



# SelfCareHub Pricing Schedule

The cost for the SelfCareHub is split into two distinct phases:

- Phase 1: Business Analysis
- Phase 2: Local Development & Implementation

## **Phase 1: Business Analysis:**

The business analysis phase determines local business drivers, health priorities, clarifies deployment requirements, covers integration issues, seeks to understand how the separate functionality components will be used and by who, considers local content implications, new conditions or functionality that the version might offer etc. The resulting report feeds the local business case, develops an outcome framework and determines the cost for local development and implementation (Phase 2).

Experience has shown that time and consideration in this phase pays dividends in Phase 2. The Phase 1 analysis has a cost of **£15,000**.

## **Phase 2: Local Development & Implementation:**

Depending on the level of customisation, additional development and local content required – as determined in Phase 1 – full deployment of the SelfCareHub will be in the range of **£50,000-£80,000**. This includes all support in Y1.

## **Y2+ Support Pricing:**

Year 1 support of the SelfCareHub is included in the annual licence, including but not limited to monthly management information, system upgrades and technical helpdesk. Thereafter annual SelfCareHub support costs are **60% of the Y1 costs** (combined analysis, development and implementation price).

## **Development Pricing:**

Any additional development required will be charged at £800 per day. All work will be quoted separately and agreed by both parties in advance.

## **Business Analysis Pricing:**

Any further business analysis required will be charged at a daily rate of £600. All work will be quoted separately and agreed by both parties in advance.

**Training Pricing:**

The SelfCareHub is a customer and health-worker focused solution, which has been through significant user testing and is straightforward in its operation and usability. We do not anticipate the need for training on the actual solution. However, subject to Business Analysis outcomes there may be a need for training around internal business change and / or the content management system (CMS). All training will be charged at a daily rate of £500. Again this work would be quoted separately and agreed by both parties in advance.

**All rates are subject to VAT and payable annually**

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