Hybrid Cloud Connect Data Centre Hosting (Power Inclusive) Monthly Recurring Costs

Category	Product	Description	Power Capacity kW	Monthly Price	Notes
Hosting	¼ Rack including power	10U Lockable ¼ Rack including 1kW	1	£295	0.5 & 2kW options available Free Basic Remote Hands 24/7/365
Hosting	½ Rack including power	22U Lockable ½ Rack including 2kW	2	£640	3.68kW option available Free Basic Remote Hands 24/7/365
Hosting	Full Rack Including Power	45U Lockable Full Rack including 2kW	2	£695	Free Basic Remote Hands 24/7/365 15kW options available

For multiple rack requirements please contact us for reduced pricing. Rack densities in excess of 15kW are available.

Hybrid Cloud Connect Data Centre Hosting Non Recurring Costs

Category	Product	Description	Dimensions w/d/h	NRC	Notes
Hosting	¼ Rack Set-up	10U Lockable ¼ Rack, Dual Diverse Power on 16 amp breakers including PDU's	600/1000/10U	£245	
Hosting	½ Rack Set-up	22U Lockable ¼ Rack, Dual Diverse Power on 16 amp breakers including PDU's	600/1000/22U	£495	
Hosting	Full Rack Set-up 2 Feeds	45U Lockable Full Rack up to 7kW 2 x Diverse Power Feeds on 32 amp breakers	600/1000/45U	£695	
Hosting	Full Rack Set-up 4 Feeds	45U Lockable Full Rack > 7kW<15kW 4 x Diverse Power Feeds on 32 amp breakers	600/1000/45U	£1390	

Private Rooms & Cages are available with bespoke security & access solutions, prices on application.

Connectivity Options

Cloud Connect. AWS/AZURE/GOOGLE

Category	Product	Bandwidth	Term	Non Recurring Charge	Monthly Recurring Charge
Connectivity	Cloud Connect	100Mbps	12 months	£450	£285
Connectivity	Cloud Connect	200Mbps	12 months	£450	£390
Connectivity	Cloud Connect	500Mbps	12 months	£450	£510
Connectivity	Cloud Connect	1Gbps	12 months	£450	£620
Connectivity	Cloud Connect	10Gbps	12 months	£POA	£POA
Connectivity	Cloud Connect	100Mbps	36 months	£0	£250
Connectivity	Cloud Connect	200Mbps	36 months	£0	£350
Connectivity	Cloud Connect	500Mbps	36 months	£0	£455
Connectivity	Cloud Connect	1Gbps	36 months	£0	£565
Connectivity	Cloud Connect	10Gbps	36 months	£0	£POA

Multi-homed IP Transit Pricing (based on 95th percentile)

Speed	Non Recurring Charge	Monthly Recurring Charge
100 Mbps	£0	£250
1Gbps	£0	£1800
10Gbps	£POA	£POA

'Distributed Denial of Service' Mitigation Service

Speed	Non Recurring Charge	Monthly Recurring Charge

100 Mbps	£100	£160
1Gbps	£100	£450
10Gbps	£POA	£POA

Core Network Backhaul Services (example to Telehouse North)

Speed	Non Recurring Charge	Monthly Recurring Charge
100 Mbps	£150	£140
1Gbps	£150	£350
10Gbps	£POA	£POA

Private Layer 2 point-to-point circuits are available on application on a case-by-case basis

Data Centre Cross Connect Pricing

Cable Type/Termination	Install Single Non Recurring Charge	Install Dual Non Recurring Charge	Monthly Recurring Charge
Cat 5/RJ-45	£100	£125	£10
Cat 6/RJ-45	£125	£150	£10
Single/Multi Mode Fibre/LC	£250	£300	£10

Remote Hands and Advanced Support Pricing

Level of Service	Sub-Levels	Monday to Friday 08:00-18:00 (Excluding Bank Holidays)	All other Times	Scope
Basic Remote Hands		Free of charge 1 hour response target	Free of charge 2 hour response target	Check alarm lights on the Equipment. Power Cycle by means of a button or a full power disconnect /reconnect. Patch /un-patch cables. Install /remove hot swap HDDs.
Remote Hands		£20 /15 minutes (30 minutes min) 1 hour response target	£80 /hour (1 hour min) 2 hour response target	Connect KVM and follow customers' telephone instructions. Basic internal server tasks (battery/ raid card/ internal HDD/ RAM swaps etc).
Ad- Hoc Consultancy Hourly Rate	Engineering Level 1	£95	£145	Level 1: Standard engineering and basic changes such as ACL modifications, minor adjustments to existing BGP policies etc.
	Engineering Level 2	£165	£215	Level 2: Advanced engineering with minor design changes such as setup of new features and significant service changes. Emergency fault support to an intermediate level.
	Engineering Level 3	£235	£285	Level 3: Senior complex design and consultancy such as setup of new devices, PoPs or complex configurations requiring planning/design meetings. Emergency fault support to an advanced level.