

BMC Remedy on Demand G Cloud Pricing

Pricing is based on a minimum 12 month contract. Volume pricing can be offered for greater duration or volume. Minimum order value is £70,000 per annum for any blend of Remedy on Demand SKUs.

Further information is available at www.bmc.com

Remedy on Demand – simple and flexible pricing


BMC offers both fixed and floating subscription models. Remedy on Demand includes 150 base MyIT user subscriptions for each fixed or floating Remedy on Demand subscription.

There are several options for an organisation seeking to contract with BMC to ensure the best and most accurate commercial model. BMC have 4 key offerings for Remedy on Demand, which are available as named or concurrent licenses

SKU	Service Management Suite	Service Desk	Service Optimization	MyIT Digital Workplace	MyIT Digital Workplace
SaaS (per user per month)	£73.88 Named User £221.62 Concurrent User	£40.78 Named User £122.32 Concurrent User	£40.78 Named User £122.32 Concurrent User	£0.42	Advanced £1.23
Capabilities and Functions	Entitles one named / concurrent user to: <ul style="list-style-type: none">Incident ManagementProblem ManagementService Request ManagementAsset ManagementChange ManagementRelease ManagementService Level ManagementCMDB	Entitles one named / concurrent user to: <ul style="list-style-type: none">Incident ManagementProblem ManagementService Request ManagementITSM Foundation (incl. Asset CI Management)Custom ApplicationsPlatform	Entitles one named / concurrent user to: <ul style="list-style-type: none">Change ManagementRelease ManagementAsset ManagementService Level ManagementCMDBITSM Foundation (incl. Asset CI Management)Custom Applications	BMC MyIT presents users with a window into their day. The dashboard of the Universal Client shows meeting schedules, required services, outstanding requests, and ongoing discussion about the people, places, and resources that they choose to follow. The social	Centralise and aggregate the management of hardware, software, services from multiple cloud and on-premise vendors into one single intuitive consumer user interface.

	<ul style="list-style-type: none"> ITSM Foundation (incl. Asset CI Management) ITSM Administration Development (new and customization of BMC apps) Custom Applications Platform Administration Platform <p>One named user license entitles 100 business users to MyIT Base. One concurrent user license entitles 250 business users to MyIT Base. Capabilities are made available as part of Remedy OnDemand service.</p>	<p>One named user license entitles 100 business users to MyIT Base. One concurrent user license entitles 250 business users to MyIT Base. Capabilities are made available as part of Remedy OnDemand service.</p>	<ul style="list-style-type: none"> Platform <p>Capabilities are made available as part of Remedy OnDemand service.</p>	<p>media-like interface helps users to find location maps, reserve meeting rooms, install software, upgrade equipment, and book appointments. Employees can now have an easy way to interact with the corporate IT department from their mobile devices or a browser. IT can manage and control service requests, service statuses, and the availability calendars of IT personnel. Interact anytime, anywhere</p>	
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Extra SKUs

SKU	Unit of measure	Cost
Remedy OnDemand - Activation 	One time cost (Required)	£14,343.00