

Chain Huddle Pricing Service

This includes the software license, hosting, support and updates.

Chain Reception/Index Feature	Starter*	Premium
Practice pricing (per annum)	Free	20p**/patient
Messages	Unlimited	Unlimited
Users	Unlimited	Unlimited
Group conversations	5	100
Urgent messages	Yes	Yes
Current room and phone	Yes	Yes
Coming in 2018		
Export conversation	No	Yes
Inter-organisation messaging	No	Yes
Searchable history	3 months	Unlimited

Minimum pricing

All prices above apply for a minimum of 10,000 patients and a one year period.

*The Starter tier shown for reference only as it is free and hence it should not be procured via G-Cloud

**Chain Huddle Premium can be purchased on a rolling monthly basis for 2p/patient/month.

Referrals

Refer other practices to Chain Reception/Index and for each practice that starts using Chain Reception/Index, both you and the other practice will receive a free month of Chain Reception/Index Premium.

Billing

Annual contracts can be paid in advance by bank transfer or direct debit. Monthly rolling contracts can only be paid by direct debit. All invoices must be settled within 14 days.

All prices are exclusive of VAT.

Other products

Pricing details for Chain SMS, Chain Reception/Index and other products are available separately upon request.