall be invoiced at the prevailing rate.

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Quotations are valid for 60 days.

Pricing is exclusive of implementation, data migration, non-standard configuration, training, testing, hosting, instances, BO Universes, and integrations.

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