zsahForms SaaS Pricing; G Cloud11
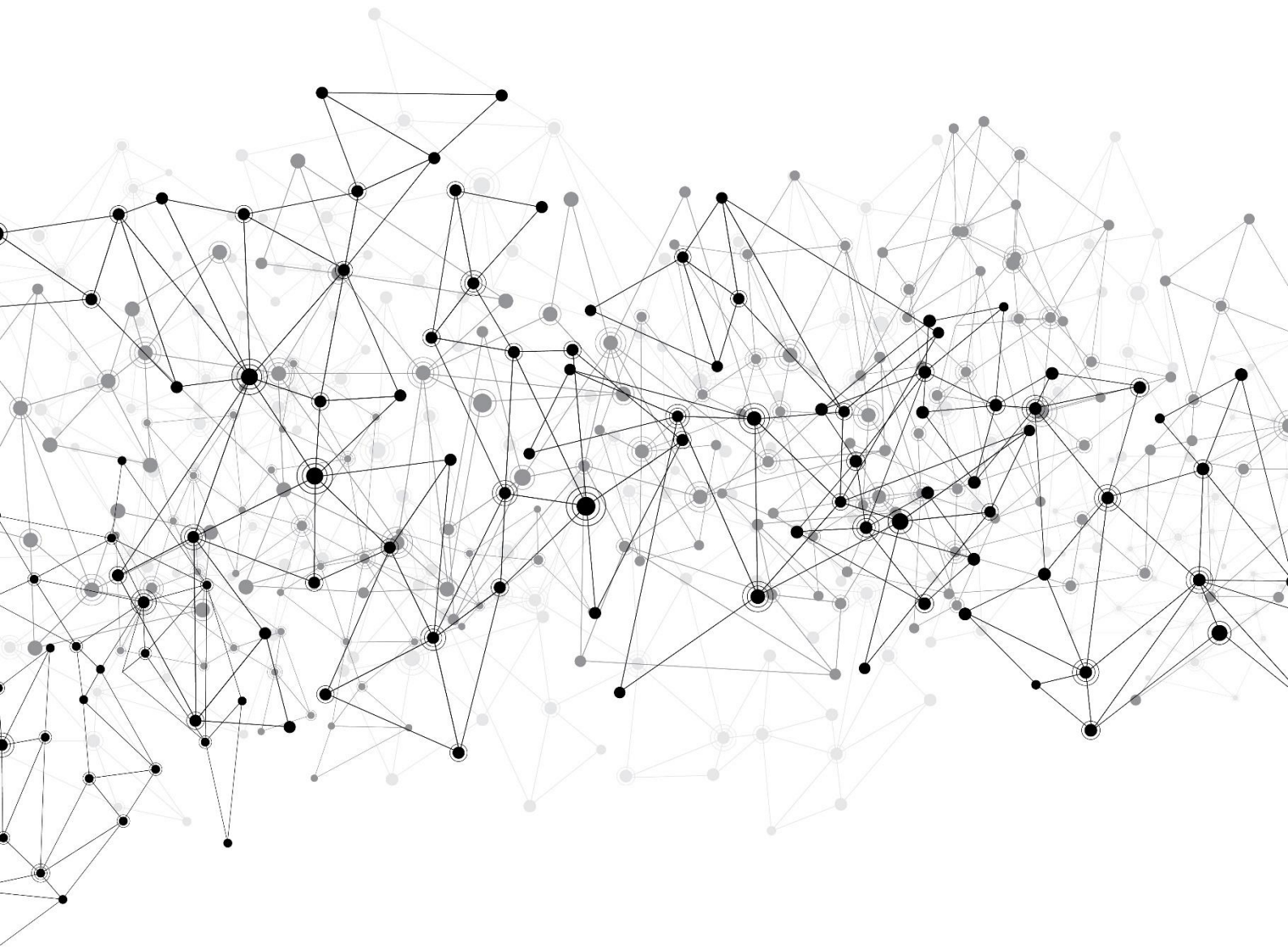
ZsahForms SaaS solutions are dedicated to the UK Public Sector and cover a range of specialist services including but not limited to generic or clinical data collections, case management, surveys, audits, risk management clinical trial / research data collection, and many other use cases. The services are suitable for holding OFFICIAL and OFFICIAL-SENSITIVE data with connectivity to PSN, Internet, and HSCN networks. Data interchange and integration is supported with other systems.

1. PRICING OVERVIEW

There are 4 elements to the pricing of this service. Different options are available within each element:

    A. An initial on-boarding / implementation charge
    B. Hosting options (hosting costs are included in annual subscription fees)
    C. Platform subscription charges
    D. Support charges
    E. Interface integration, Project Management, Training (optional)

For an initial 2 month Free Trial of the baseline platform please contact us for information.

Service Type	Description	Pricing**	Pricing Type
On-boarding Implementation	Includes, initial platform configuration to allow data collection customisation, and onsite or remote Training (one day)	£10,850	One-off
Baseline platform licence fee	Flat fee baseline platform licence fee	£2,400	Annual
Per data collection	See Platform Product Subscription Fee Schedule	Refer to Table Below	Annual
Interfaces	one-off charge per interface	£10,850	Optional
Project Management	Additional on-site Project Management, per day	£900.00 + expenses	Optional
Training	Additional on-site Training, per day	£700.00 + expenses	Optional

Product Subscription Fee Schedule

Product	Number of Data Collections	Number of Responses	Annual Subscription Cost
ZsahForms A	Up to 5	Unlimited	£7,500
ZsahForms B	5-25	Unlimited	£9,750
ZsahForms C	25-50	Unlimited	£25,000
ZsahForms D	Greater than 50	Unlimited	£50,000

2. HOSTING OPTIONS

ZsahForms is hosted on the specifically built hosting platform for the application which comes with ISO27001 and Cyber Essentials certification and is all hosted in the UK by a UK sovereign company, zsah.

It is possible to self-host, and it is possible for zsah to manage Azure or AWS hosting for the ZsahForms. On-boarding, implementation costs and platform subscription fees apply.

All hosting is provided as a fully managed service. Our hosted solutions are maintained by our own specialist support staff in the UK.

3. SUPPORT OPTIONS

Support pricing options for the ZsahForms platform is designed to be easy to use, we can provide a range of support packages to ensure your team is fully conversant with its features.

Bronze Support Package (e-mail support) £3,000 Annually

Standard help desk support provided 9am – 5pm, Monday through Friday excluding Public holidays. Service levels are defined in the associated Service Definition document

Silver Support Package (e-mail + phone s+ webchat) £3,500 Annually

Standard help desk support provided 9am – 5pm, Monday through Friday excluding Public holidays. Service levels are defined in the associated Service Definition document

Gold Support Package (e-mail + phone s+ webchat 24/7) £10,500 Annually

24/7 e-mail, phone and webchat support including public holidays. Service levels are defined in the associated Service Definition document

Custom support

We will be happy to tailor a specific support package for your requirements, if the three options detailed above will not suffice. All custom support pricing is based on the ZsahForms SFIA rate card, plus VAT.