Experis Ltd
A Creative Response to a moving Marketplace

G-Cloud 10

Experis™
ManpowerGroup

About Experis

Experis is the global leader in professional resourcing and workforce solutions, working with over 80% of the Fortune Global 500 and deploying more than 38,000 skilled individuals every day. With services ranging from interim and permanent recruitment to managed services and consulting, we accelerate careers and drive business growth.

We are a different kind of Talent Company - we precisely deliver in-demand talent for mission-critical positions, enhancing the competitiveness of the organisations and people we serve. From interim and permanent recruitment, to managed services and consulting; we deliver high-impact solutions that enable our clients to achieve more than they ever thought possible.

Back in 1987, we were founded as Elan and Nicholas Andrews and over the years, our company evolved into Jefferson Wells and Manpower Professional too. Today, we are Experis: the UK and Ireland's leading IT resourcing specialist, and the professional resourcing arm of the world's workforce expert, ManpowerGroup.
As the world of work has changed and developed through the years, within the Public Sector specifically, we have moved with it – constantly adapting and reimagining possibilities to ensure we can continue to provide the highest level of service and opportunity to both our clients and workforce.

As a supplier to the HM Government via a number of different frameworks for over 20 years, Experis has a proven capability to provide solutions at different levels – from contingent labour daily rate contractors, to fully managed packaged services.

We also work within and manage Security Cleared environments up to Developed Vetted (DV) and so can respond to all opportunities with the correct compliance and a proven capability to deliver at the highest level.

Please get in touch and let us know how we can assist and find you a creative solution

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Our Services

Name of Service	Types of roles	Functionality / Capability
Business Change & Transformation	• Business Change Manager • Transformation Consultant • Benefit Realisation	Change and Transformation is crucial for ensuring any project or programme is a success. Experis has over 20 years' experience enabling the delivery of successful IT Transformation projects across Central, local and non-departmental bodies.
Testing / Quality Assurance	• Test Analyst (functional & non-functional) • QA Analyst • Test Manager • User Acceptance test (UAT) • Penetration testing	Testing is a complex and crucial IT function that can be the difference between a successful and disastrous deployment / migration / delivery of a project. Experis can deploy Test specialists in any environment quickly with proven quality and success
Solution / Technical Architecture	• Solution Architect • Technical Architect • Cloud Architect • Data Architect • Network Architect • Infrastructure Architect • Service Architect • Business Architect • Systems Architect	A good Solution Architect is critical to ensure a project can start and finish successfully. In a world where IT is changing constantly faster than ever before it is vital that the project can adapt and deliver at a high quality and within the capability of the end client's resources. Experis has delivered/enabled multi-million pound projects within Government for over 20 years.
Project & Programme Management	• Project Manager • Programme Manager • Agile Project Manager • Scrum Project Manager • Programme Director • Project Support • Junior Project Manager • Project Planner • Project Management Office (PMO)	Experis work with expert Project and Programme Managers at all levels across the country. We have deployed and delivered multi-million Government Projects. Crucial to successfully delivery is: • Risk Management • Scoping out • Communication • Business Case • Supplier / Vendor Management • Budget management

Business Analysis	• Business Analyst • Systems Analyst • Technical Analyst • Process Analyst • Data Analyst	A competent and successful Business Analyst will: • Capture business requirements • Complete As is / To be Analysis • Provide Project Support
Software / Web Development & Programming	• Software / Web Developer • Mobile Developer • Full Stack Developer • Programmer • Coder	Software and Web Development is a constantly developing specialism that is becoming increasingly harder to keep on top of – especially with the growing demand for ensure everything is digital. We have enabled the successful delivery of multiple Government Web / Software projects.
Scrum Mastery / Agile Coaching	• Scrum Master • Agile Coach • Scrum Delivery Manager • Agile Delivery Manager • Scrum / Agile SME	It is crucial that an expert in Agile / Kanban has the capability to understand the context of an organisation to deliver maximum effectiveness of an Agile way of working.
Cloud Solution (AWS, Azure)	• Cloud SME • AWS Architect • Azure Architect	Cloud solutions can transform and enable better ways of working if implemented successfully. With an increasing range of options on the marketplace, choosing the right one is essential. At Experis we work with a wide range of Consultants to ensure we can delivery quickly and on budget.
Database Administration (DBA)	• Database Administrator (DBA) • Database Manager • Data Systems Manager	Experis has over 20 years' experience delivering successful DBA projects at all levels. A successful project will have highly qualified and experienced DBA's. Key technologies include: Oracle, SQL, Postgres, Mongo, AWS, Apache etc.
Virtual Solutions (VMWare, Citrix, Wintel)	• Virtual Specialist • VMWare Engineer • Citrix Engineer • Wintel Engineer	Working within a virtual environment is now considered standard practice. It is therefore crucial that environments are managed and developed effectively to ensure digital / virtual solutions are delivered and utilised to its maximum potential.
Networking & Security Solutions	• Network / Security Engineer • Cisco SME • Security Specialist	Network and Security are vital to ensuring a project can deliver to the correct standards and will directly affect an organisations ability to effectively communicate successfully.

Desktop Support – 1st through to 3rd Line	• 1st /2nd / 3rd Line Engineer • Service Desk Support • Service Desk Manager	Experis can deliver Desktop support right through from 1st to 4th line expertise in a variety of specialisms including: virtual, networking, security, 1st line, 2nd line, 3rd line, cloud etc.
Service Delivery (ITIL)	• Service Transition Manager • Service Architect • Service Delivery Manager • ITIL SME • ITIL Expert	Service Delivery / Service Management is crucial for successful delivery of an IT Project. Our Service Specialists will bring their experience and expertise to ensure successful delivery.
IT Training	• Training Manager • Training Consultant • IT Trainer • Training Development Manager	Experis works with Training Specialists across the country that will work alongside technical teams to deliver successful training schedules. Our trainers work at all levels of the business to ensure everyone within the business has the same access and capability
Health / NHS Support & Services	• Various IT roles	Experis has been a supplier to the Department of Health and NHS for many years. We provide technical and business expertise at all levels within the health sector.
User Experience / UX Specialism	• User Experience (UX) Designer • User Researcher • Interaction Designer • User Interface Designer • Product Designer / Manager • Front-End Web Developer	In the digital age User Experience has become business critical. Ensuring that an organisation has the right interface via website or mobile device has a real impact on its success Choosing the right products and tools can be the difference between great and good. Our experience and expertise in this area will ensure successful delivery of your project.
DevOps Specialism	• DevOps Engineer • DevOps Developer • DevOps Specialist	DevOps is becoming an essential role within any organisation. Specialists in this area are able to increase an organisations ability to deliver applications and services at a high velocity. Experis has extensive experience of successful delivery within Government of DevOps solutions.

Big Data Specialist / Data Scientist	• Data Specialist • Data Scientist • Data Engineer • Data Architect	Big Data has become increasingly important in recent years and the demand for reliable and qualified Big Data Specialists has increased with it. In a data-driven world, those that can turn data into insight are going to win. Experis can offer insight and experience on a range of data driven specialisms including visualisation, processing, and storage and source management.
Robotic Process Automation	• Consultancy • Development • Test and release • Ongoing Support	Experis Project Solutions offers Robotic Process Automation solutions to enable our clients to build virtual workforces that are able to carry out repeatable business activities. The Experis RPA Practice delivers rapid and cost-effective solutions to automation challenges around front office processes. RPA solutions are designed to be scalable and deliver significant reductions in the amount of time that people spend repeating tasks.
ITSM Consultancy	• Consultancy • Deployment • Integration • Migration	Experis Project Solutions offers open ITSM solutions for multi-sourced IT services. Through a suite of technology, we can deliver rapid and seamless ITSM Switching and Service Integration with value streams of real-time tickets and machine operations across a wide range of platforms and detectable business events.
Cloud Solution (Office 365, AWS, Azure)	• Office 365 Consultants • Cloud SME • AWS Architect • Azure Architect	Cloud solutions can transform and enable better ways of working if implemented successfully. With an increasing range of options on the marketplace, choosing the right one is essential. At Experis we work with a wide range of Consultants to ensure we can delivery quickly and on budget.

Our Approach to Service Management

Experis offers a comprehensive and proven capability to provide a dedicated and experienced Service Management approach to the projects we are invited in to. We offer a dedicated team of Account Managers to service your requirements and act as the single point of contact for any queries and enquiries. We have a proven capability in the Public Sector of providing excellent service in this way.

We will take a hands-on approach in providing a unique and tailored solution to any requirements. We have a dedicated team of Service Managers that will devote themselves to project maintenance and delivery through proven methodologies and agreed upon timescales. We will draw upon our 30+ years in the industry to deliver at the highest quality, on time, and to budget. We recognise that so often the best talent and expertise to drive a project on to completion at the highest possible level requires industry experts from a range of different IT specialisms. As market leaders in talent solution we will deliver alongside experts to help guarantee success.

As part of our offering we will also offer regular review meetings to make sure the project / programme is on schedule and progress any issues that may have arisen as quickly as possible. Customer satisfaction is at the heart of delivering a successful project and our reputation in the marketplace is crucial to maintaining these relationships. As a regular supplier to a number of high profile Central Government clients for several years we are confident in our capability and will do all we can to raise our profile even higher. The review meetings will assess not only our performance but also the capabilities within the project / programme itself. Our experience tells us that keeping on top of the smaller issues as they arise is crucial to ensuring they do not spread and become much larger issues and ultimately costing the business time and money. Again – our 30 years' experience in the Public Sector will help guide us with regards to this.

At the conclusion of every project, we will take time to gather feedback and provide an opportunity to give formal feedback on performance.