IBM Business Process Manager Express on Cloud

Cloud Service

IBM Business Process Manager on Cloud Express is a software-as-a-service solution that provides a business process management platform for visibility and management of business processes. The Cloud Service includes process design, execution, monitoring, and optimization capabilities.

The following base capabilities are provided to users for whom Client acquires entitlements for.

1. Operating Environment – provides a single instance with a dedicated development, and production runtime environment with the following characteristics:
    *   Development environment – a virtual Process Center Standard environment with at least one cluster member. Capacity for the development environment is based on the default quantity of authors plus any additional authors purchased for the Cloud Service instance.
    *   Process runtime environment – a virtual Process Server Standard environment with one cluster member. Capacity for the process runtime environment is based on the number of Authorized Users purchased for the Cloud Service instance.
2. Cloud Service Web Site – provides a web site for users to access the operating environments and administration capability for configuring and managing the Cloud Service.
3. Virtual Private Network (VPN) – provides an optional single software based VPN connection for secure and encrypted communication from the Cloud Service to systems external to the Cloud Service. Information about the VPN will be provided upon written request. This request should be sent to SupportBPMonCloud@us.ibm.com.
4. Email Notifications – provides a notification function that notifies users about their Cloud Service access, password changes and will also notify administrators of Cloud Service status and scheduled changes.
5. Automatic Online Backup – performs a daily backup that can be used for automated recovery of the Cloud Service. The backup is encrypted and stored at a different data center location in the same global region.
6. Automated Monitoring and Recovery – monitors the availability of the Cloud Service and executes a recovery if it becomes unresponsive or unreachable.
7. Scheduled Service Updates – Maintenance and feature updates to the Cloud Service occur every 30 to 90 days. IBM will provide a two-week notification to Account Administrators prior to scheduled service updates. For major updates that involve an IBM Business Process Manager version upgrade, IBM will coordinate with Clients to upgrade the development environment to enable Clients to test the new version before the process runtime environment is upgraded. Clients are responsible for testing any process application at the new version within the development environment and providing feedback to IBM within 30 days on any issues.
8. Account Administrator – has a user login and password which provides access to the operating environment in order to manage a user's access to the operating environment and assign and delete user roles. Multiple users may be granted Account Administrator access.

Optional Services

IBM Business Process Management on Cloud Express Additional Author
The Cloud Service provides a purchase option for additional users to access and use the IBM Process Designer Enabling Software.

A full service description of IBM Business Process Management on Cloud can be found at https://www-03.ibm.com/software/sla/sladb.nsf/pdf/7605-03/$file/i126-7605-03_10-2018_en_US.pdf

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Product Description – Authorised User per Month basis	Granular Quantity Tier	Price per User per Month
IBM Business Process Manager on Cloud Express Authorized User per Month	10 - 14	£232.00
IBM Business Process Manager on Cloud Express Authorized User per Month	15 - 19	£201.00
IBM Business Process Manager on Cloud Express Authorized User per Month	20 - 24	£168.00
IBM Business Process Manager on Cloud Express Additional Author Authorized User per Month	1	£91.92

All prices quoted exclude VAT.

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