

# RingCentral Product Pricing

RingCentral Office®	Inclusive mobile and landline minutes	Charge type	Price
Entry	100	Monthly	From £7.99-34.99/seat
Standard™	750	Monthly	
Premium™	2,000	Monthly	
Ultimate™	4,000	Monthly	

Devices	Rental price (per month)	One-off purchase price
Polycom® VVX-501	£12.00	£239.00
Polycom VVX-411	£8.00	£179.00
Polycom VVX-311	£6.00	£119.00
Polycom VVX-201	£3.50	£79.00
Polycom VVX-101	£3.00	£59.00
Cisco® SPA525G2	£12.00	£219.00
Cisco SPA514G	£8.00	£119.00
Cisco SPA508G	£8.00	£149.00
Cisco SPA303	£5.00	£99.00
Yealink W56P	£5.00	£89.00
Yealink T42S	£7.00	£119.00
Yealink T46S	£11.00	£169.00
Polycom IP 6000	£26.00	£439.00
Polycom IP 5000	£20.00	£349.00
Polycom Real Presence Trio 8800	£52.00	£1,199.00

For more information on devices and prices go to <https://www.ringcentral.co.uk/office/voip-phone.html>

RingCentral Office call costs (vary by package) from:	Charge type	Price
Mobile and landline (overage charge once included minutes are used up)	Per call	3/4ppm
Non-geo (0843, 0844, 0845)	Per call	8ppm
Non-geo (0870, 0871, 0872, 0873)	Per call	20ppm
Premium UK destinations (vary by number range)	Per call	From 20ppm to 50ppm
International calls	Per call	From 1ppm (charge varies by destination)
RingCentral Professional Services™	Charge type	Price
Onboarding	One-time charge	From £5,000 based on scope of work
Onsite planning and design		
End-to-end project management		
Onsite deployment		
Custom training plan		
Premium support, including single point of contact	Monthly	From £500/month based on scope of support and volume
RingCentral Contact Centre™	Charge type	Price
Basic™	Monthly	From £64.99-£154.99/seat
Advanced™	Monthly	
Ultimate™	Monthly	
Workforce optimisation		Price upon consultation
Customer surveys		
Performance engagement		
Integration		
RingCentral Meetings™	Charge type	Price
	Monthly	£9.99/seat
RingCentral Rooms™	Charge type	Price
	Monthly	£33/licence
RingCentral Room Connector™	Charge type	Price
	Monthly	£33/licence

RingCentral Webinar™	Charge type	Price
Webinar 100	Monthly	£33/licence
Webinar 500	Monthly	£115/licence
Webinar 1,000	Monthly	£279/licence
Webinar 3,000	Monthly	£812/licence
Webinar 5,000	Monthly	£1923/licence
Webinar 10,000	Monthly	£5013/licence

## RingCentral Office editions details

	MOST POPULAR			
	Entry	Standard	Premium	Ultimate
<b>Minutes and numbers</b>				
UK outbound minutes: mobile, landline, fax	100 /user/month	750 /user/month	2,000 /user/month	4,000 /user/month
Inbound minutes: freephone and non-geographic numbers		250 /user/month	1,000 /user/month	2,000 /user/month
Dedicated direct line and unlimited extensions	●	●	●	●
Internet fax	○	●	●	●
<b>Call handling</b>				
Auto-Receptionist and greetings	●	●	●	●
Call queues	●	●	●	●
IVR	Single-level	Multi-level	Multi-level	Multi-level
Hunt groups	●	●	●	●
Dial-by-name directory	●	●	●	●
<b>Call management</b>				
Call recording	On demand	On demand	Automatic	Automatic
Call logs	●	●	●	●

Presence	●	●	●	●
Notifications	●	●	●	●
Call flip and park	●	●	●	●
Paging and intercom	●	●	●	●
Voicemail	●	●	●	●
Advanced platform permissions	○	●	●	●
Historical reporting	○	●	●	●
Call monitoring	○	○	●	●
<b>Apps and phones</b>				
Mobile (iOS® and Android™)	●	●	●	●
Desktop app	●	●	●	●
Desk phones to buy or rent	●	●	●	●
Hot desking	○	○	●	●
<b>Collaboration</b>				
Team messaging with unlimited storage via Glip®	●	●	●	●
Audio conferencing	6-way	Unlimited	Unlimited	Unlimited
HD video meetings and screen sharing		4 people	100 people	200 people
<b>Integrations</b>				
Skype™ for Business, Office 365™ and Google for Work	●	●	●	●
Salesforce®, Zoho, Zendesk® and more	○	○	●	●
Developer platform	○	○	●	●
<b>Support</b>				
Dedicated phone, online, and chat support	08:00-18:00 Mon-Fri	08:00-18:00 Mon-Fri	24/7	24/7
Full Knowledge Base Learning Centre	●	●	●	●

# RingCentral Contact Centre editions details

## MOST POPULAR

	BASIC	ADVANCED	ULTIMATE
<ul style="list-style-type: none"> <li>✓ Omnichannel</li> <li>✓ Easy scalability</li> <li>✓ Simplified billing</li> </ul>	Includes: Support for inbound and outbound call centres 1 port/agent Standard IVR and ACD capabilities	Includes all basic features, plus: Advanced IVR and skills-based routing Omnichannel capabilities (chat, SMS, email)	Includes all advanced features plus: Outbound dialling capabilities
Service	Inbound and outbound voice	Omnichannel	Integrations and dialler
Ports/agent	1	1.5	2
Voice	●	●	●
Standard IVR and ACD	●	●	●
Omnichannel capabilities	○	●	●
Advanced IVR and skills-based routing	○	●	●
Outbound features			
Preview dialler			
Progressive dialler	○	○	●
Predictive dialler			
Campaign management			

For more information, please contact a sales representative.

Visit [ringcentral.co.uk](https://ringcentral.co.uk) or call 0800 098 8136.

RingCentral, Inc. (NYSE:RNG) is a leading provider of global enterprise cloud communications and collaboration solutions. More flexible and cost-effective than legacy on-premises systems, RingCentral empowers today's mobile and distributed workforce to communicate, collaborate, and connect from anywhere, on any device. RingCentral unifies voice, video, team messaging and collaboration, conferencing, online meetings, and integrated contact centre solutions. RingCentral's open platform integrates with leading business apps and enables customers to easily customise business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.