

Pricing Document

Speech Analytics

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How is Speech Analytics Priced?

Davikers' Speech Analytics pricing is generated from 2 key areas:

1. Licensing

Licensing is based on an advisor/employee whose calls you want to perform Speech Analytics on. This licensing is normally a per user per month cost but can be done as a perpetual license if required.

Sliding Scale for SaaS Licensing

| Number of Users | 12 Month Term | 24 Month Term |
|-----------------|------------------------|------------------------|
| <100 | £60 | £70 |
| 101-150 | £55 | £60 |
| 151-200 | £50 | £57 |
| 200-300 | £40 | £52 |
| 300+ | Available upon Request | Available Upon Request |

Above pricing includes 24/7 support cost and all features, cost per user can be reduced if not all features and functionality are required.

Perpetual License Costs available upon Request

2. Professional Services

Daviker offer a range of professional services from Consultancy, Project Management and Installation to Integration and Training. Daviker will provide bespoke configuration to ensure that you get the maximum return on your investment

Professional Service Cost

| Type of Service | Cost per Day |
|--------------------|--------------|
| Consultancy | £795 |
| Project Management | £795] |
| Installation | £795 |
| Integration | £1250 |
| Training | £795 |