



Lima

PRODUCT BROCHURE 2018

IN A NUTSHELL

What exactly is Lima?

First commercially released in 2009, the Lima solution enables digital forensic and eDiscovery practices - regardless of size - to operate efficiently and effectively through its comprehensive End-to-End Case Management system. Lima is simple to use and yet utilises a disciplined and exacting process for managing case work. Lima achieves full continuity of evidence during case work through contemporaneous notes, exhibit tracking and automatic full disclosure. Every Lima solution is ideal for meeting or working towards international quality and process standards. Lima can be used to support accredited laboratories which must comply with ISO 9001, 27001 and 17025.

Find out more at our website:
<https://www.intaforensics.com/lima>

THE VERY BEST

Find out why

We have achieved SC Magazine's Lab Approved award 2017! After acquiring a 5 star overall rating, this makes it our 5th consecutive SC award and our third consecutive Lab Approved Award! Lima is unique within its field and it is the most effective Case Management tool available. Don't just take our word for it - we welcome certifiable third parties to rigorously test the software.

From the granularity of the information for providing evidence, to the tracking capabilities for suppliers, tools, staff and costs, to the ease of it all through administrator logins and customisation to meet any desires is what makes Lima stand out from the rest.



LIMA BASE MODULES

Learn the features

Contacts - Full contact management of Client records. Providing full recording of client information and cases for clients.

Case Management - Total workflow solution and End-to-End Case Management to provide continuity of evidence and full disclosure of the forensic examination. Enables laboratory management and caseload allocation reviews.

Resources - Asset Management including staff, assets, suppliers and locations. Full management of user account permissions.

Search - The search function allows accesses a range of data with export of data in XML, CSV, and TSV format.

Knowledge Base - Centralised repository of information for sharing and best practice purposes.

Settings - Allowing detailed customisation of the Lima software based on user requirements, allowing a roaming profile for any user.



SIMPLE INTERFACE

User friendly and understandable

The user interface has been built from the ground up to maximise efficiency throughout the case life cycle while maintaining full auditability to ensure total end-to-end case management. The clear and consistent layout of

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The Lima product provides a full comprehensive software solution for any and every digital forensic practice. The Lima team are committed to customer input and feature requests from all of our customers to ensure we offer a product that is capable of managing digital forensics requirements of today, and building for those of the future.

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screen areas throughout the software modules provides simple navigation features, detailed and summary information options and filters to ensure high efficiency and ease of use.

As the business process needs of every organisation are unique and subject to change, significant customisation options are built-in to the Lima software solution. Lima has the ability to specify bespoke drop down menus to adapt to the needs of the user (e.g. sectors, staff, regional office etc), available during set up within the Lima Server Environment. The software enables new forms to be added to enable organisations to capture information not in the base solution. In addition, each user can develop a roaming profile with their own custom Client Settings, allowing them to work in their own familiar environment from any connected workstation.

ADVANCED SEARCH

Detailed and comprehensive

The Lima case management system will, over time, contain a large quantity and variety of vital information, which can be used as the basis for your management reporting - numbers of cases, utilisation rates of staff, equipment, types of case handled, average times for processing work or conducting analyses and a wealth of other information. The integration of the powerful dtSearch engine further enhances all of the searching capabilities of Lima. dtSearch allows the user to search attachments for key terms, significantly reducing the time taken to recover specific information. The user will also be able to search for attachments within attachments, allowing for greater scope when searching for key data.

LIMA CONTACTS

Full control

Lima provides full contact management of Client records. Providing essential features for full recording of client information to provide documentation for the case process.

To ensure a full record of communication with each client, additional logging features include telephone calls and meeting notes. Lima also features contact attachments for all common file formats (inc. PDF, DOC, Zip etc).

Visit our website for further information:
<https://www.intaforensics.com/lima/features/>

LIMA RESOURCES

Detailed and comprehensive

The Resources module focuses on the management of organisational resources including staff, hardware and software assets, suppliers and office locations.

The module allows full staff workload management for the smooth running of any digital forensic organisation or department. This includes the search function for staff availability.

The tracking functions allow the following of both scheduled and unscheduled events within the Lima system, as well as the ability to track and audit assets, such as hardware and/or software to meet regulatory requirement BS EN ISO 17025.

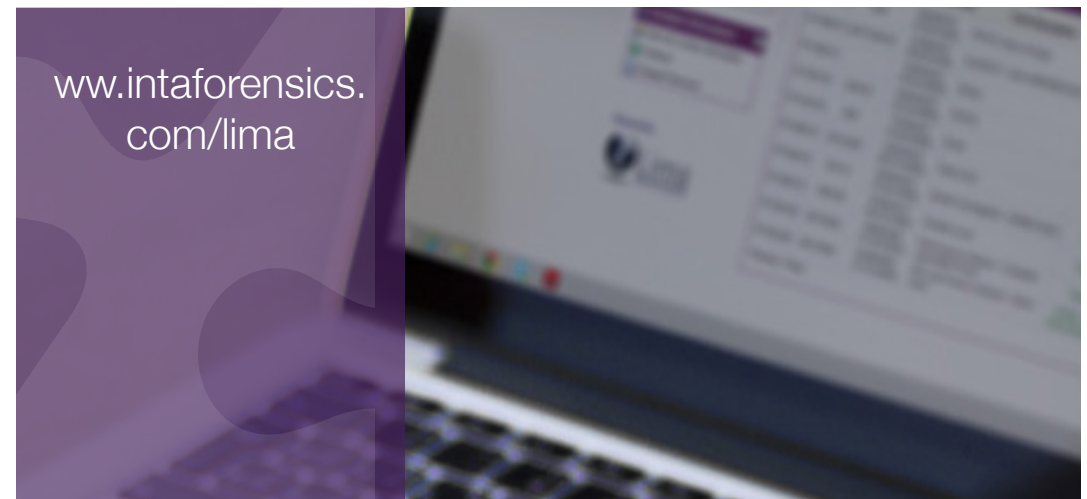
In addition to these functions, the Resources module allows full control of security features. This includes management of security levels on active Lima accounts and the configuration of security permissions for every function within the Lima environment for individual or templated groups of staff.

KNOWLEDGE BASE

Central Knowledge Repository

The Lima Knowledge Base is a centralised repository of information for any Digital Forensic Practice. The module allows the user to maintain searchable and indexed information.

Documents and information within the module is logically structured into categories for efficient search and use of relevant information. This information can be moved throughout the Knowledge Base to maintain relevance as the organisation or department expands.



CUSTOMER TESTIMONIALS

Don't just take our word for it

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It's now easy to find case notes, share information, track exhibits and even when examiners are off we can provide an answer to most questions.

”



Tony Wilkins
North Wales Police

“

If you are running a lab and seeking accreditation, Lima can be your best friend.

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Peter Stephenson
SC Magazine

A QUICK RUNDOWN

What can Lima do for you?



Track and allocate tasks via a designated case task overview function.



Create a variety of reports for evidence, complete cases, or the transfer of evidence.



Lima is intergrated with the powerful dtSearch engine, enhancing search capabilities.



Upload the output and capture essential information from different forensic tools including EnCase, FTK, Logicube and XRY.



Lima gives you the ability to produce traceable and auditable contemporaneous notes, allowing laboratories to show compliance with Quality Standards.



Lima enables for the full chain of custody for all evidence and exhibits within any case.

LIMA PREMIUM MODULES

Discover more



Providing up to the minute updates of all ongoing case activity through a secure SSL 128bit web browser based interface. The Portal provides a single integrated system for digital forensic examinations and support to authorised investigators, clients or officers as required.



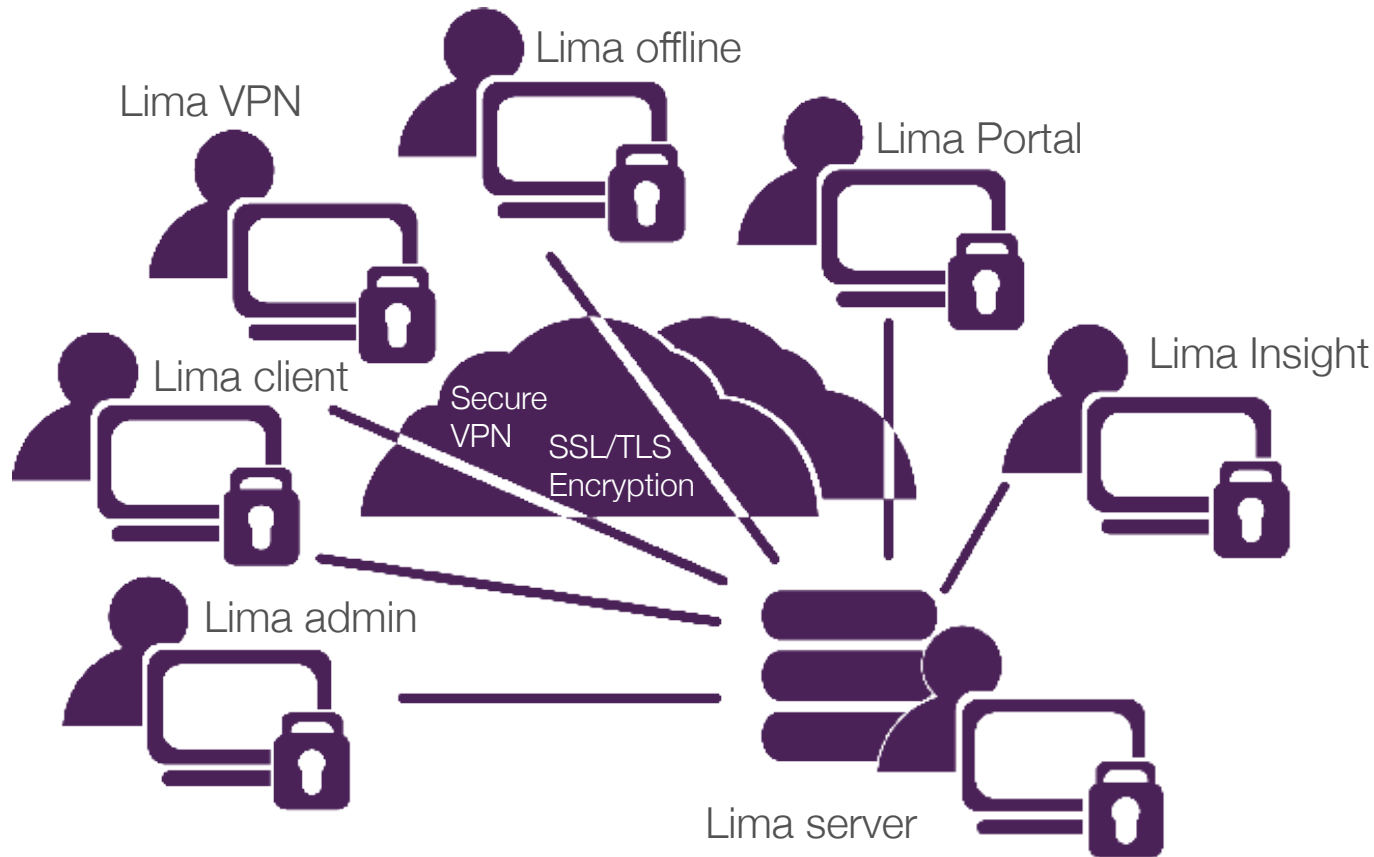
A browser-based management reporting platform. Allowing management and digital forensic practitioners alike to view real-time data on the utilisation of staff and assets, as well as case tracking, evidence tracking and lab performance, through a simple, intuitive interface.



Allowing implementation of any sales process, creating full auditability from the enquiry, to invoicing of the case. Enabling you to manage all inbound sales, integrate customer details and use the quotation wizard to generate custom quotations on hourly rates, service type and sectors.

LIMA ENTERPRISE

The infrastructure



Lima Portal:

- Supports Any Browser
- SSL 128Bit Encryption
- Secure Online Submission

Offline Client Access:

- Offline closed network
- SSL 128Bit encryption
- No network access required

Standards Compliance:

- Aligns to ISO/IEC 27001:2005
- Aligns to ISO 9001:2008
- Aligns to ISO/IEC 17025:2005
- Aligns to ISO/IEC 27037
- ASCLD - Laboratory Accreditation Board

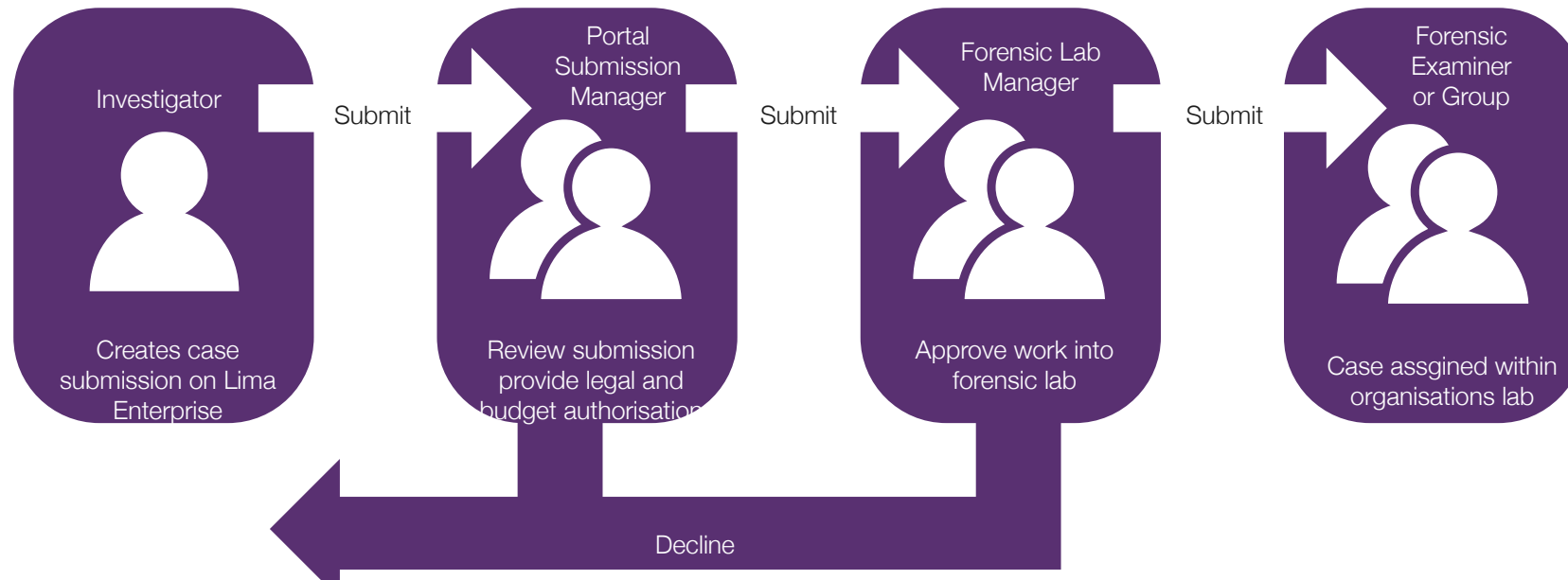
Security Architecture:

- Active Directory (Optional)
- Security Clearance Levels
- Tiered Levels of Data Access
- Closed Network Access
- AES 128Bit Encryption

LIMA ENTERPRISE

Lima Enterprise adds an additional layer of control and functionality to the Lima system. The Enterprise version would typically be used in the following situations:

- Large organisations, often with several operating divisions and potentially operating in different time zones or countries, may need to submit work to one of several forensics departments. Each operating division would need to maintain budgetary control over the cases submitted.
- Regional or State Police forces with multiple investigating units who need to control investigation budgets and ensure legal authority appropriate to each forensic examination, who may have available several forensic laboratories to whom they submit work (for example Mobile Telephone, Computer and Audio-Visual Forensics Units).
- Collaborating groups of Police forces who may each have several investigating units, and also have computer and mobile telephone forensic units within each Police force, who wish to maintain budgetary approval within their investigating units and to share forensic resources between their laboratories.



Modules	Personal	Lab	Enterprise
Cases Module	✓	✓	✓
Contacts, Suppliers, Knowledge Base, Search Modules	✓	✓	✓
Resources Module	✓	✓	✓
Features			
International standards compliance	✓	✓	✓
Export data as required	✓	✓	✓
Production of case reports	✓	✓	✓
Comprehensive search/query facility	✓	✓	✓
Cross site resource Management		✓	✓
Local resource management		✓	✓
Remote management			✓
Users			
Single user location	✓	✓	✓
Multiple locations		✓	✓
User Side Submission and Communication Process			✓
User side authorisation process			✓
Budget authorisation process			✓
Premium modules			
Lima Sales		✓	✓
Lima Portal			✓
Lima Insight		✓	✓
Knowledge base not included in personal edition**			

LIMA SUPPORT

All the help you need

IntaForensics, the team behind the Lima Product Suite, offer comprehensive e-mail and phone based support for the product. This includes year round support for all of our valued customers, through both monthly and quarterly updates, constantly improving upon our product line to offer the best Case Management software solution to our customers.

We welcome requests for additional features from our user community so we can improve our software. Having a total understanding of the needs of our customers is our number one priority at IntaForensics. Lima is a user community driven software solution, through constant input from the digital forensics community. The Lima team are committed to customer input and feature requests from all of our customers to ensure we offer a product that is capable of managing digital forensics requirements



Monthly updates consisting of:

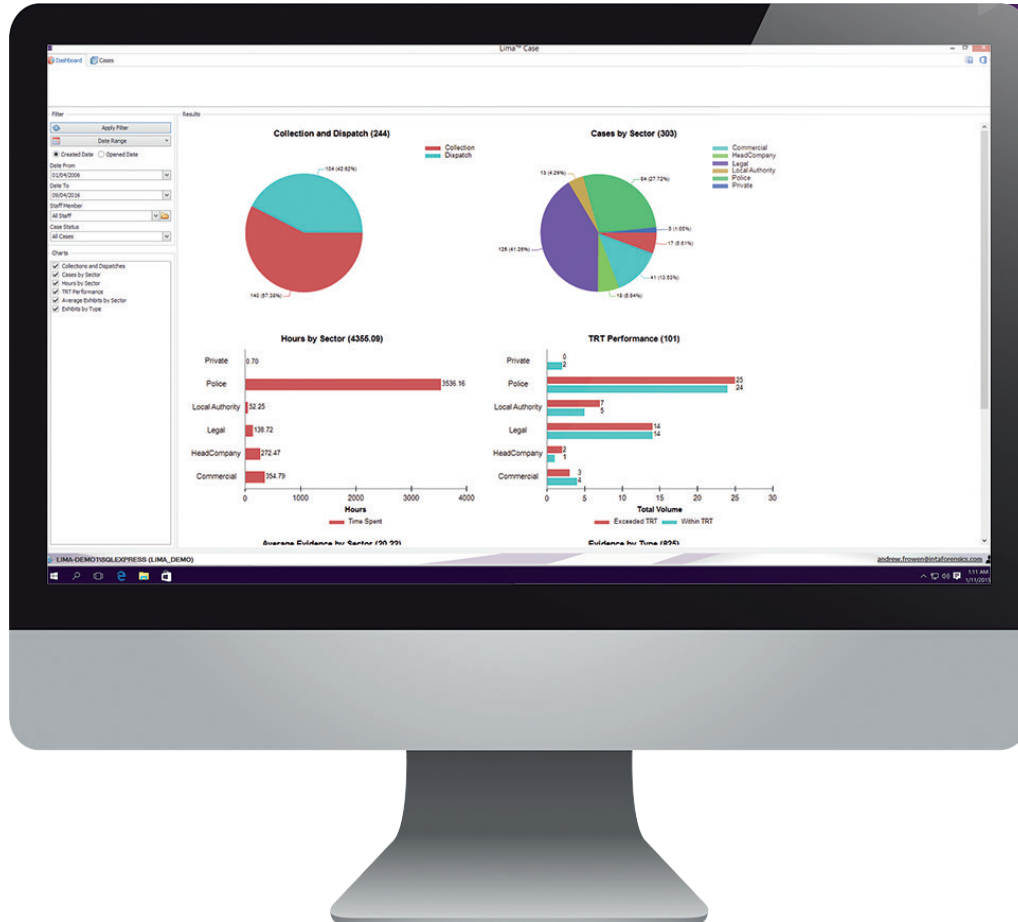
- Minor feature updates
- Minor bug fixes

Two yearly updates consisting of:

- Major feature updates
- Roll-up of Monthly Updates

KNOW MORE

What else can we offer you?



WANT TO LEARN MORE?

We have a wealth of resources to support Lima. They can be found at <https://www.intaforensics.com/lima/>

Customer Support - We provide year round support for all of our valued customers, through both monthly and quarterly updates.

Training - We offer both Client User and Administrator onsite training programmes as well as public events that we host for all user clients.

Demo - We provide you with a demo from our Lima Solutions Consultant, showing you how to maximize the full potential of Lima's extensive list of features. Either on-site, or via WebEx.



Call the Lima Solutions Team

+44 (0)247 7717780

Contact us through our website

<https://www.intaforensics.com/lima/contact/>

Contact the team by email

sales@intaforensics.com