

NTH DIMENSION
AWS CLOUD DEVELOPMENT & IMPLEMENTATION
SERVICES
SERVICE DEFINITION
For
G-Cloud 10

FRAMEWORK REFERENCE
RM1557.10

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1. AWS Cloud Development & Implementation Services

Overview

Provisioning of Amazon services on cloud starts from -

- Providing architectural solution to the requirement
- To spin up instances in a dedicated Virtual Private network for the client
- Setting up the security rules & routing tables
- Ensure seamless connectivity with the integrated environments
- Monitoring & management of the infrastructure

Nth Dimension offers the following services in AWS Implementation space:

- AWS Adoption through Advisory
 - ✓ Business Process Analysis
 - ✓ Application Portfolio Analysis
 - ✓ Adoption Contour, triggers and concern analysis
 - ✓ Business Case support, ROI, TCO Calculations
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 - ✓ Development and Hosting Services
 - ✓ Integration Services
 - ✓ Application and Infrastructure Migration
 - ✓ Management and Performance Optimization

2. Benefits

- End to End Service Delivery capability
- Access to 1000+ Certified and Experienced SMEs and consultants
- Skill augmentation of existing delivery capabilities
- Value for Money – high quality outcomes at competitive price
- Agile , responsive and empowered supplier organization with the strength of a large global organization behind it

3. About Nth Dimension

Nth Dimension is a majority owned subsidiary of Tech Mahindra Limited. Nth Dimension was incorporated in the UK on the 2nd of June 2015. Nth Dimension will use its parent company Tech Mahindra as a sub-contractor to deliver the services. Tech Mahindra is a \$4 Billion+ Global IT Services organisation that has over 100,000 employees and offices worldwide. It has a track record of delivering many IT service contracts to customers across multiple sectors globally.

At this point Nth Dimension envisages almost all the services to be provided by Tech Mahindra with any other third party resources or specialist resources as appropriate.

4. Engagement Model

The services can be called as:

- Professional Services engagement
- Time & Material project or
- Fixed Price Project

5. Engagement Governance Framework

Nth Dimension uses a structured engagement governance framework for planning, managing, delivering, and mission critical engagements. TechM will monitor and modify execution effectiveness through the governance framework, ensuring successful delivery of this engagement and also ensure that the required business benefits are delivered to Customer.

Using Tech Mahindra's previous experience of working on critical large scale engagements, the governance framework is aligned for ongoing innovation, quick issues resolution and escalation handling. The governance framework is structured at three layers – operational, tactical and strategic, ensuring interaction and reviews with various stakeholders at various stages in the engagement. The following are some of the key principles we used to define the governance framework for this relationship:

- Overall Transparency in operations and decision making
- Flexibility to work
- Value added beyond cost
- Voice of the customer