

Cloud Hosting

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Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact. Our Contact details:

+0044 (0)560 303 4826

ukpsframework.response@dxc.com

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1. Service pricing

1.1. Managed X86 virtual machines

Table 1. X86 Virtual Machines and Scaled Instances

Virtual Machine - VMware	Frequency	Unit	Price
1vCore, 2vGB	Monthly	VM	£340.00 (with DR) £255.00 (no DR)
vCore uplift	Monthly	VM	£130.00
vGB RAM uplift	Monthly	VM	£85.00
Small Scaled Instance (6vCore, 48vGB)	Monthly	Scaled Instance	£1,481.00
Medium Scaled Instance 8vCore,64 vGb	Monthly	Scaled Instance	£1,750.00
Large Scaled Instance 10vCore,80 vGb	Monthly	Scaled Instance	£2,182.00
Full Blade Instance 12Vcore, 96vGb	Monthly	Scaled Instance	£2,693.00

1.2. Managed Unix virtual machines

Table 2. AIX Virtual Machines

Virtual Machine - AIX	Frequency	Unit	Price	Note
1vCore, 10 GB	Monthly	VM	£245.00	Only consumable if Physical platform ordered

Table 3. Solaris Virtual Machines

Virtual Machine - Solaris	Frequency	Unit	Price	
1vCore, 10GB	Monthly	VM	£131.00	Only consumable if Physical platform ordered

Table 4. HP UX Virtual Machines

Virtual Machine – HP UX	Frequency	Unit	Price
1vCPU, 4 GB RAM	Monthly	VM	£568.00 (with DR) £352.00 (no DR)
Active DR	Monthly	Core	£217.00
RAM Uplift	Monthly	GB	£90.00

1.3. Managed mainframe services

Table 5. VME Mainframe

VME Mainframe	Frequency	Unit	Price
VMEMillion Instructions per Second (Live)	Monthly	MIP	£512.00
VMEMillion Instructions per Second (BC)	Monthly	MIP	£95.00
Live environment of 3,140 MIPs	Monthly		£1,408,200.00
BC environment of 2,880 MIPs	Monthly		£273,120
VME Replicated Storage	Monthly	GB	£6.50
VME Storage	Monthly	GB	£3.30

Table 6. IBM MVS Mainframe

IBM Z series Mainframe	Frequency	Unit	Price
MVS MIP	Monthly	MIP	£110.00
ACCORD software Stack upgrade	Monthly	MIP	£70.00
LEGACY software stack upgrade	Monthly	MIP	£412.00
MVS Replicated Storage	Monthly	GB	£3.40
MVS Storage	Monthly	GB	£1.70

1.4. Physical server options

Table 7. Physical Servers

Service	Frequency	Unit	Price
Small X86 Host	Monthly	Physical Host	£510.00
Medium X86 Host	Monthly	Physical Host	£872.00
Large X86 Host	Monthly	Physical Host	£1,270.00
Extra-Large X86 Host	Monthly	Physical Host	£3,515.00
Small AIX Physical Host	Monthly	Physical Host	£1,326.00
Medium AIX Physical Host	Monthly	Physical Host	£3,012.00
Large AIX Physical Host	Monthly	Physical Host	£5,825.00
AIX Type A Unit	Monthly	Physical Host	£18,363.00
AIX Type B Unit	Monthly	Physical Host	£10,055.00
AIX Type C Unit	Monthly	Physical Host	£5,360.00
Solaris Workload Server – Small	Monthly	Physical Host	£1,665.00
Solaris Workload Server – Medium	Monthly	Physical Host	£2,493.00
Solaris Workload Server – Large	Monthly	Physical Host	£4,550.00



1.5. Storage

Table 8. SAN Storage

Storage	Frequency	Unit	Price
Tier 1 Storage	Monthly	1GB	£1.90
Tier 2 Storage	Monthly	1GB	£1.60
Tier 3 Storage	Monthly	1GB	£1.05

1.6. Backup

Table 9. Data Backup

BUR	Frequency	Unit	Charge
BUR - Backup Service Management	Monthly	GB	£0.35

1.7. Licences

Table 10. Software Licenses

Licence Type	Frequency	Unit	Charge
Windows Standard OS - Physical Server - Small, Medium, Large	Monthly	Physical Server	£ 25.00
Windows Standard OS - Physical Server - x-Large	Monthly	Physical Server	£ 46.00
Windows Enterprise OS - Physical Server - Small, Medium, Large	Monthly	Physical Server	£ 73.00
Windows Enterprise OS - Physical Server - x-Large	Monthly	Physical Server	£ 154.00
Windows 2008 OS - Virtual Server - vCPU	Monthly	Virtual CPU	£ 3.56
Windows 2012 OS - Virtual Server - vCPU	Monthly	Virtual CPU	£ 3.56
RedHat Linux OS - Physical Server - Small, Medium, Large	Monthly	Physical Server	£ 55.00
RedHat Linux OS - Physical Server - x- Large	Monthly	Physical Server	£ 107.00
RedHat Linux OS - Virtual Server	Monthly	Virtual Server	£ 28.00
AIX Base License			Included in offered price
Solaris Base License			Included in offered price
HPUX Base License			Included in offered price



Licence Type	Frequency	Unit	Charge
VME Base License			Provided by Customer
VME Vitae Base License			Provided by Customer
ZOS Base License			Included in offered price

1.8. Networking

Table 11. Networking

Service	Frequency	Unit	Charges
PSN 100Mbs Dedicated	Monthly		£3,812.00
PSN 200Mbs Dedicated	Monthly		£7,240.00
PSN up to 1Mbs contended	Monthly		£77.00
PSN up to 5Mbs contended	Monthly		£385.00
PSN up to 10Mbs contended	Monthly		£765.00
PSN up to 20Mbs contended	Monthly		£1,525.00
Leveraged Internet Access	Monthly	Mbps	£ 28.00
VPN Tunnel	Monthly	Tunnel	£ 42.00
Firewall Context	Monthly	Firewall Context	£ 200.00
Load Balancer Instance	Monthly	LB Instance	£ 35.00
Dual Datacentre Connectivity - Servers	Monthly	Mbps	£ 1.20
Dual Datacentre Connectivity - Storage	Monthly	Mbps	£ 1.20

Note: Firewall is a mandatory element

1.9. DXC PaaS Additional services

Table 12. Additional Services

Additional Service	Frequency	Unit	Price
Cluster Management	Monthly	Per Server Cluster	£105.00
Database Management	Monthly	Per Managed Database Instance	£167.00



1.10. DXC PaaS Legacy Services

Table 13. Legacy Services

Legacy Service	Host Code	Frequency	Unit	Price
Solaris Legacy Extra Large	EPAS070	Monthly	Legacy XL Server	£15,556.00
Secure Enclave (Scenario Pricing)	EPAS071	Monthly	Secure Enclave	£190,000.00
IBM Legacy Extra Large	EPAS072	Monthly	Legacy XL Server	£18,505.00
DataPower Application Device	EPAS073	Monthly	Security Device	£3,507.00
IBM Legacy Physical - Large	EPAS074	Monthly	Legacy Physical	£1,633.00
Solaris Legacy Physical - Large	EPAS075	Monthly	Legacy Physical	£4,309.00
Solaris Legacy Physical - Medium	EPAS076	Monthly	Legacy Physical	£1,091.00
Solaris Legacy Physical - Small	EPAS077	Monthly	Legacy Physical	£644.00
IBM Legacy Physical - Small	EPAS078	Monthly	Legacy Physical	£797.00
Windows Legacy Physical - Small	EPAS079	Monthly	Legacy Physical	£456.00
Windows Legacy Physical - Large	EPAS080	Monthly	Legacy Physical	£816.00
Legacy Web Services	EPAS081	Monthly	Compartment	£36,572.00
Web Server uplift	EPAS082	Monthly	Web Server	£752.00
Legacy Bandwidth Uplift	EPAS083	Monthly	Gb uplift	£539.00
Legacy Middleware Uplift	EPAS084	Monthly	Middleware product	£167.00

Note: - Any services delivered via this legacy resource unit set may not attract full service provisions



2. Payment terms

In consideration for the Services, the Customer will agree to pay any One-Time or Onboarding Charges and Recurring Charges (together, "Service Charges") specified below. Customer will be charged for when resources become available for Customer use. Prices will be as quoted in writing by DXC or, in the absence of a written quote, as set out on a DXC -designated website or portal, or DXC published list price at the time an Order is submitted to DXC.

One-Time Charges

One-Time Charges specified within the Customer's Service Request(s) that are accepted by DXC are incurred as resources are made available to the Customer and consist of the Unit Charge less any applicable volume discount. One-time Charges will be invoiced in the first monthly invoice following the Commencement Period start date specified of an accepted Service Request

Recurring Charges

Recurring Service Charges may be fixed or variable by month depending on Customer usage less any applicable volume discount and will be pro-rated on a daily basis for partial months

Service Volume Discount

DXC's Unit Charges will, as applicable, be reduced by a volume based discount percentage based on the corresponding monthly quantity of Operating System Images initially ordered by Customer in the applicable Service Request. The initial discount will be effective on the Commitment Period start date specified in that Service Request

Following the first three months of the Commitment Period and for each three-month period thereafter, DXC will determine the actual quantity of Operating System Images procured by Customer under that Service Request.

Prices are exclusive of taxes, duties, and fees unless otherwise quoted or invoiced.

DXC may impose a late charge of one percent (1%) per month (not to exceed any applicable legal maximum) upon amounts not paid when due. Late charges are intended as liquidated damages to compensate DXC for delays in payment, and not as penalties or interest.

3. Getting started - How to buy

3.1. Ordering and procurement

Customer enquiries and Call-Off Contracts should be directed to your appointed Sales or Account Manager, or to the DXC Technology (DXC) UKPS Framework Management Centre by email to ukpsframework.response@dxc.com.

3.2. Onboarding

Before using DXC Technology G-Cloud Services, a sale representative or account manager will work with you to identify the service on the Digital Marketplace that best aligns to your digital transformation objectives.



DXC's consultants can assist with the definition of G-Cloud Service architecture, service wrapper and advise you on making your transition runs smoothly and without disruption. These services are available via DXC's Lot 4 Offerings on the Digital Marketplace.

Where Consultancy Day Rates are applicable, please refer to DXC's SFIA Rate Table, which is available as supporting documentation for this service.

When you make an order or ask for a quote, our sales support desk will acknowledge your request and give you a reference number you can use to track its progress. For quotes, our sales support desk will keep you regularly updated on progress.

Once we have agreed the service design our consultants and sales staff will work with you to develop the Call-Off Contract, during this process DXC will confirm the required order details.

Once we have processed your order DXC will advise you of the service start date.

3.3. Offboarding

Beginning ninety (90) days before the Call-Off Contract is scheduled to expire, or promptly following issuance of a termination notice, the parties shall have the following responsibilities.

DXC will:

- Give periodic notice to Customer of pending expiration or termination of the Call-Off Contract and cessation of Service
- Upon request, DXC will hand over the set of defined deliverables for the service engagement, including any work in progress

Customer will do all of the following in a timely manner:

- Pay the charges due as set out by DXC for the work delivered
- Provide a receipt for the delivery of the defined service deliverables

3.4. Service termination

The following table details the minimum term commitments apply when any of the following Services are purchased. The minimum term begins to run from Call off Order start date or when the Service Request is accepted by DXC.

Table 14. Minimum Service Commitment

Service	Minimum Term
Physical Servers, Mainframe	Two (2) Years
Virtual Servers	One (1) Month

Service Charges include the servers, storage, and other resources and services expressly described by the G Cloud Service Definition as DXC responsibilities. Customer remains responsible for all of its other costs and expenses related to receipt and use of the Services, including (without limitation): (i) telecommunications infrastructure and service charges (except to the extent covered by optional leveraged Internet service); and (ii) license, support and other charges for software of all kinds (excluding only software that DXC expressly agrees to provide).



4. Supporting information

- a. Service Definition
- b. SFIA Lot 4 Definitions and Pricing
- c. Service Terms and Conditions

If you require further information regarding this service, please talk to your sales or account manager or you can email the UKPS Frameworks team on ukpsframework.response@dxc.com.