



## Service Definition

Enterprise Architects (EAL) service definition service supports your organisation when defining a new digital service or solution for a programme or project. In partnership with you, our consultants will work to understand your organisational needs and define a service/solution that fits your requirements. We have extensive experience in defining solutions across a wide range and diverse portfolio including digital transformation, ERP, CRM, data and integration, business analytics. We have tier 1 product architecture expertise in SAP, Oracle, IBM, Microsoft, Salesforce and Open Source.

## How we deliver this service

EAL will review and assess the service requirements to inform the service/solution definition phase inclusive of the following activities and steps:

- Functional and Non Functional Requirements development (If not pre-existing)
- Architectural analysis of the existing landscape with a view to informing the potential reuse for the future service/solution definition
- Perform an assessment and evaluation of the potential solution options. Specify the advantages and disadvantages of each option. Develop a roadmap for the recommended option
- Work with the client to agree a recommended solution detailing each aspect from the available options
- Develop the Solution Definition Document across all core domains

## Benefits

- Efficient, trusted and lean approach used by over 100 global companies
- **A unique selling point** is our ability to establish self funded benefit led opportunities and solutions through **sophisticated architecture development techniques**
- Independently informed as to the range of solution options available assessing and evaluating the pros and cons of each approach. Support the Solution Definition through a structured method and approach
- Experts at enterprise, domain and solution architecture
- Certified TOGAF™ professional services provider and contributor

## Deliverables

Service Options Analysis

Service Definition Document

Functional and Non Functional Requirements

Service Definition Document - Business

Service Definition Document - Data

Service Definition Document - Application

Service Definition Document - Integration

Service Definition Document - Technology

Service Definition Document - Security

## Clients that have used this service



**Home Office**



seeing retirement differently



**BRITISH COUNCIL**

**How we work with you**

[www.enterprisearchitects.eu/howweworkwithyou](http://www.enterprisearchitects.eu/howweworkwithyou)