

FAULTFIXERS

G-CLOUD PRICING GUIDE

2018/19



EVERY FEATURE INCLUDED AS STANDARD



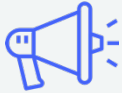
Automated progress updates

Clearer communication means less calls from customers requesting updates



Quick & efficient reporting

Users are more encouraged to report issues earlier – fix a small leak, not a costly flood



Building alerts

Broadcast building-wide alerts to all users, keeping everyone calm and in-the-loop



Data capture & 'first time fixes'

Issues are reported to you with photos, helping you to fix repairs on first inspection



Prevents duplication of issues

Users can see issues which have already been reported and helpdesk can focus on unique issue resolution

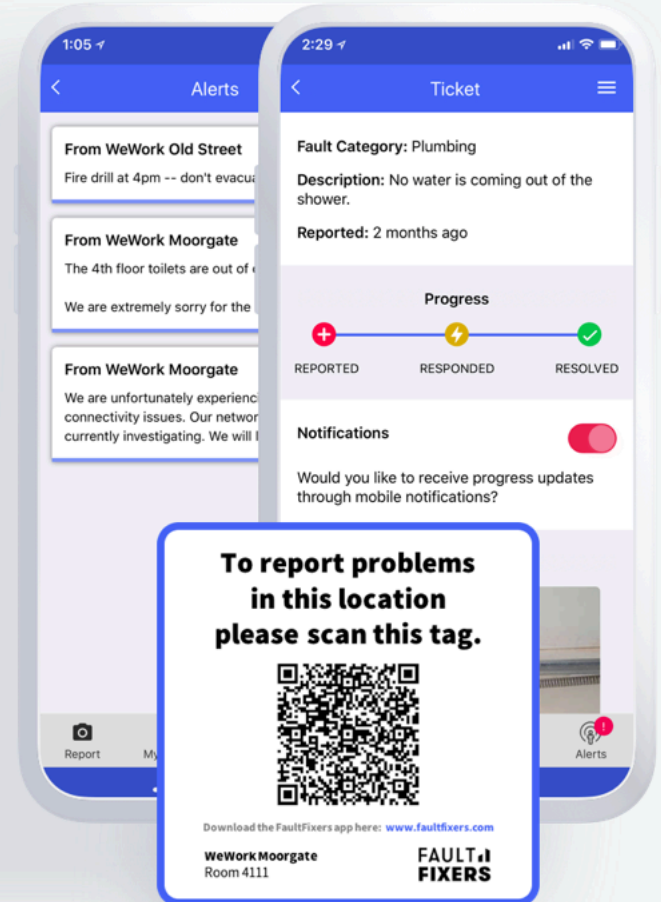


Location tags save time

Both users and helpdesk agents waste less time explaining and understanding where issues are

Better & safer spaces for your customers

Proactively prevent emergencies from ever occurring



PRICING

Simple and scalable!

Our pricing couldn't be simpler.

We charge one annual fee based on the number of locations you need.

The price per location is tiered depending on your desired number of locations and term duration (ranging from 1 year to 4+ years).

We save our best available pricing to those willing to commit to our services.

Our minimum term is 1 year.

Please get in touch for a bespoke quote.

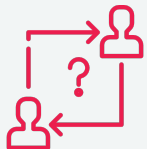
FAULTFIXERS

One Simple Annual Fee

--

**Based on number
of locations and
term length**

ADDITIONAL PRICING INFO



No on-boarding and off-boarding fees

We do not typically charge for on-boarding or off-boarding services. Additional requests by customers may incur fees.



No cloud hosting costs

All data storage and hosting services we provide from our secure networks are included within our annual fee.



Unlimited App users and Dashboard users

You can have as many users use the FaultFixers app as you desire. You can also have unlimited named dashboard users.



Training and professional fees

Training is included with our pre-deployment packages and included as part of our annual fee. Additional professional services costs for consultancy and ad hoc requests start from £250 per day.



Integrations to suit you

We do not typically charge for integrations to your management systems. FaultFixers works with most systems – ask for more info.

