



---

## G-Cloud 11 Service Definition

**COLLABORATOR**

---

10<sup>th</sup> May 2019

# G-Cloud 11: Service Definition

## Collaborator

---

### Overview

Collaborator is a market insight service for the Public Sector. It signposts readers to commercial projects and initiatives that are being undertaken by other Local Authorities, and optionally NHS Trusts and some CCG's in England<sup>1</sup>.

Collaborator provides a digest of **emerging** projects being undertaken by the public sector. All data is tethered on original council meeting papers<sup>2</sup>. The service focuses specifically on the early stages of projects that are likely to result in a procurement at some point in the future.

Commissioners, Procurement Professionals and Contract Managers use Collaborator to:

- See when other public bodies are developing a procurement strategy for a service that they need to procure, hence giving the two organisations an opportunity to make contact and create a joint procurement.
- Identify other public bodies who have already procured a service that is relevant to them. This gives the commissioning organisation an opportunity to make contact with the other public body, gain the benefit of their experience with regard to the specific procurement in question, and borrow procurement, contract and legal documents.
- Search by service category and read about planned, and completed procurements for the service in question.

Collaborator covers the following 5 Markets:

- Health & Care
- ICT & BPO
- Highways and Transport
- Waste & Environment
- Building Services

---

<sup>1</sup> If the NHS/CCG option is taken up

<sup>2</sup> And NHS/CCG meeting papers, if that option has been taken up by the client

## Functionality

Collaborator is a Software as a Service Cloud based service, hosted on Microsoft Azure.

The Collaborator service is delivered via a secure web front end. Log-ons are provided to registered users. The only client-side technology requirement is an internet connected PC or tablet operating IE10 or above, Firefox, Chrome or Safari.

## Existing Clients

Porge clients include, Worcestershire County Council, Barnsley Metropolitan Borough Council, Sheffield City Council, North Yorkshire County Council, LGA and Crown Commercial Service.

## Training

One face to face training session, plus up to 4 web training sessions are included within the cost of each Illuminator PS subscription.

## Ordering

The service starts within 2 working days of the receipt of a valid order, and runs for the subscription term (either 1 or 2 years) from the service start date.

### Background to Porge Ltd

Porge was established in 1999, and since then it has developed a reputation as one of the leading providers of public sector market insight. Until 2014 Porge's clients were solely private sector suppliers. Most of the big suppliers to the Public Sector have used Porge to help them sell their services into the Local Authorities, NHS Trusts and CCG's. Illuminator was launched in 2014, at which point Porge started selling its services into the Public Sector.

Porge is based in Cheltenham, Gloucestershire.